



CORAL SPRINGS PARKLAND

— FIRE DEPARTMENT —

ANNUAL REPORT

FISCAL YEAR 2023



CITY OF CORAL SPRINGS OFFICIALS

Scott J. Brook
Mayor

Shawn Cerra
Vice Mayor

Nancy Metayer Bowen
Commissioner

Joshua Simmons
Commissioner

Joy Carter
Commissioner

Frank Babinec
City Manager

John Hearn
City Attorney

CITY OF PARKLAND OFFICIALS

Richard Walker
Mayor

Simeon Brier
Vice Mayor

Ken Cutler
Commissioner

Jordan Isrow
Commissioner

Bob Mayersohn
Commissioner

Nancy Morando
City Manager

Anthony C. Soroka
City Attorney



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

The Coral Springs-Parkland Fire Department Annual Report represents the fiscal year from October 1, 2022, through September 30, 2023.

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MESSAGE FROM THE FIRE CHIEF

Michael McNally

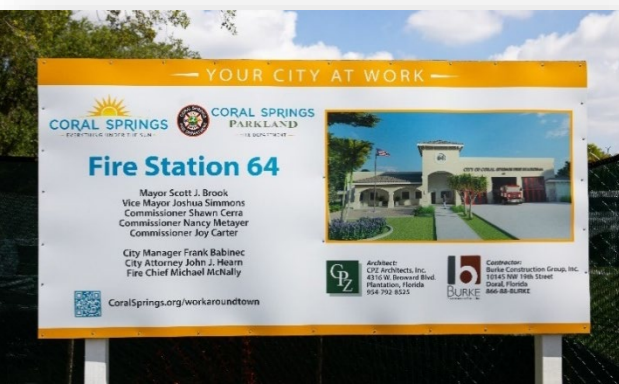
I am honored to present the Fiscal Year 2023 Annual Report of the Coral Springs-Parkland Fire Department. This report is a reflection of the dedication, professionalism, and commitment of the men and women of the department to the safety of our citizens, visitors, and our firefighters.



Our Fire Department has a clear vision, “United in Service, Committed to Excellence.” This unification and commitment extend to all emergency services being provided through the City of Coral Springs, including our 911 call takers and dispatchers, whom we recognize as our true first, first responders, and the Coral Springs Police Department.

This past year, we continue to see an increase in call volume and medical transports. Compared to fiscal year 2022, we had a 1.8% increase in total incidents from 17,486 in FY2022 to 17,809 in FY2023. Total medical transports increased by 6.2% from 8,762 in FY2022 to 9,303 in FY2023. We continue to look at what we do, how we do it, and what can be done to enhance our service delivery to improve outcomes. The men and women responding to each emergency and non-emergency call for service, do so in the utmost professional manner with a commitment to providing the highest level of service to our communities.

Throughout the year, we engage the community in various public education events, including Fire Prevention Week in October, Water Safety Awareness and National Stop the Bleed Day in May, and First Aid/CPR/AED training in June. This year, we worked with several other departments in the city on the Automated External Defibrillator (AED) and Stop the Bleed Kit (SBK) initiative. This initiative brought 30 pedestals with cabinets for AEDs and SBKs to nine (9) parks and outside city hall. These lifesaving kits are just another commitment to providing the public with the resources to assist another in a time of emergent need. In preparation for the installation of these devices, our Community Risk Reduction Division and Coral Springs Regional Institute of Public Safety conducted public training events at each location. With over ten sessions being offered, education was provided to over 1,800 people. For more information, visit www.coral springs.gov/aed.



Fire Station 64, located at 500 Ramblewood Drive serves the Southeast communities of Coral Springs. A new state-of-the-art fire station, designed to meet today's needs of the fire service, is nearing completion. A ribbon-cutting ceremony has been set for October 20, 2023, to mark the occasion. This ribbon cutting will be a special one for the Fire Department as we are dedicating this station to a deserving and important member of our fire department history. The Fire Station is being named

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

the Russell "Russ" Donovan Fire Station 64" and the new building is just to the north, on the other side of Kiwanis Park.

Russ was not only the Fire Chief when the original Fire Station 64 was built and opened in 1976 but worked to secure the property for Station 64 and where the Public Safety Building was built. Russ dedicated over 25 years to the Coral Springs Fire department and has been a resident of Coral Springs for over 50 years. On the day of the ribbon cutting, the men and women assigned to this fire station will begin serving the community from their new home located at 600 Ramblewood Drive.

As you will see in the following pages, there were many accomplishments and achievements that occurred in each division last year, and we remain committed to our mission statement: "The City of Coral Springs-Parkland Fire Department assists the public in the protection of life and property. The department preserves life and property through emergency medical services, fire suppression, risk reduction, public education, and community partnerships." we are incredibly proud of how each member of the department has worked together to achieve this mission. We recognize the sacrifices they make, the impacts and sacrifices that their families endure each year, and we thank them for their service.

We have worked with our outstanding grants team and continue to secure funding for projects that will allow us to better serve the communities we serve. Some of the grants we have recently received pertain to enhancements to the City of Coral Springs Safety Town, which educates hundreds of kids each year, and a firefighter fitness and health grant to help with the well-being of our members. The mental health and well-being of our firefighter family will remain a priority and initiatives to address mental wellness will be ongoing always. First Responders are at an elevated risk for suicide and PTSD because of the environments in which they work. Therefore, each day, week, month, and year we will continue to seek more ways to assist our members and their families while they are working here and long into retirement. The commitment from the elected officials, city management, and our command staff remains strong with a focus on mental health and wellness at the forefront.



Chief McNally along with Chief Robbins and Chief Bator met with Florida CFO and State Fire Marshal Jimmy Patronis to receive one of the state grants we were awarded

I am extraordinarily proud of each member of our organization. Our primary duty is to respond to emergency and non-emergency calls for service, striving always to provide our residents, businesses, and visitors with the level of service they expect and deserve, and that we promise to provide. It is both our responsibility and our honor to provide outstanding service to our communities, and we remain committed to this purpose.

Please stay safe, look out for each other, and seek help if you need it. For more information, please visit our website www.CoralSprings.gov/fire, and follow us on X, formerly known as Twitter

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

@CoralSpringsFD, Instagram "CoralSpringsFD", and Facebook "CoralSpringsFireDepartment" or scan the QR code below.

Michael McNally

Michael McNally
Fire Chief



Right, Chief McNally discusses Stop the Bleed Day at a city commission meeting in May



Left, stirring the pasta at Station 80 during our annual Pasta Dinner Cancer Fundraiser



Left, speaking at one of the several promotion ceremonies we held this past year

EXECUTIVE SUMMARY

The Coral Springs-Parkland Fire Department provides vital services to the community. From the collective efforts of our firefighters and administrative staff working with city management, other city departments, neighboring fire departments, Metro Broward Professional Firefighters Local 3080 and the Coral Springs Professional Firefighters Benevolent Association, and the citizens of the communities we serve, we will continue to ensure that our department meets the challenges that are a part of sustaining a first-rate organization.

Throughout the year, we responded to almost 18,000 incidents, a 1.8 % increase from 2022. We conducted nearly 7,000 fire inspections, over 10,000 re-inspections, and participated in public education events, either in the community or at one of our fire stations.

We've trained our own personnel, as well as those of other agencies via contract with our Coral Springs Regional Institute of Public Safety, and trained students through our Fire Explorer Post. We've promoted 15 members during this past fiscal year, and celebrated six retirements. We've volunteered at City events and donated to families in need. We deployed personnel to the gulf coast in the wake of Hurricanes Ian and Idalia to render aid which included strike teams, peer support, FEMA Urban Search and Rescue members, Fire Inspectors, Dispatchers, and a mental wellness command team.

The data on the following pages will show you in great detail all the incidents to which we've responded, for Fire, EMS, Community Risk Reduction, and others, as well as give you a breakdown by response zone and when incidents occurred, and indicate what we feel is the most important statistic: response times. How quickly we get to you when you call us, will always be our most crucial goal.

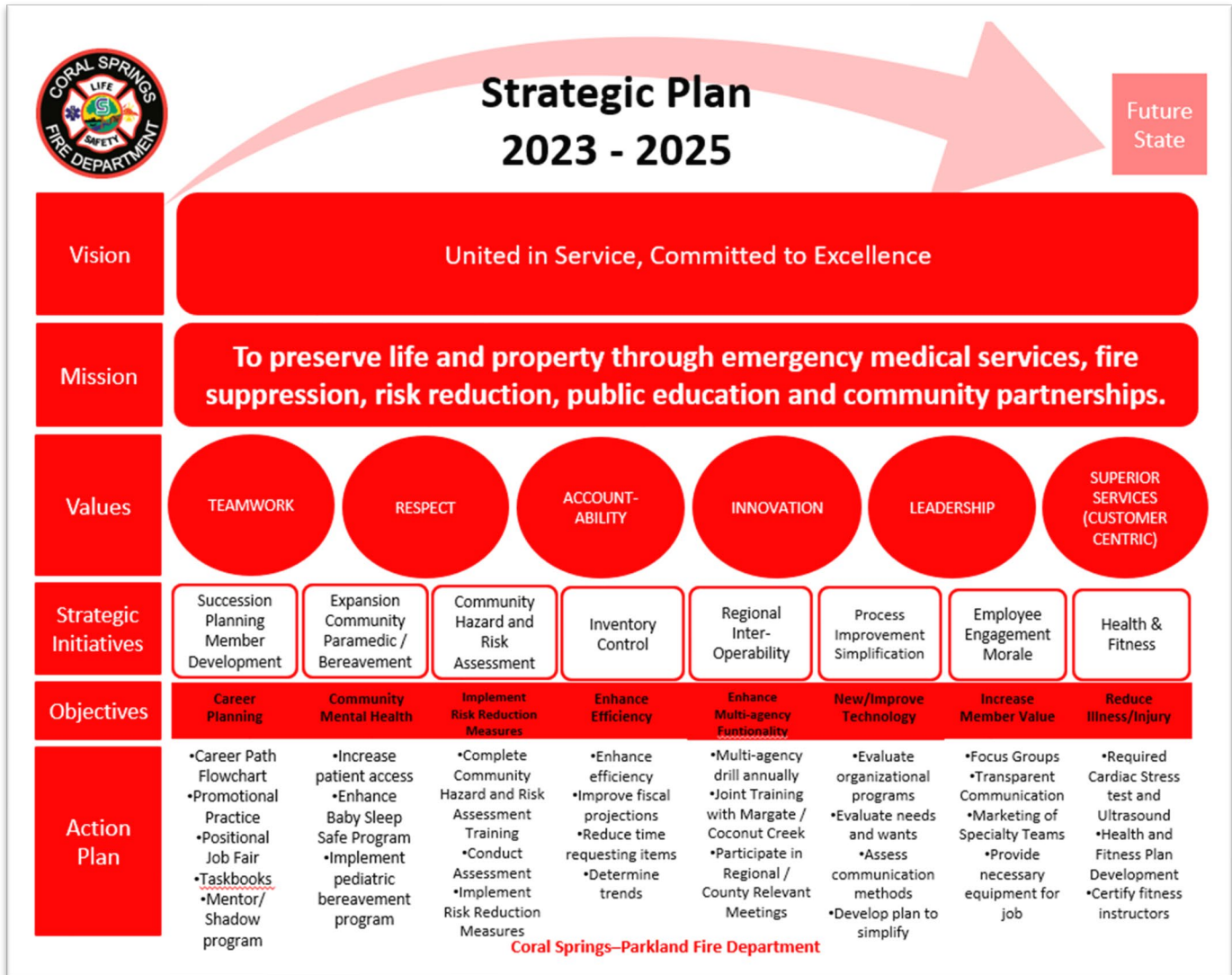
In 2015, we produced a Strategic Plan for the department, which we have recently updated for the next three years. The new plan can be viewed on the next page.



Left to Right: Division Chief John Barry, Battalion Chief Jon Robbins, Fire Marshal Harold Alcalde, Division Chief Jason Gonzalez, Division Chief Chris Bator, Battalion Chief Scott Nebrasky, Deputy Chief Mike Moser, Battalion Chief Patrick Staab, Fire Chief Michael McNally, District Chief Joe Skrumbellos, Deputy Chief John Whalen, Battalion Chief Danny Nyer, District Chief Eduardo Lopez, Battalion Chief Zac Roseboom, District Chief Stephanie Palmer, Battalion Chief Mike Ferrara, CSRIPS Operations Manager Liz Williams

STRATEGIC PLAN

The Coral Springs-Parkland Fire Department, together with internal stakeholders, developed a Strategic Plan for the years 2015 through 2020. The diagram below, updated for 2023 through 2025, will give you a brief overview of the new objectives.



Chief McNally addresses a group of Firefighter Paramedics hired December 2022 as they graduate from their training program

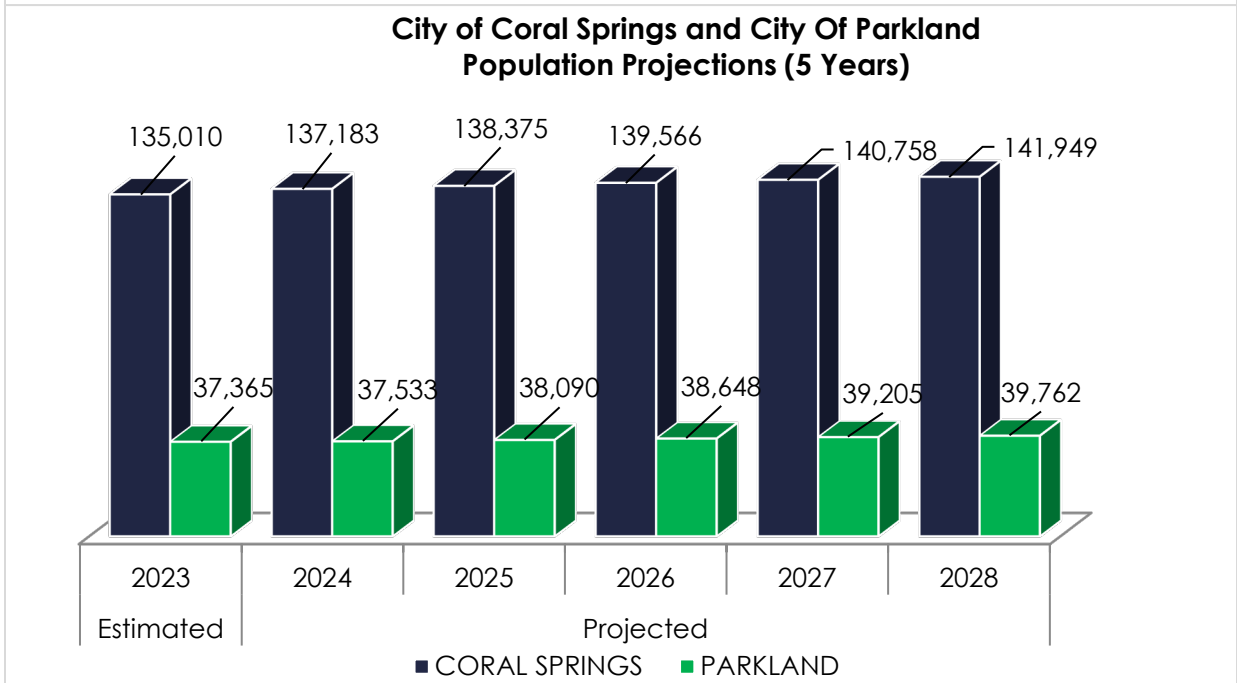
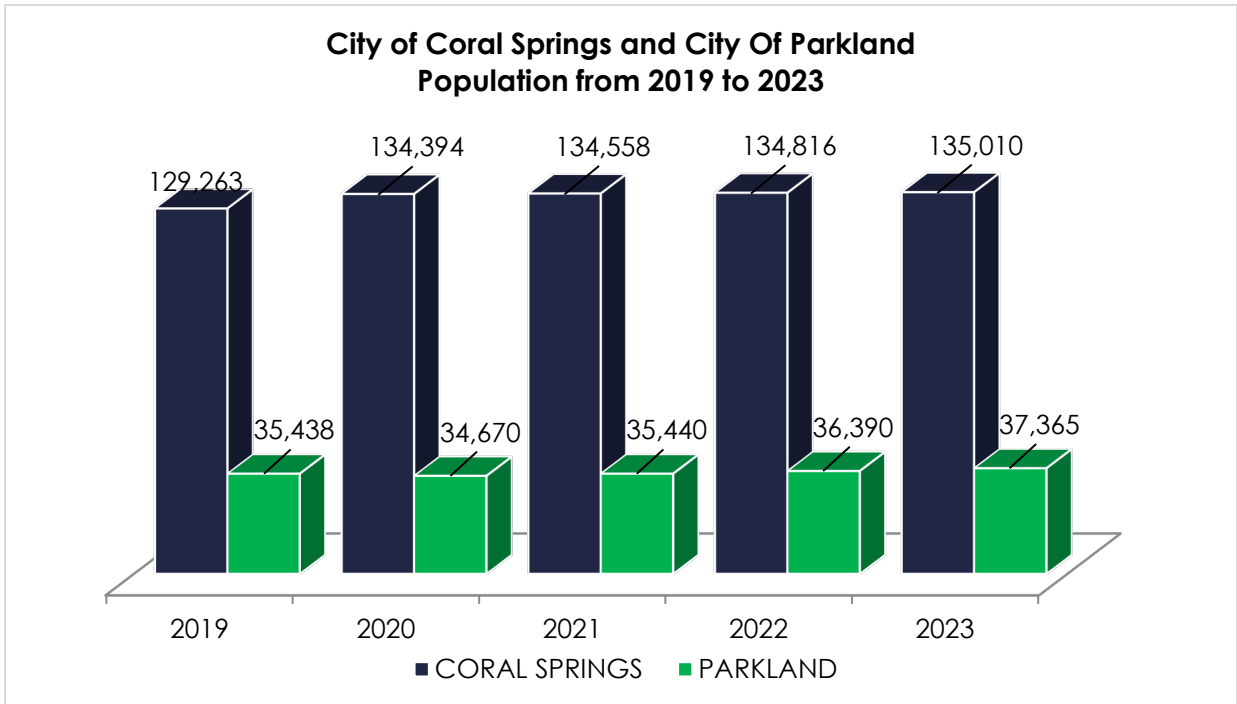


OUR COMMUNITIES

The City of Coral Springs was incorporated in July 1963 and encompasses a total land area of 23.97 square miles. We are the 15th largest city in the state of Florida by population, and the 5th largest in Broward County. According to data from the BEBR (Bureau of Economic and Business Research), the City of Coral Springs has an estimated population of 135,010 as of April 2023.

Just to the north of Coral Springs, the City of Parkland has an estimated population of 37,365, as of April 2023, within 14.32 square miles.

Of the 24 mile long Sawgrass Expressway, 11.2 miles run through the cities of Coral Springs and Parkland.



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

BUDGET AND FINANCIAL DATA

Statement of Revenues and Expenditures Fire Fund

	FY2021 Actual	FY2022 Actual	FY2023 Adopted Budget	FY2024 Adopted Budget	\$ Chg From FY23 Budget	% Chg From FY23 Budget
Revenues:						
Non Ad Valorem Special Assessment Fees						
Non-Ad Valorem Special Assessment Fee	\$13,786,090	\$14,878,864	\$15,532,453	15,947,363	\$414,910	2.67%
Government Assessment	443,824	452,402	485,938	502,554	\$16,616	3.42%
Nonprofit Subsidy (Churches & Schools)	2,351,426	2,146,651	2,390,974	2,444,831	\$53,857	2.25%
Sub-Total Non Ad Valorem Special Assessment Fees	16,581,340	17,477,917	18,409,365	18,894,748	485,383	2.64%
Partial Year Assessment	32,818	23,354	30,000	30,000	-	0.00%
Intergovernmental						
Base Contract (Parkland)	6,228,202	6,456,020	6,896,955	7,090,937	193,982	2.81%
Sub-Total Intergovernmental	6,228,202	6,456,020	6,896,955	7,090,937	193,982	2.81%
Charges for Services:						
Fire Inspection Services	1,214,012	1,086,457	1,134,000	1,140,000	6,000	0.53%
Fire Re-Inspection Fees	28,391	25,500	16,350	28,000	11,650	71.25%
Plan Review Fees	197,998	173,658	257,000	262,140	5,140	2.00%
Training Tuition Fees	1,544,013	1,685,387	2,082,412	2,347,890	265,478	12.75%
Training Miscellaneous Fees	355,790	462,318	678,761	749,641	70,880	10.44%
State Education Incentive Fund	75,547	87,817	50,000	50,000	-	0.00%
Off Duty Fire Rescue Service	5,254	21,579	36,050	36,771	721	2.00%
Sub-Total Charges for Services	3,419,005	3,542,717	4,254,573	4,614,442	359,869	8.46%
Fines and Forfeitures:						
Fire Inspection Fines	9,000	28,827	25,000	25,500	500	2.00%
Miscellaneous Fines	-	-	-	0	-	0.00%
False Alarm Recovery	35,400	34,750	27,250	38,000	10,750	39.45%
Sub-Total Fines and Forfeitures	44,400	63,577	52,250	63,500	11,250	21.53%
Other:						
Other Federal Assistance	352,140	-	-	0	-	-
Interest Income	4,989	(2,492)	55,000	129,877	74,877	136.14%
Miscellaneous Revenue	1,087	3,110	-	0	-	0.00%
Appropriate Fund Balance	-	-	100,000	0	-	0.00%
Sub-Total Other	358,215	618	155,000	129,877	74,877	48.31%
Grand Total - Revenues	26,663,980	27,564,203	29,798,143	\$30,823,504	\$1,025,361	3.44%
Expenditures:						
Departmental						
Administration	\$987,639	1,102,488	\$1,470,161	\$1,557,831	\$87,670	5.96%
Communication Service	137,786	148,039	194,552	210,606	16,054	8.25%
Suppression	17,389,672	17,937,246	18,349,506	18,051,220	(298,286)	-1.63%
Training	1,882,588	1,763,885	2,689,839	3,007,227	317,388	11.80%
Community Risk Reduction	1,680,985	1,825,297	1,846,208	1,908,083	61,875	3.35%
Total Departmental	22,078,670	22,776,955	24,550,266	24,734,967	184,701	0.75%
Non-Departmental						
OPEB	30,600	30,600	30,600	30,600	-	0.00%
Contingency	-	27,675	150,000	150,000	-	0.00%
Other Contractual Services	27,682	14,633	22,050	23,153	1,103	5.00%
Microsoft Licensing	17,697	18,228	19,139	20,905	1,766	9.23%
Indirect Costs	2,087,998	2,150,638	2,258,170	3,424,149	1,165,979	51.63%
Economic Conditions	-	-	233,456	106,075	(127,381)	-54.56%
Financial Strategy	6,900	-	421,706	-	(421,706)	-100.00%
Computer Replacement	-	54,522	-	-	-	0.00%
Sub-Total - Non-Departmental	2,170,876	2,296,296	3,135,121	3,754,882	619,761	19.77%
Interfund Transfers:						
Capital	930,248	798,680	750,759	893,461	142,702	19.01%
Transfer to Equip Replacement Fund	100,000	-	100,000	100,000	-	0.00%
Property Casualty Transfer	323,063	351,618	361,478	443,970	82,492	22.82%
Sub-Total - Interfund Transfers	1,253,311	1,150,298	1,212,237	1,437,431	225,194	18.58%
Bond Debt Service:						
Revenue Bond-'08	100,000	-	-	-	-	0.00%
Revenue Bond-'17	52,620	43,519	43,519	43,519	-	0.00%
Debt Service allocation	348,666	857,000	857,000	852,705	(4,295)	-0.50%
Sub-Total - Debt Service	501,286	900,519	900,519	896,224	(4,295)	-0.48%
Total Non-Departmental	3,925,473	4,347,113	5,247,877	6,088,537	840,660	16.02%
Grand Total - Expenditures	\$26,004,144	\$27,124,068	\$29,798,143	\$30,823,504	\$1,025,361	3.44%
Revenues in Excess of Expenditures	\$659,836	\$440,135	\$0	\$0	\$0	
Positions	124.64	124.64	129.62	123.83	-5.79	-4.47%

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

Name	FY2021 Actual	FY2022 Actual	FY2023 Budgeted	FY2024 Budgeted	FY2023 Budgeted vs. FY2024 Budgeted (\$ Change)	FY2023 Budgeted vs. FY2024 Budgeted (% Change)
General Fund						
Personal Services	\$8,432,340.14	\$8,907,123.37	\$8,803,075.00	\$10,160,653.00	\$1,357,578.00	15.4%
Benefits	\$2,873,900.41	\$3,140,260.82	\$3,355,946.00	\$3,478,048.00	\$122,102.00	3.6%
Operating Expenses	\$1,082,216.34	\$1,595,467.06	\$1,758,498.00	\$1,823,183.00	\$64,685.00	3.7%
Capital	\$0.00	\$853.10	\$3,516.00	\$3,516.00	\$0.00	0%
Total General Fund:	\$12,388,456.89	\$13,643,704.35	\$13,921,035.00	\$15,465,400.00	\$1,544,365.00	11.1%
Fire Fund						
Personal Services	\$15,008,912.39	\$15,336,848.38	\$15,856,738.00	\$15,901,795.00	\$45,057.00	0.3%
Benefits	\$4,911,907.54	\$5,133,366.44	\$5,753,107.00	\$5,656,997.00	-\$96,110.00	-1.7%
Operating Expenses	\$2,143,639.36	\$2,302,384.78	\$2,909,608.00	\$3,115,683.00	\$206,075.00	7.1%
Capital	\$22,211.08	\$4,355.40	\$30,813.00	\$60,492.00	\$29,679.00	96.3%
Non-Departmental	\$2,162,876.46	\$2,296,295.96	\$3,135,121.00	\$3,754,882.00	\$619,761.00	19.8%
Interfund Transfers	\$323,063.04	\$351,618.00	\$361,478.00	\$443,970.00	\$82,492.00	22.8%
Debt Service	\$501,285.92	\$900,519.12	\$1,000,519.00	\$996,224.00	-\$4,295.00	-0.4%
Total Fire Fund:	\$25,073,895.79	\$26,325,388.08	\$29,047,384.00	\$29,930,043.00	\$882,659.00	3%
Total:	\$37,462,352.68	\$39,969,092.43	\$42,968,419.00	\$45,395,443.00	\$2,427,024.00	5.6%

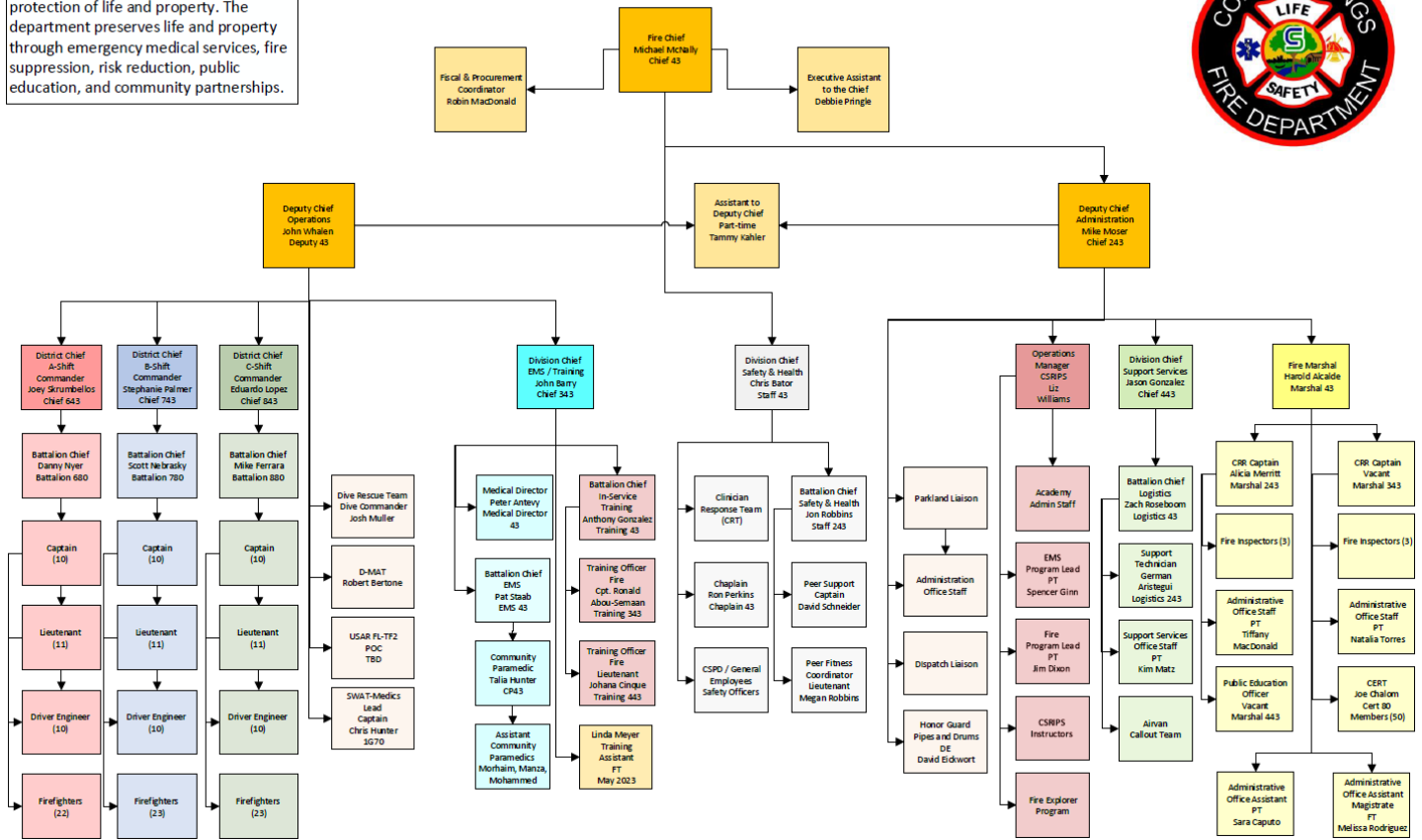


Firefighter Paramedics Michelle Webber and Jason Black, Fire Inspector Daniel Chavez

ORGANIZATIONAL STRUCTURE

The City of Coral Springs-Parkland Fire Department assists the public in the protection of life and property. The department preserves life and property through emergency medical services, fire suppression, risk reduction, public education, and community partnerships.

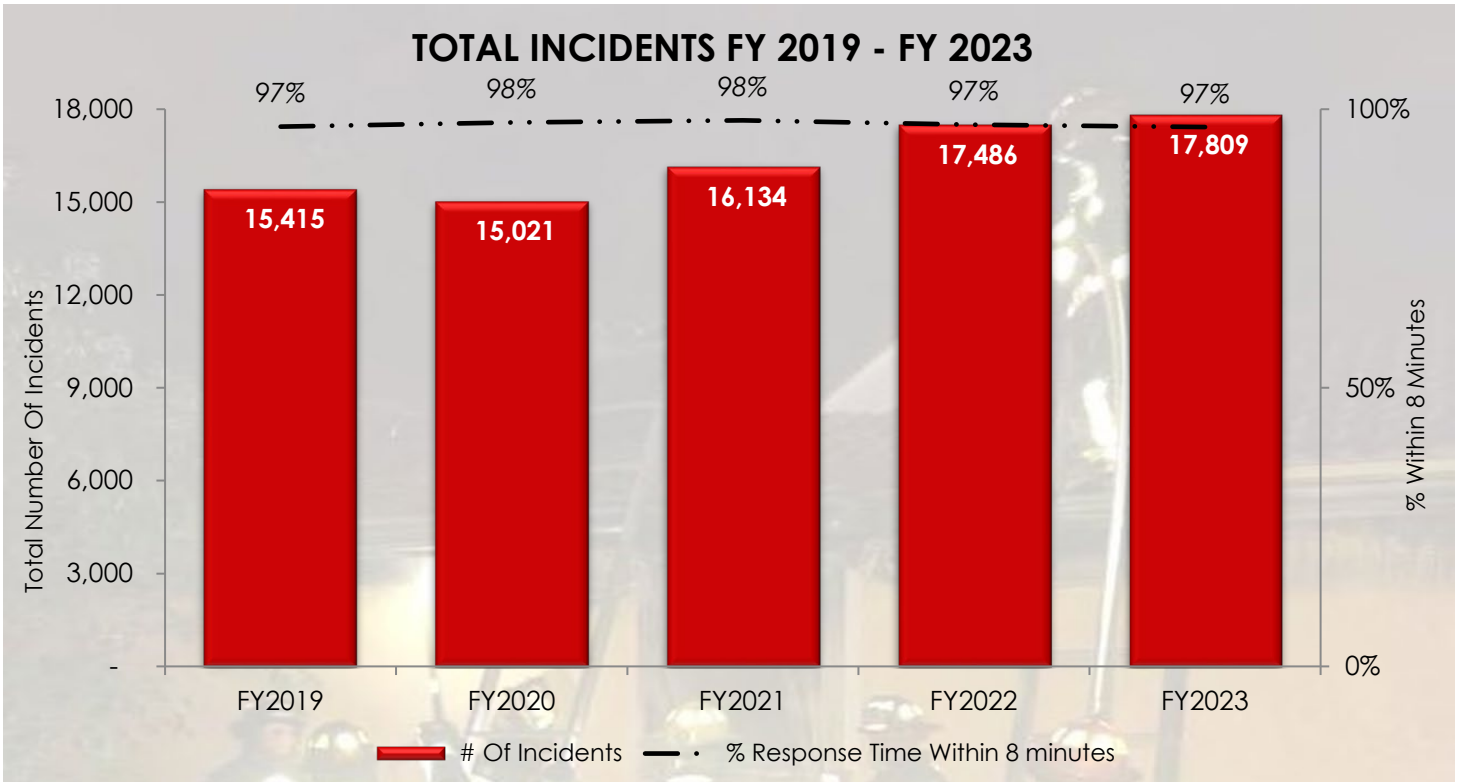
Coral Springs-Parkland Fire Department - 2023



Lieutenant Alex del Castillo

PERFORMANCE MEASURES

October 2022 to September 2023



Year	Total Incidents	% Change
FY 2019	15,415	↑ 0.3%
FY 2020	15,021	↓ -2.6%
FY 2021	16,134	↑ 7.4%
FY 2022	17,486	↑ 8.4%
FY 2023	17,809	↑ 1.8%

TOTAL INCIDENTS FY 2023

17,809

EMS
12,107
Avg Response: 5 mins 4 secs

FIRE
160
Avg Response: 5 mins 10 secs

OTHER
5,542
Avg Response: 5 mins 15 secs

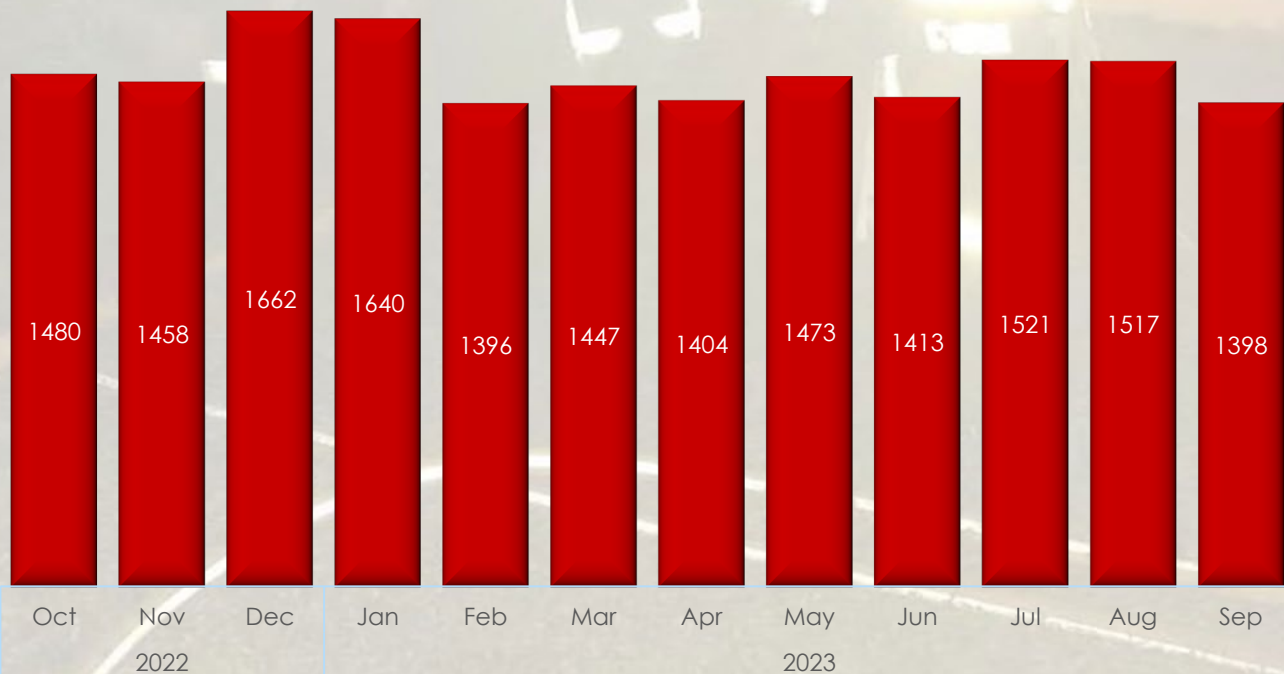
EMS
96.9%
(Emergency Calls - 8:00 mins or less)

FIRE
93.9%
(Emergency Calls - 8:00 mins or less)

ALL OTHER CALLS
100.0%
(Non-Emergency Calls - 10:00 mins or less)

STRUCTURE FIRES
48
14 Fire Suppression Personnel on Scene
(10:00 mins or less)

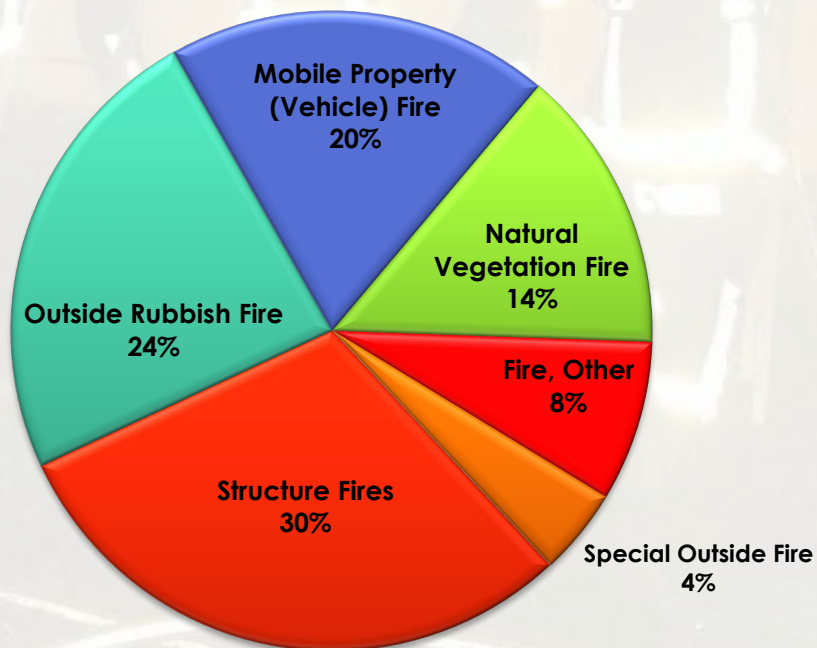
TOTAL CALLS PER MONTH FY 2023



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

TYPES OF FIRES	TOTALS	PERCENTAGE
Structure Fires	48	30%
Outside Rubbish Fire	38	24%
Mobile Property (Vehicle) Fire	31	19%
Natural Vegetation Fire	23	14%
Fire, Other	13	8%
Special Outside Fire	7	4%
TOTAL	160	100%

TOTAL TYPES OF FIRES IN FY2023



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

EMS

- Emergency Medical Calls accounted for 68.0% of all incidents.
- EMS calls decreased 0.7% from 12,193 (FY2022) to 12,107 (FY2023) however transports increased 6.8%
- Average response time: 5 mins 9 secs.

FIRE

- Fire related calls accounted for 0.9% of all incidents.
- Fire calls increased 12.7% from 142 (FY2022) to 160 (FY2023)
- Average response time: 5 mins 21 secs.

STRUCTURE FIRES

- Of the 160 fires CSPFD responded to, (48) 30.0% were Structure fires.
- Average response time: 5 mins 31 secs.

OTHER

- This category includes calls which do not fall under Fire or EMS. These accounted for 31.1% of all incidents.
- Other calls increased 7.6% from 5,151 (FY2022) to 5,542 (FY2023)
- Average response time: 5 mins 12 secs.

Top 5 types of OTHER calls are:

- ❖ Dispatched and canceled enroute. Incident cleared or canceled prior to arrival (23.3%).
- ❖ Assist invalid with no transport or medical treatment given. (8.9%).
- ❖ False alarm or false call, other (8.1%).
- ❖ Good intent call, other (7.4%).
- ❖ Alarm system activation (no fire), unintentional (5.8%).

COMPONENTS OF RESPONSE TIME

For the purpose of this report, the response time components will include the following times: Call Processing, Turnout, Travel, and Response.

COMPONENTS OF RESPONSE TIME

For the purpose of this report, the response time components will include the following times: Call Processing, Turnout, Travel, and Response.

	Process Time (mm:ss)		
	50%	80%	90%
Total Incidents	00:25	00:42	00:50
EMS	00:25	00:43	00:50
OTHER	00:24	00:41	00:50
FIRE	00:27	00:40	00:49

Call Processing Time

The interval between receipt of the emergency alarm at the public safety answering point, and the moment when the dispatcher knows sufficient information and applicable units are notified of the emergency, defined in NFPA 1221. NFPA 1221 specifies that 95% of alarms shall be answered within 30 seconds, and in no case shall the initial call taker's response to an alarm exceed 60 seconds.

Turnout Time

The turnout time begins when units acknowledge notification of the emergency to the beginning point of response time.

	Turnout Time (mm:ss)		
	50%	80%	90%
Total Incidents	01:18	01:45	01:59
EMS	01:17	01:44	01:59
OTHER	01:23	01:48	02:01
FIRE	01:28	01:49	02:07

	Travel Time (mm:ss)		
	50%	80%	90%
Total Incidents	03:39	04:54	05:38
EMS	03:38	04:51	05:33
OTHER	03:41	05:07	05:56
FIRE	03:22	04:58	05:31

Travel time:

The time interval that begins when a unit is en-route to the emergency incident and ends when the unit arrives at the scene.

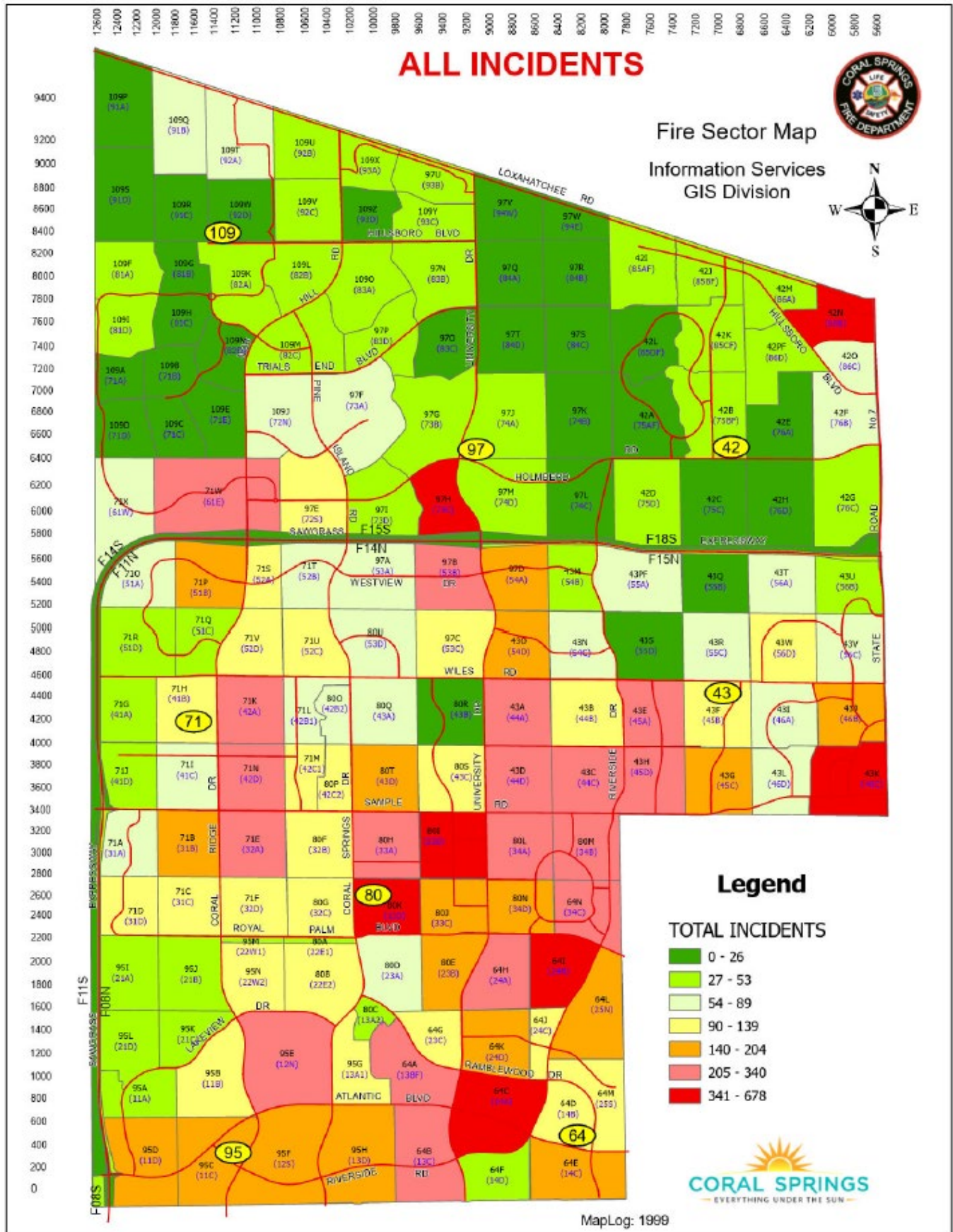
Response Time

The time that begins when responding units are en-route to the emergency incident and ends when responding units arrive on scene. The objective of eight minutes (480 seconds) or less, within the 90th percentile of the time is the established response time.

	Response Time (mm:ss)		
	50%	80%	90%
Total Incidents	05:06	06:25	07:09
EMS	05:04	06:20	07:05
OTHER	05:15	06:42	07:27
FIRE	05:10	06:28	07:19

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

MAP- NUMBER OF ALL INCIDENTS IN EACH SECTOR



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

TOTAL INCIDENTS BY CALL TYPE

Incident Type	TOTAL
321 EMS call. Includes calls when the patient refuses treatment. Excludes vehicle accident with injury (322) and pedestrian struck (323).	10674
611 Dispatched and canceled enroute. Incident cleared or canceled prior to arrival of the responding unit. If a unit arrives on the scene, fill out the applicable code.	1291
322 Motor vehicle accident with injuries. Includes collision with other vehicle, fixed objects, or loss of control resulting in leaving the roadway.	568
554 Assist invalid. Includes incidents where the invalid calls the FD for routine help, such as assisting a person in returning to bed or chair, with no transport or medical treatment given.	494
700 False alarm or false call, other.	450
600 Good intent call, other.	411
324 Motor vehicle accident with no injuries.	355
745 Alarm system activation (no fire), unintentional.	322
550 Public service assistance, other.	244
735 Alarm system activation due to malfunction.	235
500 Service call, others	184
743 Smoke detector activation (no fire), unintentional. Includes proper system responses to environmental stimuli such as non-hostile smoke.	178
381 Rescue or EMS standby for hazardous conditions. Excludes aircraft standby (462).	175
622 No incident found on arrival at dispatch address.	167
551 Assist police or other governmental agency. Includes forcible entry and the provision of lighting.	138
553 Public service. Excludes service to governmental agencies (551 or 552).	107
522 Water or steam leak. Includes open hydrant. Excludes overpressure ruptures (211).	105
300 Rescue, emergency medical call (EMS) call, other	85
744 Detector activation (no fire), unintentional. A result of a proper system response to environmental stimuli such as high heat conditions.	84
733 Smoke detector activation due to malfunction.	83
320 Emergency medical service incident, other	82
511 Lock-out. Includes efforts to remove keys from locked vehicles. Excludes lock-ins (331).	81
531 Smoke or odor removal. Excludes the removal of any hazardous materials.	80
323 Motor vehicle/pedestrian accident (MV Ped). Includes any motor vehicle accident involving a pedestrian injury.	80
510 Person in distress, other.	79
740 Unintentional transmission of alarm, other.	75
730 System or detector malfunction, other.	68
651 Smoke scare, odor of smoke, not steam (652). Excludes gas scares or odors of gas (671).	66
440 Electrical wiring/equipment problem, other.	57
552 Police matter. Includes incidents where FD is called to a scene that should be handled by the police.	53
520 Water problem, other.	42
353 Removal of victim(s) from stalled elevator.	41
542 Animal rescue.	39
445 Arcing, shorted electrical equipment.	31

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

412 Gas leak (natural gas or LPG). Excludes gas odors with no source found (671).	29
463 Vehicle accident, general cleanup. Includes incidents where FD is dispatched after the accident to clear away debris. Excludes extrication from vehicle (352) and flammable liquid spills (411 or 413).	25
131 Passenger vehicle fire. Includes any motorized passenger vehicle, other than a motor home (136) (e.g., pickup trucks, sport utility vehicles, buses).	24
746 Carbon monoxide detector activation (no carbon monoxide detected). Excludes carbon monoxide detector malfunction.	23
444 Power line down. Excludes people trapped by downed power lines (372).	22
154 Dumpster or other outside trash receptacle fire. Includes waste material from manufacturing or other production processes. Excludes materials that are not rubbish or have salvage value (161 or 162).	21
311 Medical assist. Includes incidents where medical assistance is provided to another group/agency that has primary EMS responsibility. (Example, providing assistance to another agency-assisting EMS with moving a heavy patient.)	20
111 Building fire. Excludes confined fires.	19
671 Hazardous material release investigation with no hazardous condition found. Includes odor of gas with no leak/gas found.	18
113 Cooking fire involving the contents of a cooking vessel without fire extension beyond the vessel.	17
715 Local alarm system, malicious false alarm. Includes malicious false alarms reported via telephone or other means as a result of activation of a local fire alarm system.	17
900 Special type of incident, other.	17
541 Animal problem. Includes persons trapped by an animal or an animal on the loose.	17
734 Heat detector activation due to malfunction.	15
710 Malicious, mischievous false alarm, other.	15
100 Fire, other	13
424 Carbon monoxide incident. Excludes incidents with nothing found (736 or 746).	13
151 Outside rubbish, trash, or waste fire not included in 152–155. Excludes outside rubbish fires in a container or receptacle (154).	13
736 Carbon monoxide detector activation due to malfunction.	13
142 Brush or brush-and-grass mixture fire. Includes ground fuels lying on or immediately above the ground such as duff, roots, dead leaves, fine dead wood, and downed logs.	13
331 Lock-in. Includes opening locked vehicles and gaining entry to locked areas for access by caretakers or rescuers, such as a child locked in a bathroom. Excludes lockouts (511).	12
540 Animal problem or rescue, other.	12
441 Heat from short circuit (wiring), defective or worn insulation.	10
411 Gasoline or other flammable liquid spill (flash point below 100 degrees F at standard temperature and pressure (Class I)).	9
561 Unauthorized burning. Includes fires that are under control and not endangering property.	8
442 Overheated motor or wiring.	8
555 Defective elevator, no occupants.	8
400 Hazardous condition (no fire), other.	7
451 Biological hazard, confirmed or suspected.	7
711 Municipal alarm system, malicious false alarm. Includes alarms transmitted on street fire alarm boxes.	7
814 Lightning strike (no fire). Includes investigation.	6

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

112 Fire in structure, other than in a building. Included are fires on or in piers, quays, or pilings: tunnels or underground connecting structures; bridges, trestles, or overhead elevated structures; transformers, power or utility vaults or equipment; fences; and tents.	6
162 Outside equipment fire. Includes outside trash compactors, outside HVAC units, and irrigation pumps. Excludes special structures (110 series) and mobile construction equipment (130 series).	6
621 Wrong location. Excludes malicious false alarms (710 series).	6
251 Excessive heat, overheat scorch burns with no ignition. Excludes lightning strikes with no ensuing fire (814).	6
571 Cover assignment, assist other fire agency such as standby at a fire station or move-up.	6
143 Grass fire. Includes fire confined to area characterized by grass ground cover, with little or no involvement of other ground fuels; otherwise, see 142.	5
132 Road freight or transport vehicle fire. Includes commercial freight hauling vehicles and contractor vans or trucks. Examples are moving trucks, plumber vans, and delivery trucks.	5
140 Natural vegetation fire, other.	5
352 Extrication of victim(s) from vehicle. Includes rescues from vehicles hanging off a bridge or cliff.	4
422 Chemical spill or leak. Includes unstable, reactive, explosive material.	4
413 Oil or other combustible liquid spill (flash point at or above 100 degrees F at standard temperature and pressure (Class II or III)).	4
150 Outside rubbish fire, other.	4
741 Sprinkler activation (no fire), unintentional. Includes testing the sprinkler system without fire department notification.	4
461 Building or structure weakened or collapsed. Excludes incidents where people are trapped (351).	4
410 Combustible and flammable gas or liquid spills or leaks, other.	3
731 Sprinkler activated due to the failure or malfunction of the sprinkler system. Includes any failure of sprinkler equipment that leads to sprinkler activation with no fire present. Excludes unintentional operation caused by damage to the sprinkler system (740 series).	3
512 Ring or jewelry removal, without transport to hospital. Excludes persons injured (321).	3
360 Water and ice-related rescue, other.	3
714 Central station, malicious false alarm. Includes malicious false alarms via a central-station-monitored fire alarm system.	3
650 Steam, other gas mistaken for smoke, other.	3
118 Trash or rubbish fire in a structure, with no flame damage to structure or its contents.	3
421 Chemical hazard (no spill or leak). Includes the potential for spills or leaks.	3
652 Steam, vapor, fog, or dust thought to be smoke.	2
114 Chimney or flue fire originating in and confined to a chimney or flue. Excludes fires that extend beyond the chimney.	2
911 Citizen's complaint. Includes reports of code or ordinance violation.	2
631 Authorized controlled burning. Includes fires that are agricultural in nature and managed by the property owner. Excludes unauthorized controlled burning (561) and prescribed fires (632).	2
342 Search for person in water. Includes shoreline searches incidental to a reported drowning call.	2
661 EMS call where injured party has been transported by a non-fire service agency or left the scene prior to arrival.	2
130 Mobile property (vehicle) fire, other.	2
653 Smoke from barbecue or tar kettle (no hostile fire).	2

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

350 Extrication, rescue, other.	2
355 Confined space rescue. Includes rescues from the interiors of tanks, including areas with potential for hazardous atmospheres such as silos, wells, and tunnels.	1
480 Attempted burning, illegal action, other.	1
357 Extrication of victim(s) from machinery. Includes extrication from farm or industrial equipment.	1
713 Telephone, malicious false alarm	1
815 Severe weather or natural disaster standby.	1
361 Swimming/Recreational water areas rescue. Includes pools and ponds. Excludes ice rescue (362).	1
160 Special outside fire, other.	1
220 Overpressure rupture from air or gas, other.	1
443 Breakdown of light ballast.	1
423 Refrigeration leak. Includes ammonia.	1
365 Watercraft rescue. Excludes rescues near the shore and in swimming/recreational areas (361). Includes people falling overboard at a significant distance from	1
481 Attempt to burn. Includes situations in which incendiary devices fail to function.	1
712 Direct tie to fire department, malicious false alarm. Includes malicious alarms transmitted via fire alarm system directly tied to the fire department, not	1
632 Prescribed fire. Includes fires ignited by management actions to meet specific objectives and have a written, approved prescribed fire plan prior to ignition.	1
721 Bomb scare (no bomb).	1
115 Incinerator overload or malfunction, fire contained.	1
GRAND TOTAL	17,809

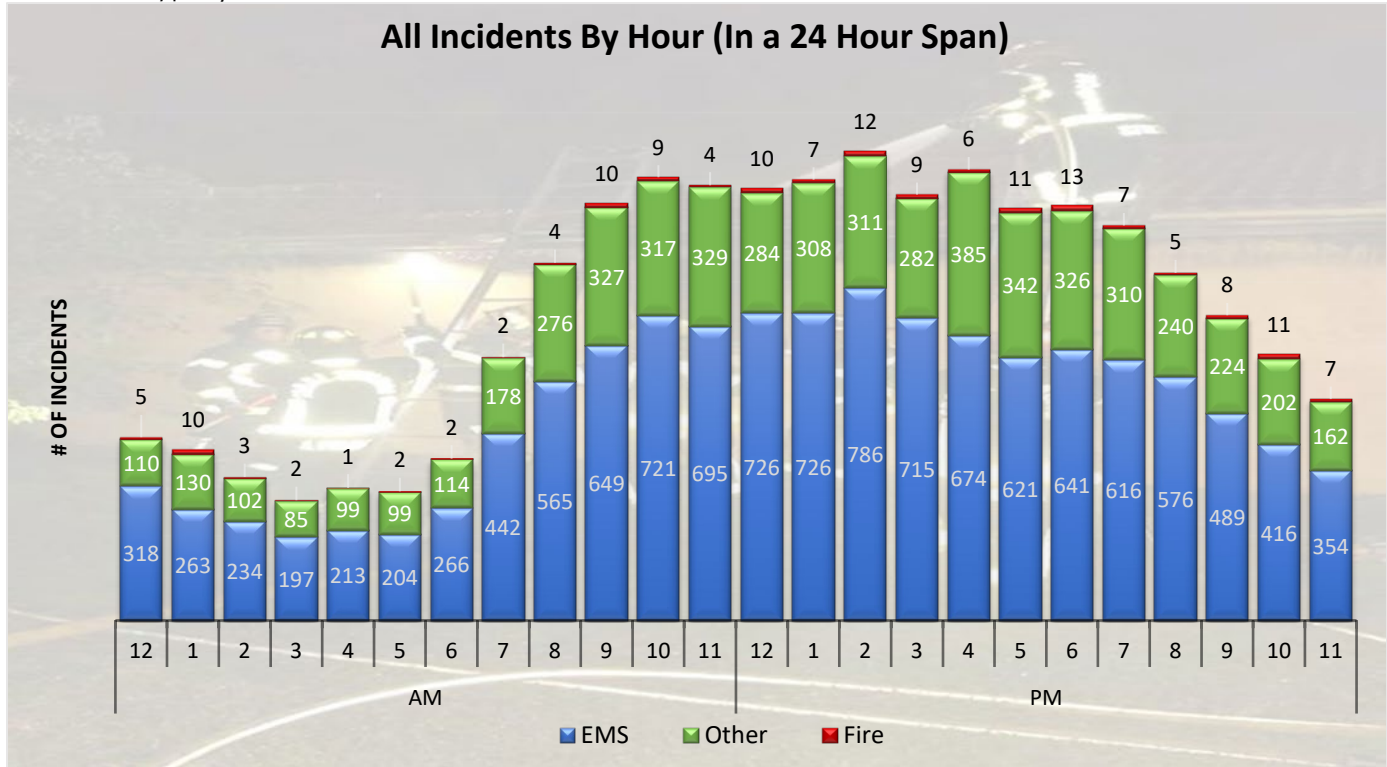


Our members wearing green to support our troops

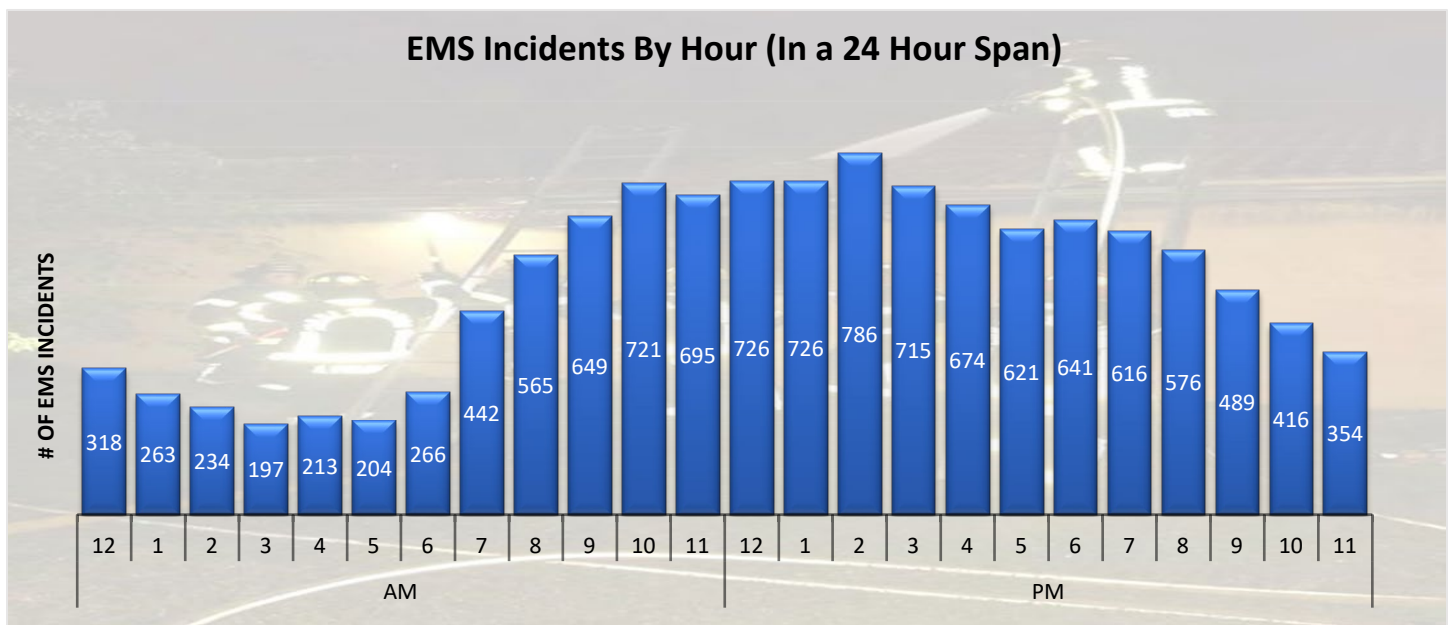
CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

ALL INCIDENTS BY HOUR (In a 24-HOUR span)

The Coral Springs-Parkland Fire Department responds to all types of incidents, 24 hours a day, 7 days a week. The demand for services varies according to the day of the week, and the time of the day or night. Another factor that determines demand is the type of call (Emergency Medical Services, Fire, or Other call types).

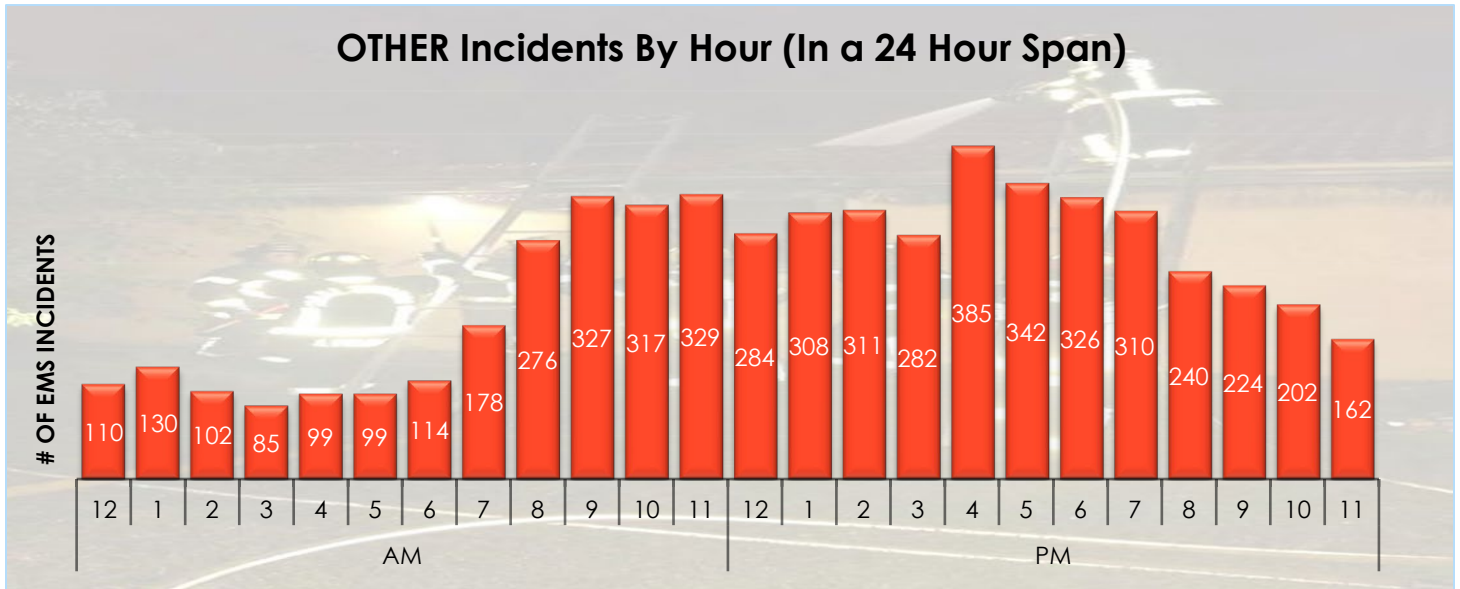


The demand for EMS (medical calls) is relatively lower in the early hours between one and five, when people are sleeping. The busiest time begins during the morning rush hour around six, and it increases throughout the day, and into the early evening. This past year, calls peaked at around 2:00 PM.

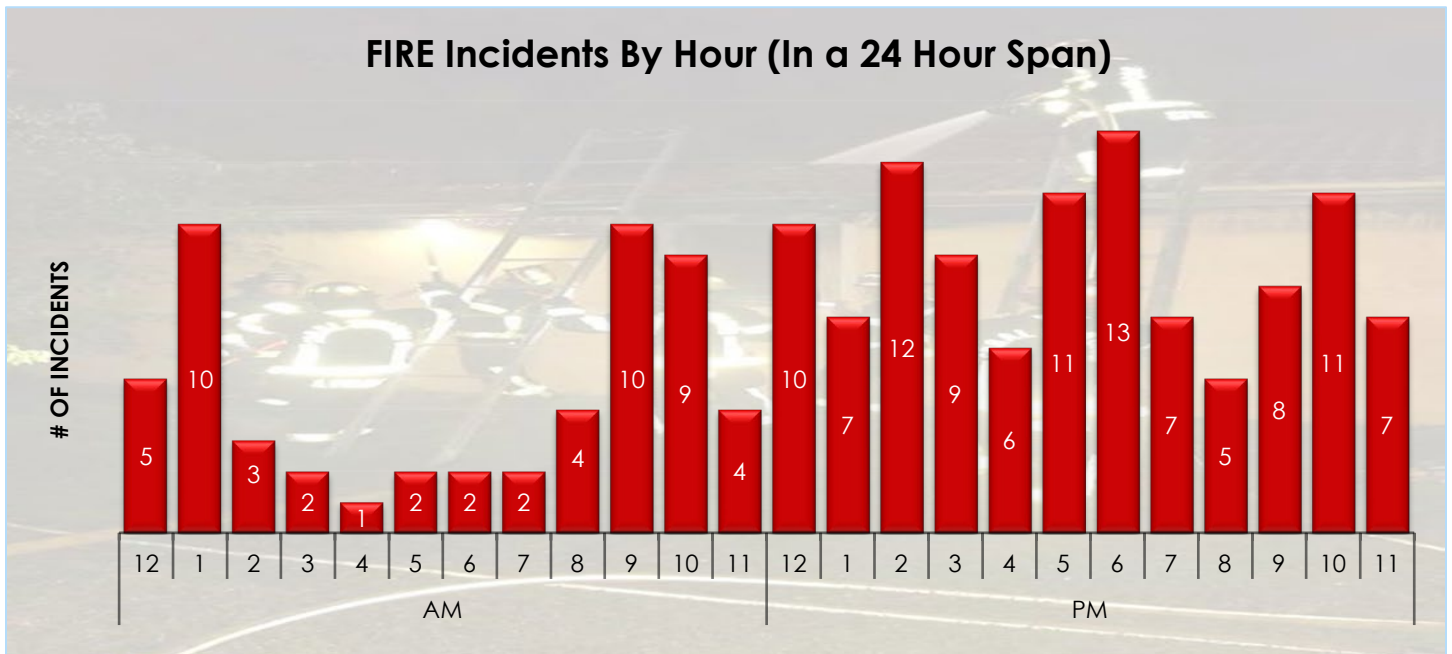


CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

Incidents related to the "other" category include calls for public service assistance, persons in distress, and animal rescues to name a few. The busiest time for these types of calls is between eight in the morning and eight at night.

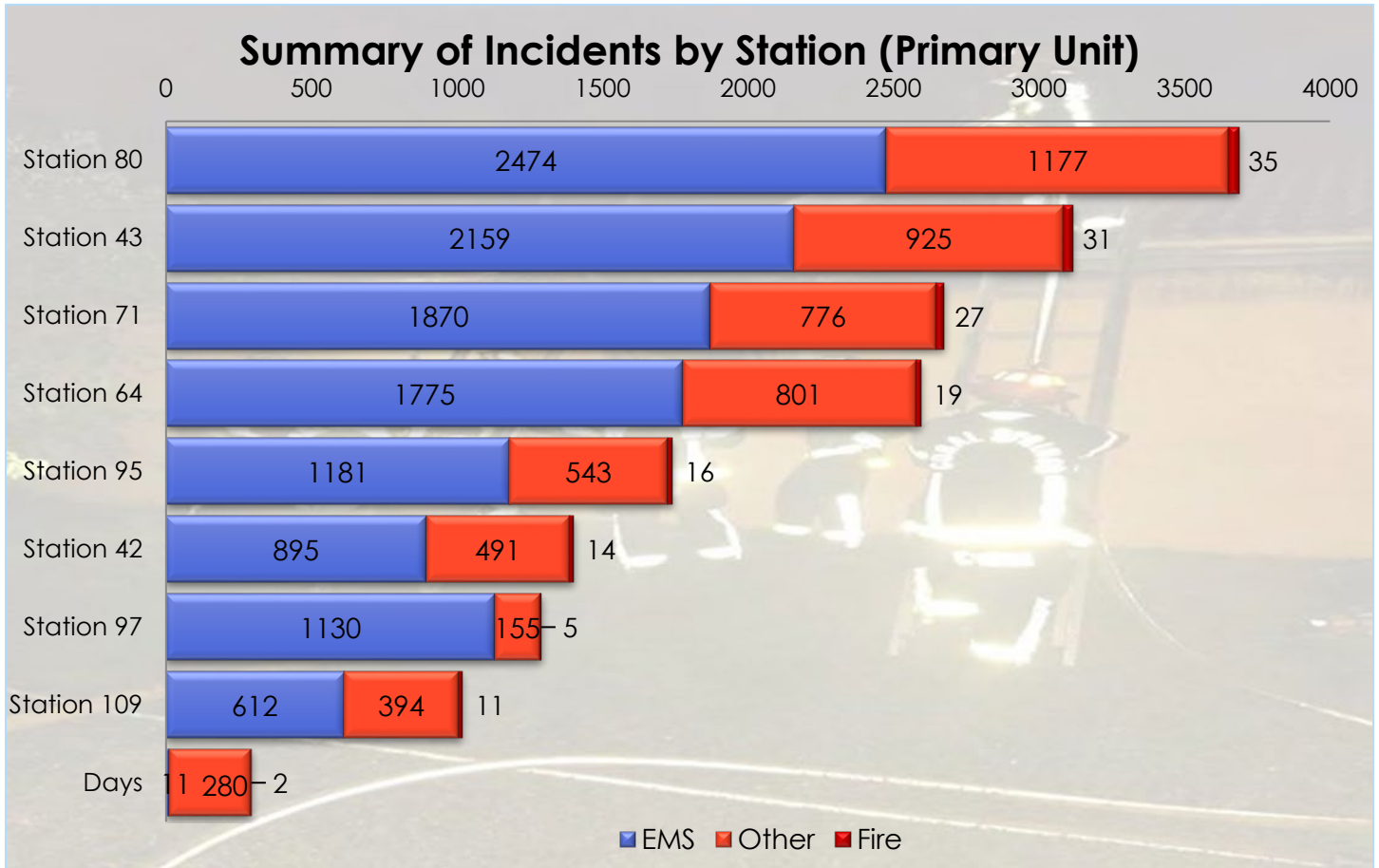


Fire calls increase between lunch and dinnertime.



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

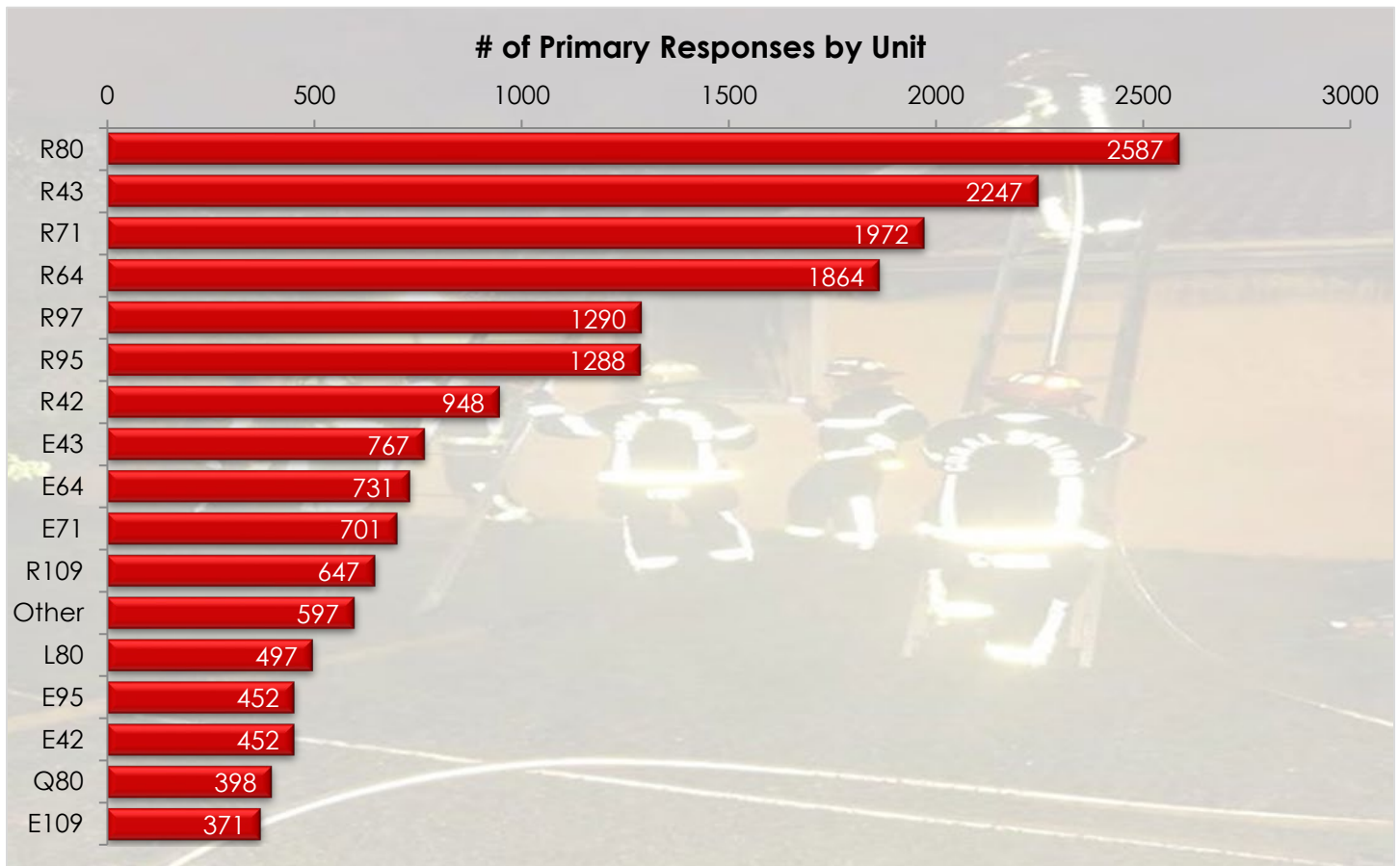
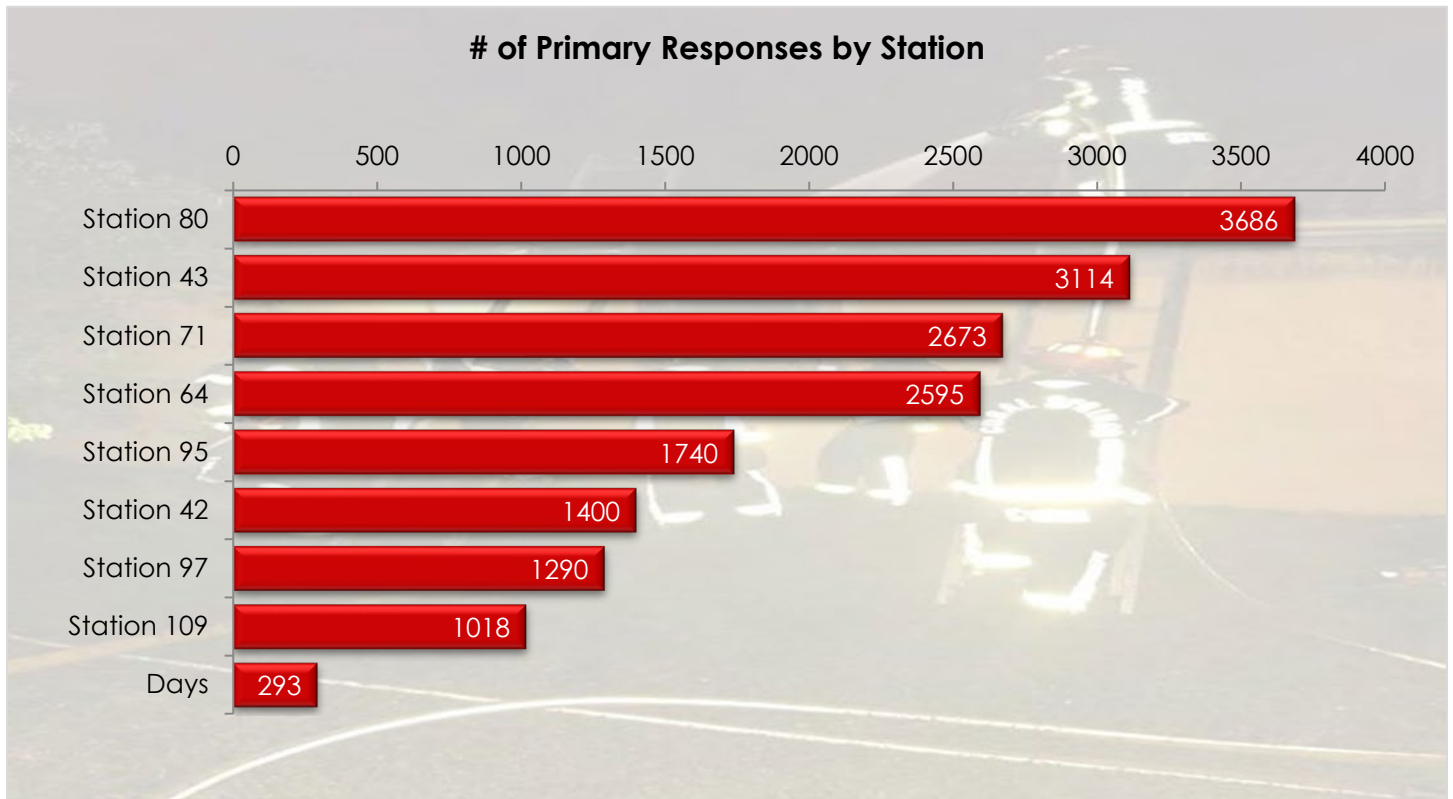
PRIMARY RESPONSES BY STATION AND UNIT



STATION	EMS	OTHER	FIRE	TOTAL
Station 80	2,474	1,177	35	3,686
Station 43	2,158	926	31	3,115
Station 71	1,870	776	27	2,673
Station 64	1,774	802	19	2,595
Station 95	1,181	543	16	1,740
Station 42	895	491	14	1,400
Station 97	1,130	155	5	1,290
Station 109	612	394	11	1,017
Days	11	280	2	293
GRAND TOTAL	12,105	5,544	160	17,809

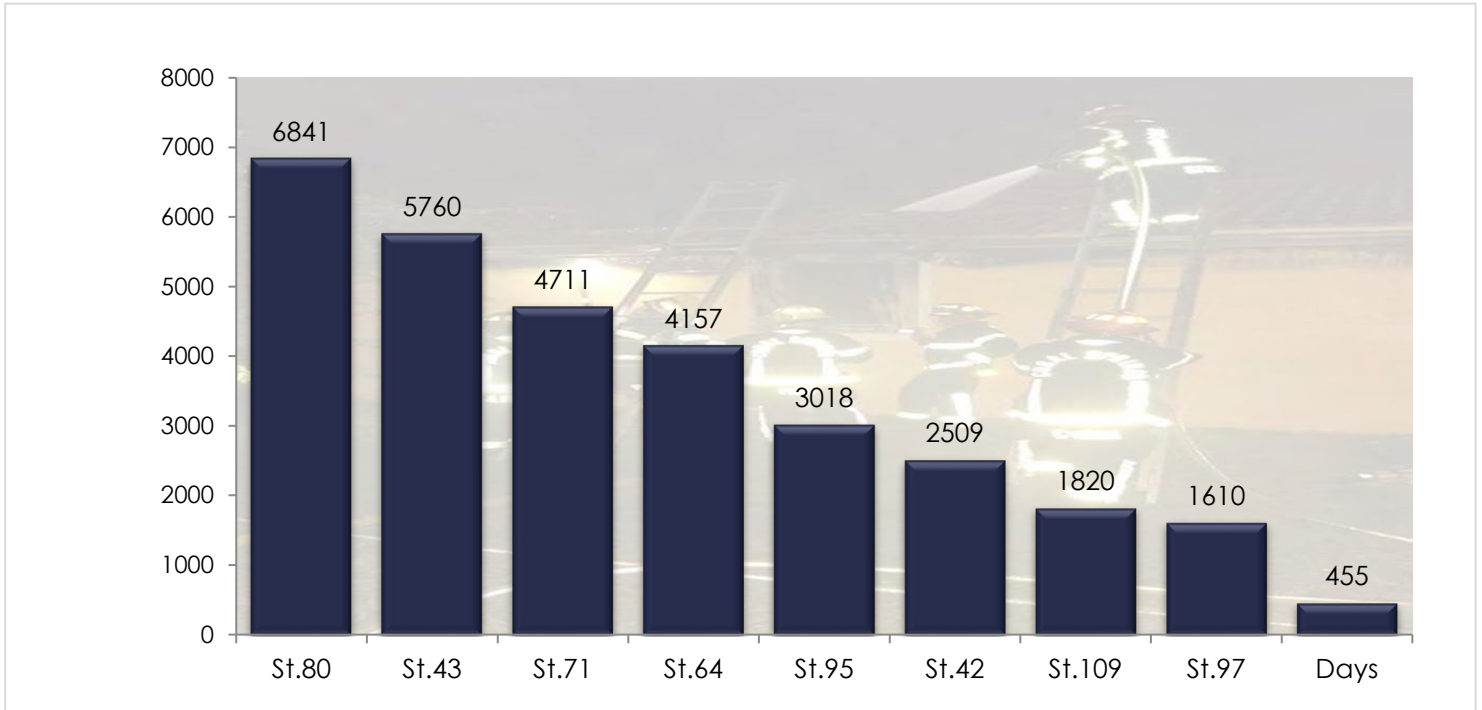
CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

PRIMARY RESPONSES BY STATION AND UNIT (All Shifts)

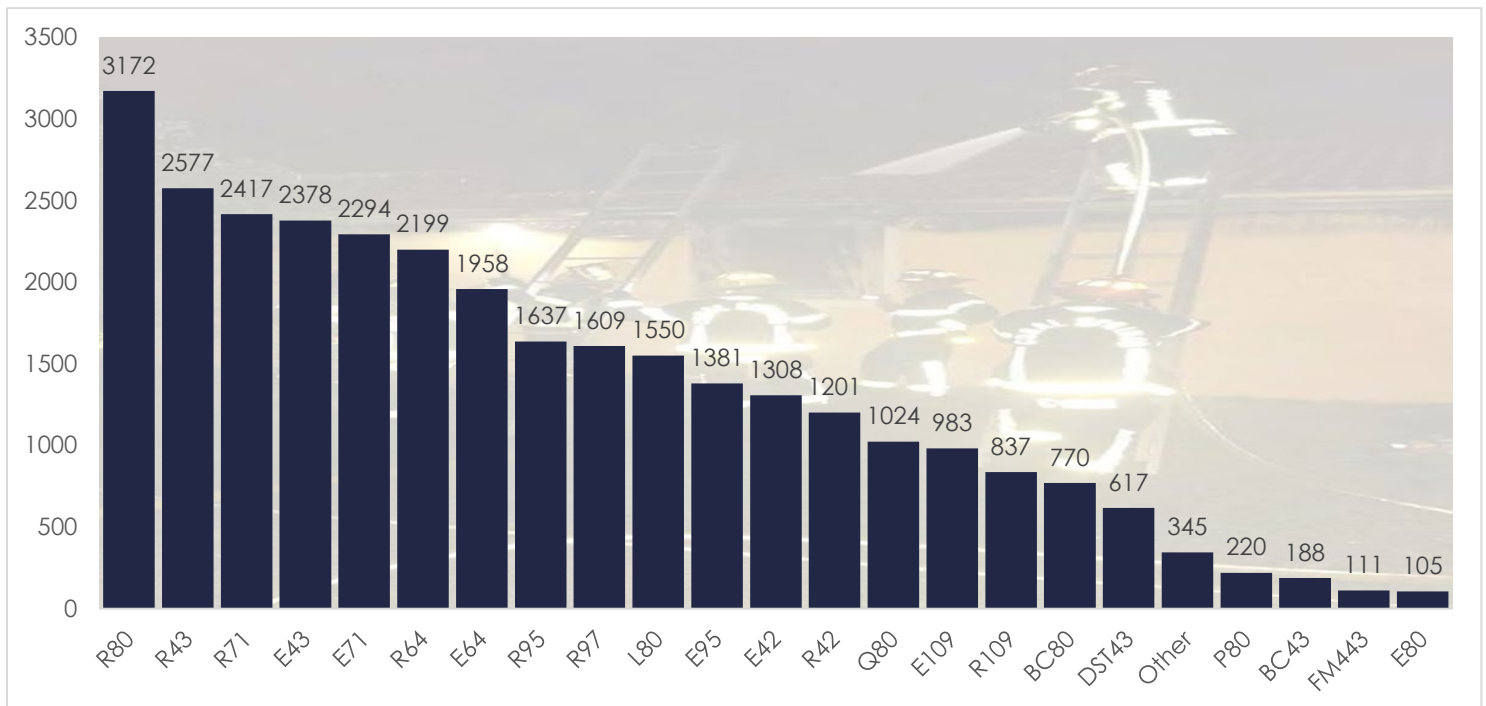


CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

30,881 Total Responses By Station

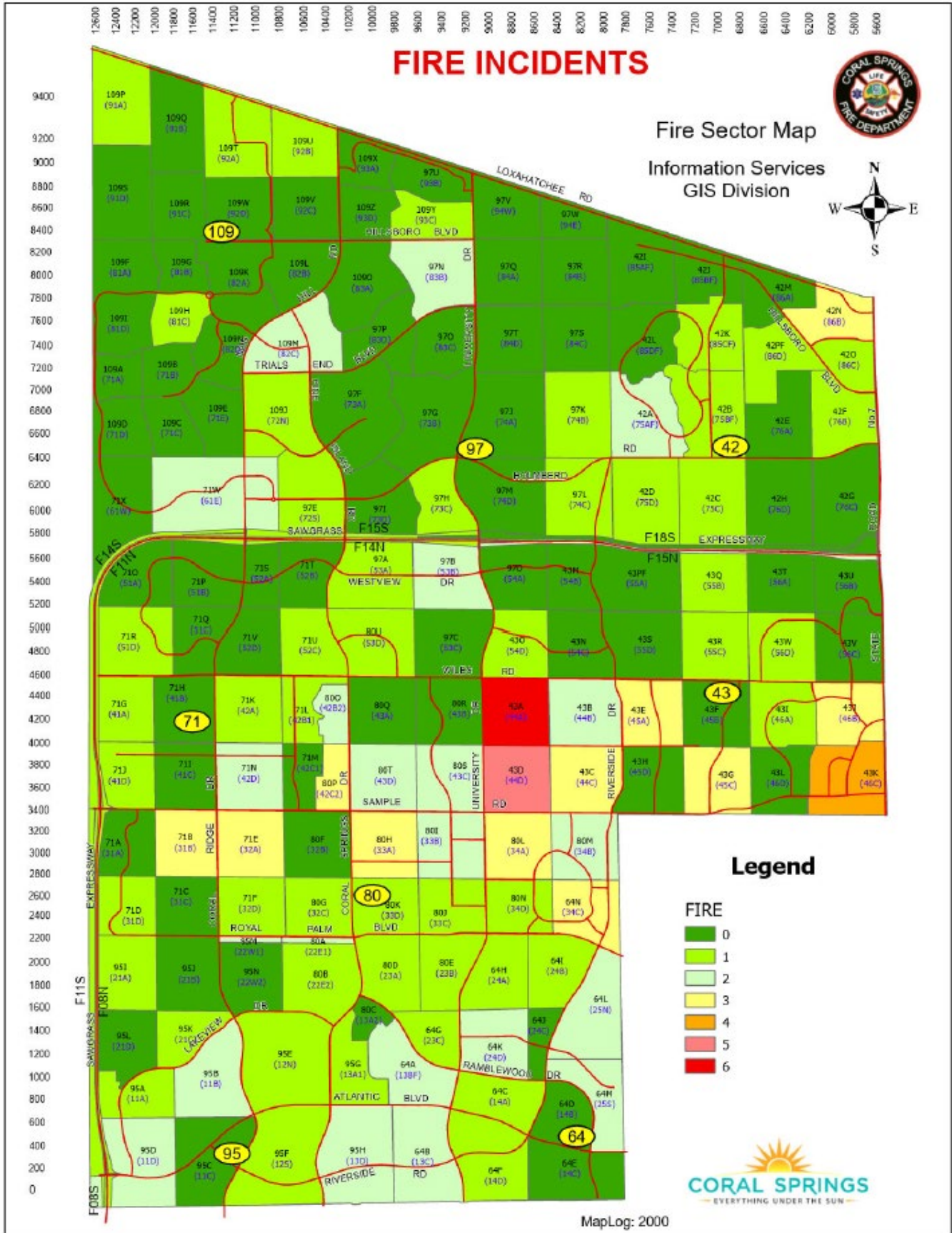


30,881 Total Responses By Unit



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

MAP – FIRE INCIDENTS

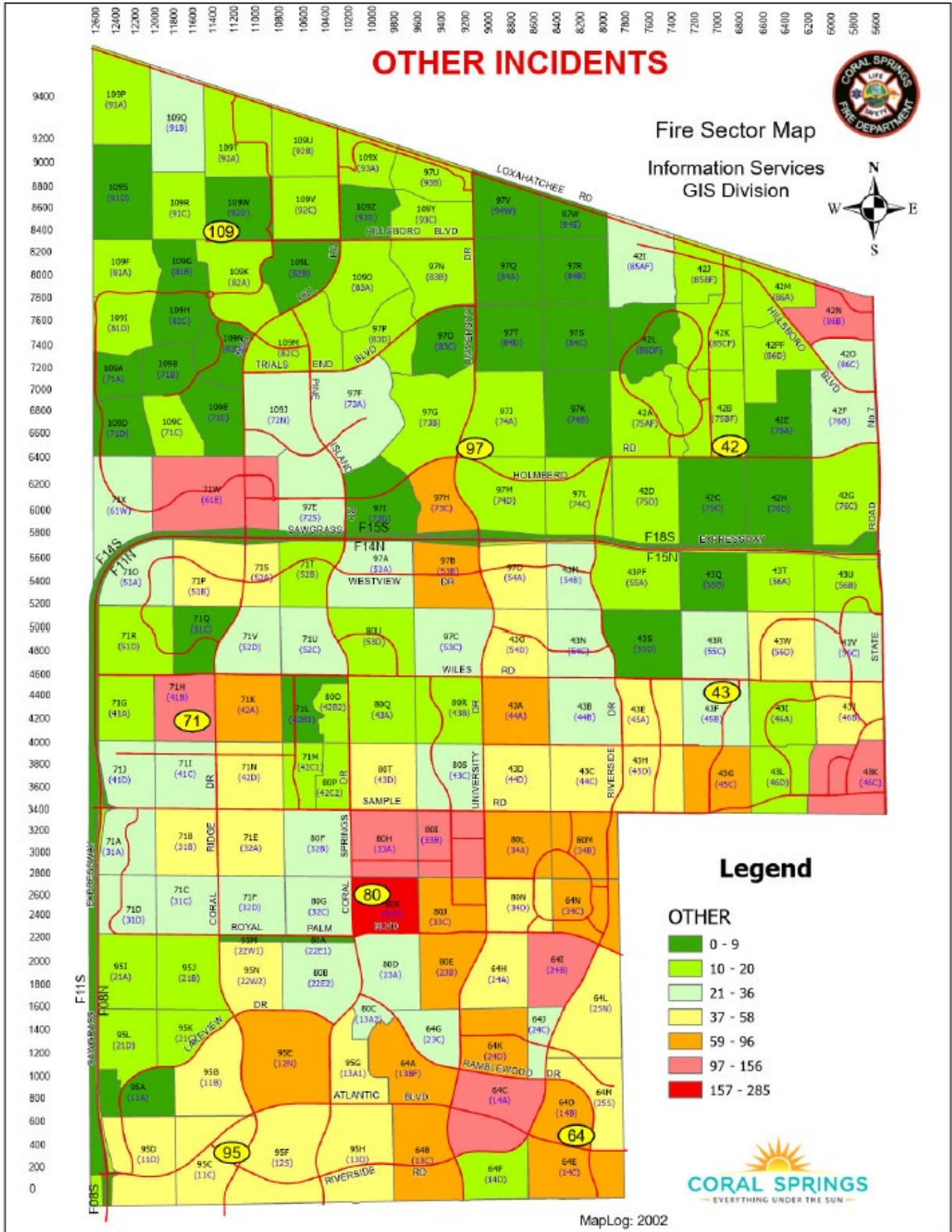


The Coral Springs-Parkland Fire Department responded to a total of 160 fires between October 2022 and September 2023



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

MAP – OTHER INCIDENTS



OPERATIONS DIVISION

Deputy Fire Chief John Whalen



The CSPFD operations division is comprised of multiple disciplines of the department including fire suppression, emergency medical services (EMS), and in-service training. The operations division is headed by Deputy Chief of Operations John Whalen, and includes three District Fire Chiefs, five Battalion Chiefs, and one Division Chief. This division constitutes the bulk of the fire department resources including personnel and is responsible for all emergency responses in the cities of Coral Springs and Parkland. Chief Whalen also serves as the Chair of the Florida Fire Chiefs Association State Section for Safety and Health as well as the co-chair of the Fire Chiefs Association of Broward County's Safety and Health subcommittee.

Each discipline under operations also includes multiple special operations units that perform specific duties and responsibilities outside of our normal operational responses. These specialty teams include Special Operations (Dive Team, Quality Assurance teams, Field Training Officers (FTO), SWAT-Medic team, Rapid Intervention Competition Team, and Advanced Life Support competition teams).

The operations division works in conjunction with all the divisions of the Fire Department including Community Risk Reduction (CRR), Administration, Safety, Health and Wellness, and Training, to provide a comprehensive service to our community. All aspects of the Fire Department are intermingled and work as a team to provide the very best service possible and often interact between divisions on special projects to meet our strategic long and short-term goals.

Our most important function is to provide the very best broad spectrum of services to the communities we serve and provide a level of excellence that is unmatched in the industry. The men and women of the Coral Springs-Parkland Fire Department are of the highest caliber and receive the very best training and equipment to perform the functions required of our service. We are very proud of our members and their accomplishments, and as always, we seek to find better ways to provide these services through innovation, new equipment, and the strengths of our members' collective intelligence. We continue to make advancements to our services, including new technologies that assist us in providing top-tier services.



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



This year, for the first time in our history, our department has put together a Rapid Intervention Crew (RIC) competition team. This team consists of four active competitors and one as an alternate. There is also one member that is assigned to Incident Command (I.C.). This team will compete in competitions designed to prepare them both mentally and physically for MAYDAY calls and the rapid removal/extrication scenarios that they may encounter while fighting real fires. Our department will further benefit from the creation of this team as they are dedicated to training our department on the newest and most advanced techniques in RIT, ultimately preparing our department for the worst-case scenarios.

In May, our team competed for the first time, in the PBSC Invitational in Lake Worth.

Members of our RIT Competition Team include Lt. Ryan Mason, Lt. Dakota Koch, Captain Frank Gonzalez, FF Austin Nettgen, FF Chase Caldararo, and Lt. Alex del Castillo

Not pictured: FF Blake Kammerer and FF James Cooper



DIVISION OF EMS AND TRAINING

Division Chief John Barry



Upon the retirement of long time Division Chief Juan Cardona in March 2023, two divisions were combined and expanded, and John Barry was selected to serve as the Division Chief of EMS and Training, managing those functions that support the ability of our department to deliver the highest quality of medical/trauma patient care possible. Combining the two divisions will now offer several benefits to the organization. EMS and Training under one umbrella will enhance coordination between these critical functions. This change aims to streamline emergency operations, enable more efficient resource sharing, provide consistency in fire and EMS training, and improve professional development.

Chief Barry began his career in North Lauderdale in 2001 before joining the Coral Springs-Parkland Fire Department in 2007. John has multiple certifications in both EMS and Fire and has a bachelor's degree in organizational leadership and a Master of Professional Studies in Executive Management from Saint Thomas University. In 2020, he was promoted to the newly created position of Division Chief of Support Services, and in 2023, he moved into the position of Division Chief of EMS and Training. Chief Barry is responsible for ensuring that every fire department member has the tools necessary, in terms of resources, equipment, apparatus, Training, support, etc., to do their job and ensure the well-being of our community. Through these divisions, Chief Barry ensures that the department meets compliance with county, state, and federal EMS and fire requirements and regulations.

The Coral Springs-Parkland Fire Department EMS Division's goal is to preserve the health, safety, and welfare and enhance the quality of life of Coral Springs and Parkland residents and visitors. With the organization's restructuring, we added a new position to the EMS Division. Patrick Staab was selected to fill the role of Battalion Chief of EMS. We will continue to strive to provide the highest level of pre-hospital emergency medical care possible, thereby improving the outcomes of catastrophic illness and significant injury while staying at the forefront of medical advancements through innovation, training, and technology in a workplace built on trust, opportunity, and teamwork. We accomplish these objectives in a caring environment, emphasizing all employees' safety and professional development and maintaining positive relationships with our healthcare partners in the community.

The Coral Springs-Parkland Fire Department EMS Division remains strong despite the impact caused by the horrific events at Marjory Stoneman Douglas over five years ago and the challenges the city faced during the COVID-19 pandemic. These significant events, and others, have had a great impact on the lives of not only our community but our emergency responders as well. The strong measures we had put in place for several years in terms of establishing clear protocols, procuring the necessary equipment and supplies, training with law enforcement agencies, and establishing clear communications with the area hospitals were all critical factors that helped us take care of our community at such a difficult time. We continue to work on updating our medical protocols in ways that allow us to treat patients more efficiently.

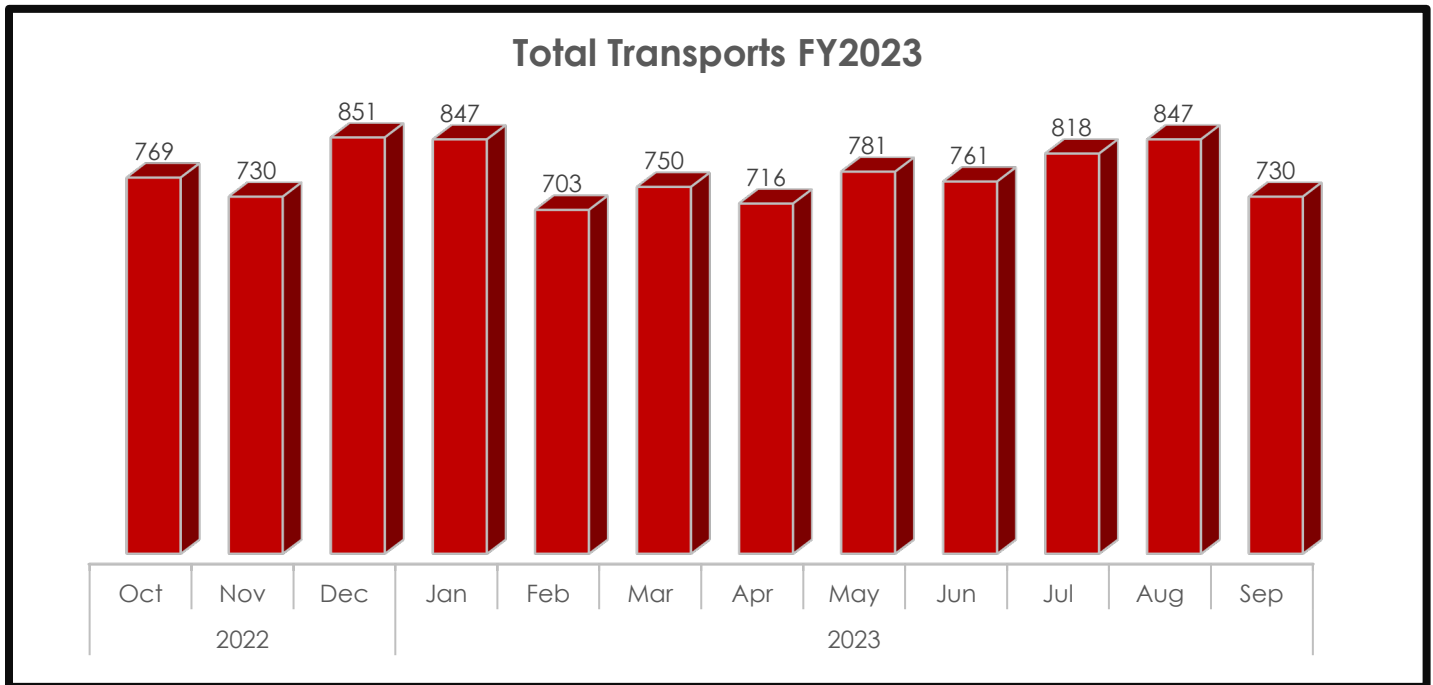
CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

Our Quality Assurance and Quality Improvement (QA/QI) Program has become one of the most successful initiatives in the EMS Division. It continues to help our firefighters sharpen their medical skills and find ways to improve our EMS protocols through documentation review done by our team of EMS experts. QA/QI translates into better results in how we care for our patients. The Coral Springs-Parkland Fire Department continues to be recognized as a model agency for many throughout the state and the country. We fulfill many requests for assistance and collaboration with others who seek to achieve the same level of excellence.

Overview of the EMS Division

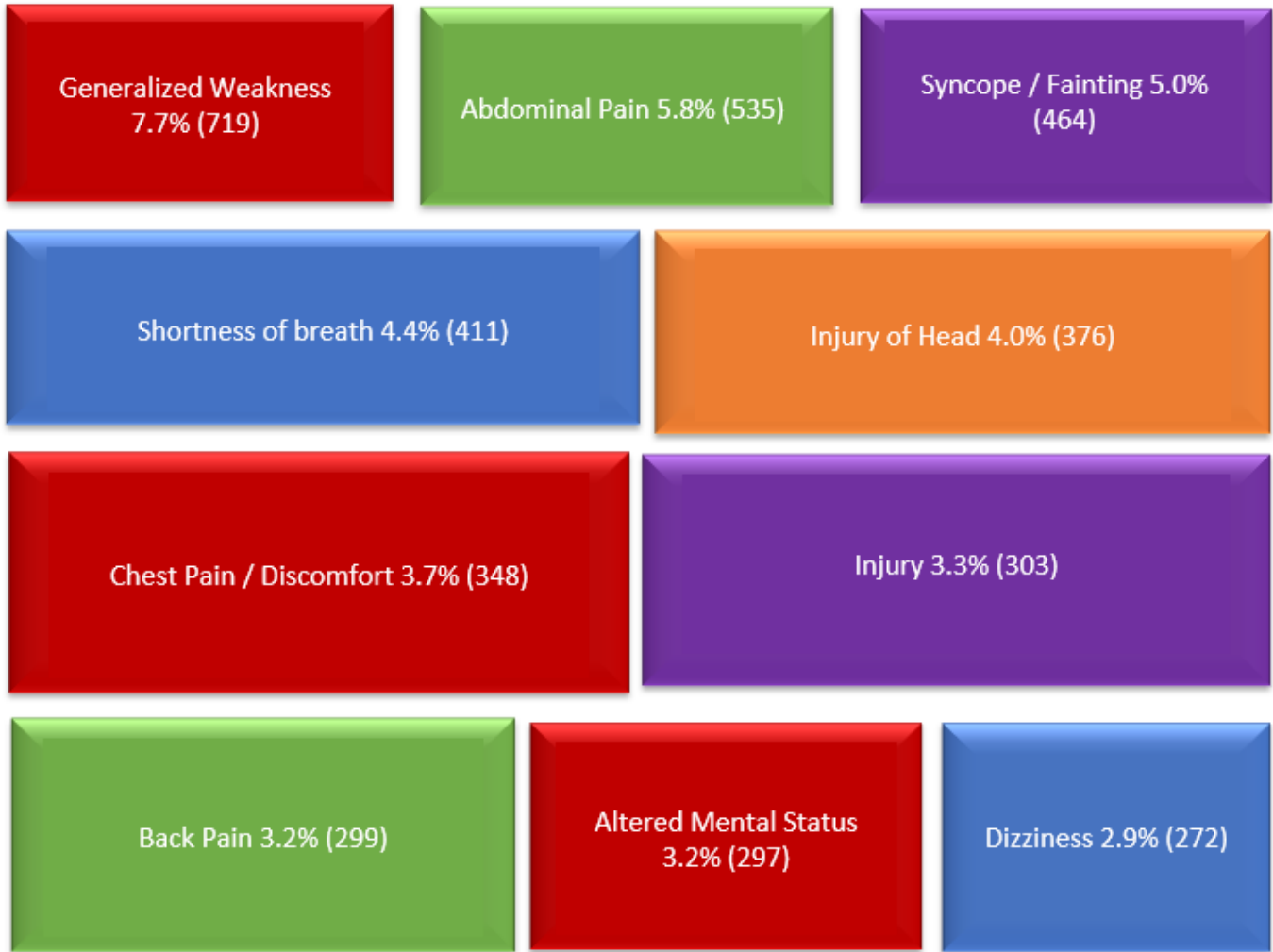
The Coral Springs-Parkland Fire Department EMS Division responded to 12,107 EMS calls last year. EMS calls accounted for 68% of all incidents. The percentage transported was 76.8%.

TOTAL TRANSPORTS
9,303



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

TOP 10 EMS CALLS FOR SERVICE
PRIMARY IMPRESSION, PERCENTAGE AND (TOTALS)



EMS DIVISION

Battalion Chief Patrick Staab



Patrick Staab is an esteemed leader in the field of emergency medical services and has been with the Coral Springs-Parkland Fire Department since 2007. He is currently serving as the newly promoted Battalion Chief of EMS and operates under the guidance of Division Chief John Barry and our Medical Director, Dr. Peter Antevy. His promotion to this role in March 2023 highlights his dedication and expertise in the field of EMS. Chief Staab performs a multifaceted role, overseeing a wide array of critical aspects pertaining to the delivery of patient care. His responsibilities include EMS protocol management, Quality Assurance and Quality Improvement (QA/QI) leadership, EMS billing compliance, EMS Research and Development, EMS equipment oversight, and area hospital liaison. Furthermore, the CSPFD takes great pride in its participation in the Cardiac Arrest Registry to Enhance Survival (CARES) Registry, in partnership

with area hospitals. This initiative allows the department to meticulously measure its performance in caring for out-of-hospital cardiac arrest patients, showcasing its commitment to excellence and accountability. Chief Staab's leadership is instrumental in achieving these outstanding standards of patient care and service delivery within the EMS Division.

EMS CONTINUOUS QUALITY IMPROVEMENT (CQI) GROUP

Under the direction of the EMS Division Chief and our Medical Director, Chief Staab also leads the CSPFD Quality Assurance and Quality Improvement Program. Chief Staab along with the members of this group provide important feedback, check for compliance with CSPFD EMS protocols and look for training opportunities through the review of their peers' patient care reports. Through a partnership with area hospitals, the group has been able to cross-reference return of spontaneous circulation (ROSC) and survival rates, as well as patient outcomes from trauma, stroke, and other illnesses. The QA/QI group enters data into the Cardiac Arrest Registry to Enhance Survival (CARES). The information obtained from this database allows the fire department leadership to develop strategies to improve cardiac event survival in our area. In addition, the QA/QI group also reviews patient care reports for billing compliance in an effort to increase reimbursement for the organization.

During fiscal year 2023 (ESO Report writing system), the CQI Group conducted **902** total reviews that included:

- 102 Cardiac Arrests
- 171 Stroke Alerts
- 393 Trauma Alerts
- 27 STEMI Alerts (Heart Related)
- 19 Drug Facilitated Intubations RSI/DSI
- 190 Reports reviewed for billing compliance

IN-SERVICE TRAINING DIVISION

Battalion Chief Anthony Gonzalez

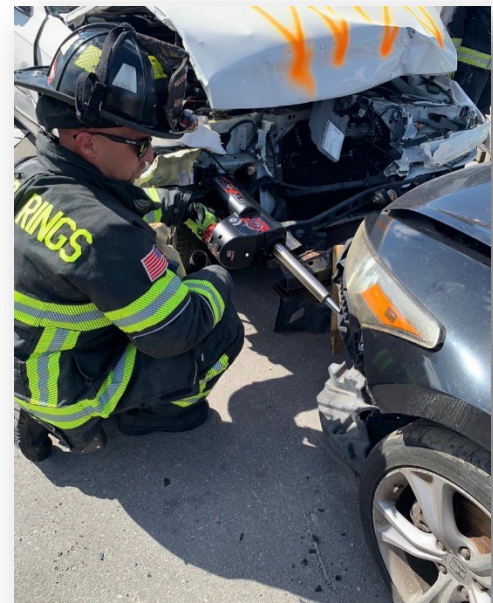


Anthony Gonzalez is the Training Battalion responsible for department-wide training and standards. The position works closely in collaboration with the Division Chief of EMS and Training, the Deputy Chief of Operations, and the rest of the Command Staff. Chief Gonzalez is responsible for the coordination, implementation, scheduling, monitoring, training, and documentation of all training activities for the fire department. Anthony also oversees the Field Training Officers, The New Hire program, and Promotional Testing and Development Programs. Chief Gonzalez is committed to providing "realistic" training that has been widely accepted throughout the fire department. Chief Gonzalez works closely with our Mutual Aid partners in coordinating

training so that our members work cohesively at emergency scenes.

The Coral Springs-Parkland Fire Department has strived to maintain the highest level of training, and over the past year, we have continued to excel. Our philosophy of safe and functional company training has bolstered each member's confidence levels, making them more proficient in their skills.

The Training Division has many responsibilities outside of developing, delivering, and overseeing daily, weekly, and monthly requirements for in-service training to our members. Combining both divisions has refocused the training goals to encompass fire and EMS objectives. Chief Gonzalez has been leading the division with the help of Captain Ronnie Abou-Semaan and Lieutenant Johana Cinque, assigned as Training Officers to bring consistent best practices to our members. The role of the Training Officer is constantly changing, and the members of this division must be ready to pivot their attention at a moment's notice. EMS and fire service training is no longer fire or EMS-based, nor solely decided on a local level. National EMS and fire service standards, accreditation, certification, and continuing education requirements now guide fire departments. There are also increased societal and financial influences emphasizing firefighter safety, health and wellness, emergency medical service, expanded roles, significant incidents, incident management, current affairs, cultural diversity, ethics, legal issues, and the use of mutual aid and regionalization.



The Training Division is focused on implementing best practices and creating a flexible and proactive workforce that identifies, reduces, and eliminates redundancies. The Command Staff expects our workforce to always be well-trained, innovative, ethical, and well-prepared. Employee development, officer training, leadership, and mentorship are essential for the membership and new employees.

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

The fire department is prepared to carry out the daily mission and values with readiness and Training:

Readiness: At any given moment, we are ready to respond efficiently and effectively to change the outcome of an emergency from a negative to a positive to the best of our ability.

Training: Provides the foundation to be ready. Training includes regular hands-on evolutions (drills) to support the department's capabilities. Training standards are set by the Insurance Services Office (ISO) Guidelines, which include:

- Preplanning Training conducted with Community Risk Reduction
- State Fire Classes
- Countywide and regional Mutual Aid Drills



Training on K-9 Battery Saws



Training on new Electric Vehicle Blankets

Captain Ronnie Abou-Semaan



Ronnie Abou-Semaan is currently assigned as the Fire Training Captain responsible for department-wide training and standards. He works closely in collaboration with the members of the Training Division to coordinate the daily, monthly, and yearly training requirements. Captain Abou-Semaan is responsible for creating, conducting, and recording training topics that are realistic and maintain the department's Class 1 Insurance Services Office (ISO) rating. Captain Abou-Semaan is a member of the R&D Focus Group and the Apparatus Focus Group. He oversees the release of new equipment and ensures members are well-trained prior to implementation in the field. Captain Abou-Semaan is deeply involved with the department's Safety, Health, and Wellness Program. He is currently on the Safety and Health Committee, the Peer Support Team, and the Peer Fitness Team.



Firefighters participate in Vehicle Extrication Training



FF Dillan Howie participates in Forcible Entry Training

Lieutenant Johana Cinque



Lieutenant Johana Cinque has been assigned as the EMS Training Officer since 2019, responsible for department-wide training and standards. The position works closely in collaboration with the Division Chief of EMS and Training and the fire department's Medical Director. Lt. Cinque is responsible for all annual EMS training including Advanced Cardiac Life Support (ACLS) and Basic Life Support (BLS) re-certifications, and protocol review. She is also heavily involved in the research, development, and implementation of new equipment. Lt. Cinque is also responsible for teaching and assisting the recruit classes, and she works with the QA/QI program members, area hospital liaisons, and various fire department command officers as well. Lieutenant Cinque's commitment to EMS Training is a significant asset for the department and allows a more comprehensive approach to deliver quality EMS training year after year to the personnel that protect the city and its citizens.

Training Assistant Linda Meyer

Linda Meyer works closely with the EMS and Training Division Chief and his staff to ensure all training documentation is compiled and maintained according to the various state and federal rules and regulations. She manages the department's online training platform, maintains all documentation and data necessary to comply with ISO requirements. She collects, analyzes, and prepares data for benchmarking Target Solutions reports along with preparing performance measures to ensure improvement of organizational training efficiency and effectiveness. Linda manages employee continuing education credits, fire certifications, and member credentials. She tracks employees' ISO training progress, completed and overdue training activities, recruit evaluations, and all non-credit course applications.



Linda assists the Training Division with teaching members of the Fire Department how to use and maneuver through the fire department's online training platform. She trains employees at the stations and meets with the members individually when requested. With the restructuring of the division, Linda's position was converted to full time status, and she has taken on additional roles within EMS as well, such as scheduling ride alongs, and processing license renewals.

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

The Training Division conducted the following training and member development in FY2023:

- Joint training with CSPD – Active Shooter Events
- Haz-Mat Awareness & Preplanning with crews
- Electric Vehicle training and tactics
- Created the Electric Vehicle response policy
- Annual Emergency Vehicle Operations
- Created rank specific task books for Captain, Lieutenant, and Driver Engineer
- Assisted in scheduling dive training
- Conducted Mutual aid training
- Hosted 3 days of Radiological Emergency's Training for all members
- Hosted Propane emergencies for all members
- Administered 2 promotional exams – Lieutenant & Driver Engineer
- Ran 2 Development Programs for DE & LT. totaling 160 hrs. of training
- Training tracking for ISO with Company Officers
- Assisted the Communications Center with Emergency Medical Dispatch training
- One (1) New Hire Orientation Program (up to 10 weeks of training) with a total of 9 new hires
- Preplanning of the new Modera building – Crew walk-throughs
- Several Facility based training sessions – VEIS/High-rise/Elevators/RIT and Mayday
- Waste Management training – New CNG trucks
- Applied for and received state approval for Chief Officer training CEU's
- Several new fire equipment releases – Fire Blanket, EV Plug, Lift bags, Hose cleaner
- Several new EMS equipment releases- Pelvic Binder, Ferno Stair chair, Thermal Survival blanket, Ring compression device
- Department Handtevy training
- Annual EMS training topics – Zoll Monitor/PIT Crew/ PHTLS/Refractory VF/VT/Burn and Esmolol/Ketamine & Droperidol rollout
- EMS – Adult and Pediatric Emergency Burn Care/Heat Emergencies

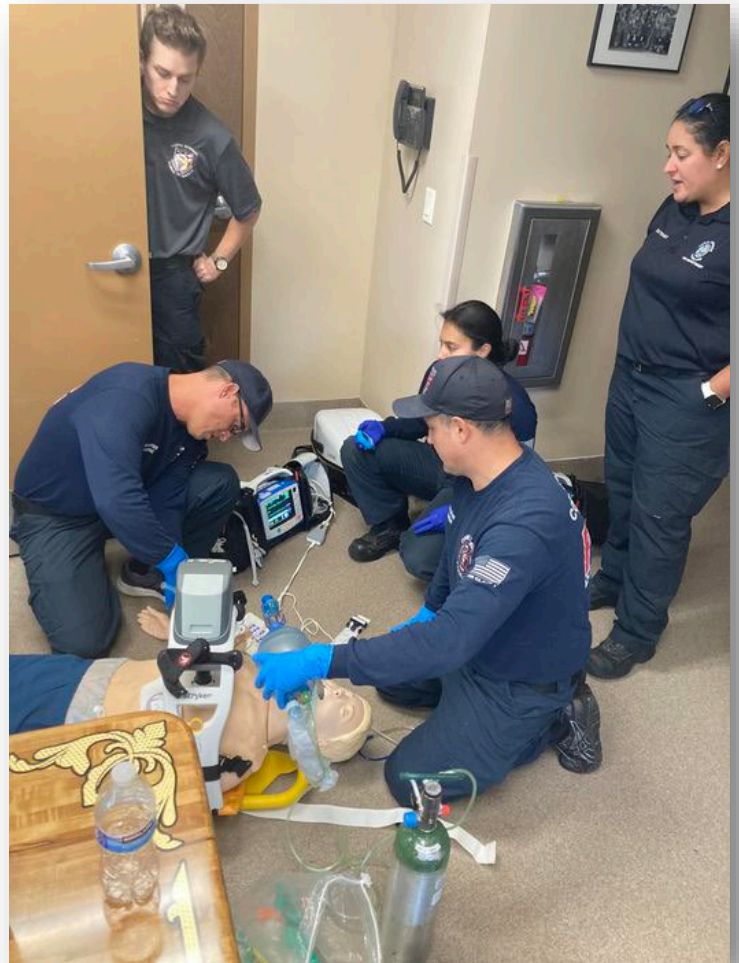
CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

- Protocol update training
- Held FTO interviews and selected several new FTO's to have 5 members per shift
- Hosted a 2-day regional seminar event on Electric Vehicles & Lithium-ion battery hazards
- Station visits and EMS training

TOTAL TRAINING HOURS: 44,636



Vehicle Fire Training at Coral Springs Regional Institute of Public Safety



EMS In-Service Training with Critical Lifesaving Equipment

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

In January 2023, we graduated a class of probationary firefighters after an eight-week in service training program. Although these individuals were already certified firefighter paramedics, we provide an extensive program to integrate them into our department. Below are some photos taken during their training.

Top Left, Firefighter Justin Ehlin
Top Right, Firefighter Joseph Fabiani



Bottom Left, Firefighters Priscilla Gonzalez del Real, Brad Mullings, and Lt. Joseph Schiavo
Bottom Right, Firefighter Theodore Stewart

MEDICAL DIRECTOR

Dr. Peter Antevy



Dr. Peter Antevy

The Coral Springs-Parkland Fire Department continues to benefit from the innovative leadership of Medical Director Dr. Peter Antevy. His commitment to excellence in pre-hospital care is unwavering, as seen in the remarkable achievements of the past year.

Under Dr. Antevy's guidance, the department initiated the Florida Whole Blood Coalition, a pioneering effort that has already seen over 200 units of whole blood administered in Broward and Palm Beach Counties. This groundbreaking work has resulted in a 90% survival rate for patients receiving whole blood before cardiac arrest, a statistic that underscores the life-saving potential of this

initiative. Dr. Antevy's goal is to expand the use of whole blood throughout Broward County, further enhancing emergency medical care.

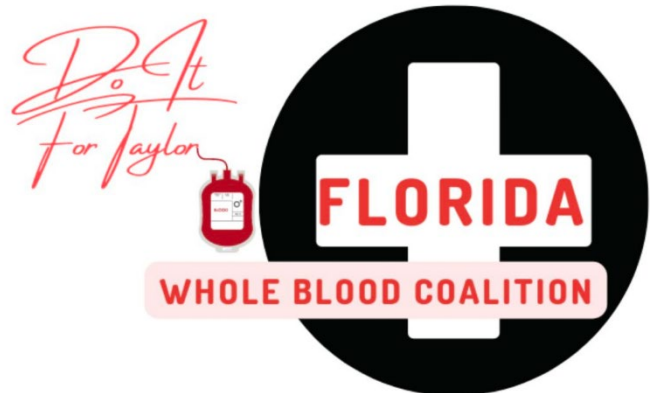
The implementation of the medication TXA for patients with severe hemorrhage represents another significant advancement in the department's medical response. In just a few months, this initiative has led to numerous lives being saved.

Under the skilled leadership of Division Chief John Barry, our department's training and education initiatives have seen substantial enhancements.

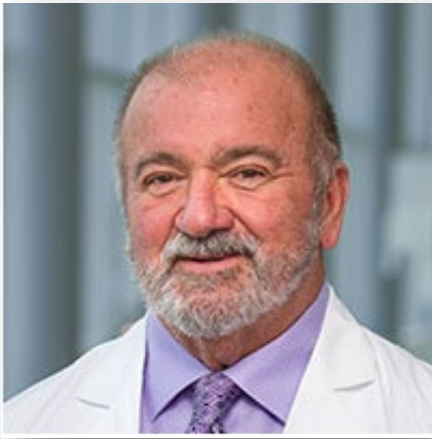
These programs are vital in equipping our field personnel with cutting-edge knowledge and competencies, ensuring they remain at the forefront of emergency medical services. Moreover, Battalion Chief Patrick Staab's collaborative efforts with Dr. Antevy have been instrumental in refining our care delivery. Their joint work has directly contributed to measurable improvements in patient outcomes, demonstrating our commitment to providing the highest standard of care in every response.

Our protocols remain at the forefront of innovation, both within the county and statewide. The Coral Springs-Parkland Fire Department's approach to emergency medical services sets a standard of excellence that others strive to replicate.

The success of our airway management program is another point of pride. By utilizing state-of-the-art tools and techniques, we provide the highest level of care to our residents.



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



Dr. Paul Pepe

Dr. Antevy's and Dr. Paul Pepe's research on the Heads-Up CPR technique has been recognized with the prestigious Star Research Award for the fourth consecutive year by the Society of Critical Care Medicine. This technique continues to shape the future of resuscitation practices. In fact, the State of Florida has awarded a 15M dollar grant to equip all fire departments with these life saving devices.

Moving forward, Dr. Antevy is advocating for new legislation to establish resuscitation centers of excellence, ensuring the continuation of superior care once patients reach the hospital.

In tandem with Dr. Pepe, Dr. Antevy has published numerous articles in respected scientific journals, sharing their expertise on stroke, cardiac arrest, trauma, and pediatrics. Their leadership in weekly webinars brings together EMS medical directors globally, fostering a collaborative environment that enhances pre-hospital care everywhere.

The advancements we've seen this year, from the implementation of whole blood use to the enhancement of stroke care, are a testament to Dr. Antevy's vision and determination. His efforts have not only solidified the Coral Springs-Parkland Fire Department's reputation for excellence but also contributed significantly to the evolution of EMS care on a broader scale.

We are confident that with Dr. Antevy at the helm, our residents will continue to receive the exceptional care they deserve, and our department will remain a beacon of innovation and excellence in emergency medical services.



COMMUNITY PARAMEDIC

Firefighter Paramedic Talia Hunter



The Coral Springs-Parkland Fire Department Community Paramedic Program (CP) remains one of the most innovative and forward-thinking ideas in healthcare. Talia Hunter worked in conjunction with other Community Paramedic Programs in Broward County to create a Mobile Integrated Healthcare subcommittee as well as a South Florida Regional MIH-CP Committee that combines all programs in the tri-county areas. We have put in place a model designed to improve the health of our population, at lower costs, and with patient satisfaction as a strong performance measure. The Coral Springs-Parkland Fire Department employs one certified Community Paramedic who oversees three other Assistant Community Paramedics who cover her during periods of absence, vacation time, etc. The CSPFD Community Paramedic on duty conducts home visits to patients who traditionally have used the 911 system as their primary

source of healthcare or for issues that are not necessarily medical emergencies. The goal is to help our citizens make better use of available emergency services and find ways to add value to their lives by helping them stay healthy. Many patients simply are not aware that there are resources available to them other than utilizing the 911 system. The CSPFD Community Paramedic Program becomes that piece of the puzzle that makes the connections between patients and existing resources such as senior assistance programs, veterans assistance, nutrition and meal services, transportation, durable medical equipment, mental health services, hospice referrals, respite care, and homeless assistance. The CP program also works closely with the Coral Springs Police Department in cases of elder abuse, medical deaths, and cases that have citizens needing assistance that don't require police involvement. The goal is to facilitate getting the appropriate help and care for these patients.

The Community Paramedic program is going strong and growing. We are working to bring free cancer screening to our residents through a partnership with University of Miami. We continue to work with our high-volume utilizers to find ways to reduce the number of calls to 911 for non-emergent issues. We conduct follow up with patients that have been discharged from the hospital after being treated for congestive heart failure, pneumonia, diabetes, joint replacements, and who are at a high risk for re-admission. The goal is to



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help them obtain the necessary care at home so that they can remain healthy and out of the hospital. Our CPs get referrals from our crews as well as case management at area hospitals to assist in providing the best care for our residents. We provide assistance to over 300 patients every year. As mental health moves into the forefront of the community needs, the Community Paramedic Program will be focusing on providing our citizens of all ages with better access to mental health services that are available at the local, county and state level. The goal is always to help anyone in need obtain the necessary resources to remain healthy both physically and mentally.



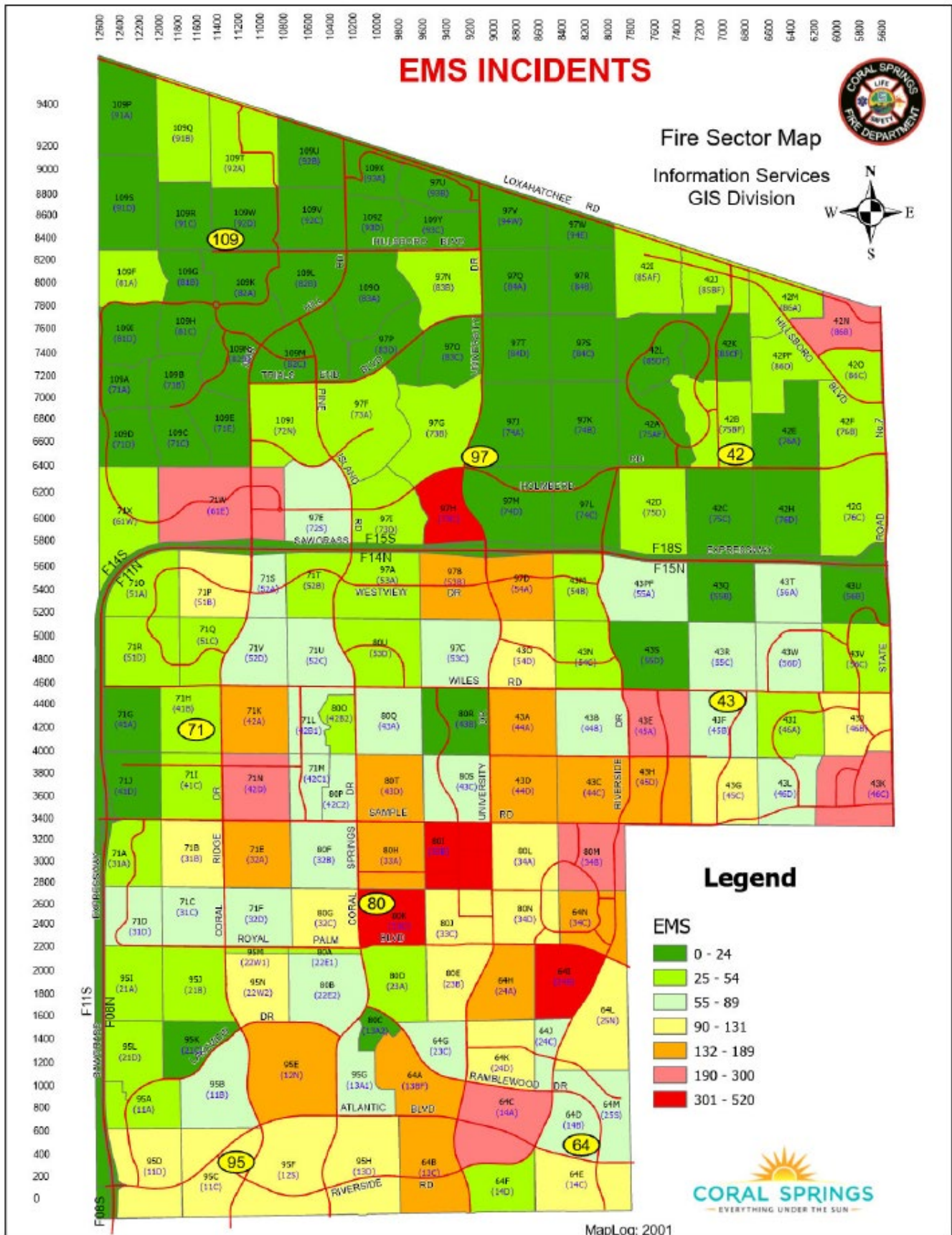
Talia, who has been with the department for 21 years, has consistently volunteered her time to many programs and events. She was instrumental in implementing the Baby Sleep Safe program which educates new parents on safe sleep practices. She has completed coursework to become certified as a Community Paramedic through Hennepin Technical College as well as becoming the first International Board of Specialty Certifications (IBSC) certified Community Paramedic in Broward County. She also participates in community events throughout the year and now maintains our Community Paramedic Facebook page: <https://www.facebook.com/CSFD/CP/>



Talia Hunter with Fire Inspector Kenny Henley, talking to residents at the annual Senior Health Fair

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

MAP – EMS INCIDENTS



ADMINISTRATION AND SUPPORT SERVICES

Deputy Fire Chief and Public Information Officer Michael Moser



Deputy Fire Chief Michael Moser oversees several divisions in the Coral Springs-Parkland Fire Department. The Community Risk Reduction Division (CRR), the Coral Springs Regional Institute of Public Safety (CSRIPS), and the Support Services Division report to Chief Moser for oversight. Each area is managed by a Division Chief or Division Manager who handles the day-to-day operations within their assigned division. Chief Moser also acts as the liaison to the City of Parkland for the services we provide to the citizens and visitors of Parkland. As you will learn in this report, the Community Risk Reduction Division, the Coral Springs Regional Institute of Public Safety, and the Support Services Division oversee several employees and volunteers, and manages millions of dollars in assets, facilities, and equipment. Chief Moser has

been with the department for 22 years and has served as a Firefighter Paramedic, a Driver Engineer, a Lieutenant, and a Captain before being promoted to Division Chief in 2014, and Deputy Chief in February of 2020. Chief Moser continues to be the department's Public Information Officer (PIO), and in this role he is responsible for disseminating information to the public in regards to all aspects of the Fire Department including but not limited to emergency calls, evacuations, natural disasters, and special events. All Fire Department news and information will be released to the media through the PIO, and Chief Moser is on call 24 hours a day to answer calls from the media, and for all media and public inquiries. He can be reached via e-mail at mmoser@coralsprings.gov.

During the past fiscal year, Chief Moser has continued to be a department liaison with the city's I.T. department, overseeing security access, all mobile devices, all radio and communications, and is on the committee for the countywide radio system. As PIO, he manages the department's social media pages, sharing important updates, safety messages, and department news. Chief Moser is co-chair of the Communications & Mutual Aid Subcommittee for the Fire Chiefs Association of Broward County and sits on several other county committees. He is involved with peer support, Honor Guard, and is a board member of the Parkland 17 Memorial Foundation.



Chief Moser was also instrumental in the implementation of our Drone Program. The Coral Springs-Parkland Fire Department was the first fire department in Broward County to obtain a Certificate of Authorization (COA) from the Federal Aviation Administration (FAA). This specialized authorization allows the City of Coral Springs to operate several small unmanned aerial vehicles (sUAS) within the

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

airspace of Broward County. The sUAS's are used for a variety of missions that include searches for missing children or adults, damage assessments after large scale incidents, or safety flights over fires or other major incidents where personnel are working. He continues to be a key partner in the drone program as he has since its inception.

The sUAS's, otherwise known as drones, have become an integral part of the public safety community. Just a few short years ago, this technology was not available or affordable for public safety use. Now that the drone industry has evolved, the technology is readily available for use within fire departments across the country. The Coral Springs-Parkland Fire Department has used their drones on several missions since acquiring their authorization. The drone proved to be a worthy addition to the equipment needed during an emergency.

The City of Coral Springs sUAS program is a collaborative effort between the Coral Springs-Parkland Fire Department, the Coral Springs Police Department, and the City of Coral Springs Communications and Marketing Department. The Drone Program Manager is Ryan Himmel, the Public Safety Marketing Manager for the City of Coral Springs.

Follow us on social media:

<https://www.facebook.com/CoralSpringsFireDepartment>

<https://twitter.com/coralspringsfd>

<https://www.instagram.com/coralspringsfd/>

and on our You Tube Channel "Coral Springs Fire Department"

https://www.youtube.com/channel/UCN0GhDT6_xG-PZjVOphNW5g



Among the many messages shared on social media was the importance of space heater safety and Heat Stroke/Heat Exhaustion

Left, Firefighter Paramedic Griffin Jackson

Right, Lt. Dakota Koch



SUPPORT SERVICES DIVISION

Division Chief Jason Gonzalez
Battalion Chief Zachary Roseboom



The Support Services Division works alongside Operations to ensure the continued functioning and advancement of the Department. This is accomplished by providing assistance for emergency incidents and the management of the day-to-day activities for the Department. The Division achieves these tasks by branching into several areas: Fleet, Facilities, Research & Development, Logistics, Communications, I.T., Asset Management, Traffic Preemption,

Staffing, and Mapping. Our mission is to safeguard the goals established by the Department, while prioritizing fiscal responsibility and superior customer service.

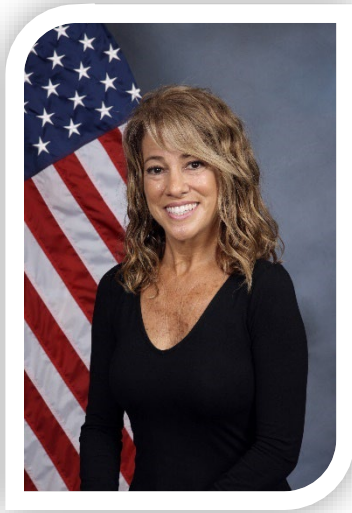
The Support Services Division recognizes the deep traditions of the Fire Service while simultaneously embracing advancements in the field. The division acts as the liaison to Fleet, I.T., Dispatch, Public Works, Facilities, Fire Explorer Program, CSRIPS, CERT's operational response, and the department's Dive Team. The division maintains a 24/7 call-out response for emergency services. Each member of the Division is cross trained with another member in a similar role to provide seamless customer service and emergency response. A rotation of personnel specially trained to operate our Incident Support Services apparatus is available around the clock and plays a critical role in on-scene operations. This allows us to meet the increasing needs of the Department without sacrificing the established core values.

Operating budget: For FY 2023 the Support Services Division had an operating budget of 1.4 million dollars. This budget was spread over several separate Divisions: Administration, EMS, Suppression and the Coral Springs Regional Institute of Public Safety (CSRIPS), and included operational needs, supplies, and repairs and maintenance of equipment. The Support Services Division oversees the Fire Department's approximately 23-million-dollar fleet, consisting of 85 vehicles and apparatus. Additionally, the Support Services Division is tasked with managing the approximate 59 million dollars of facilities that include the Fire Administration building, regional training center (CSRIPS), and the 8 fire stations within Coral Springs and Parkland.

Capital Projects: For FY 2023 the Support Services Division embarked on 29 separate Capital Projects including the replacement of Fire Station 64. These projects ranged in complexity from EMS equipment, to bunker gear, and traffic preemption. Due to the large undertaking of these projects, the Support Services Division worked in unison with multiple divisions to accomplish continuity with a result that ensures the Department remains at the forefront of our industry. In total, these projects represented over 1 million dollars of enhancements for the Fire Department and the community in which we serve.

FIRE ADMINISTRATION

At the heart of the department and behind the scenes are the staff members that make up Fire Administration. In addition to the Administrative Chief Officers whose offices are located in the Public Safety/Public Works Campus, this division includes the support staff that handle all the administrative tasks in the department. This dedicated group of individuals include Administrative Support Staff, our Data Analyst, and the Fiscal & Procurement team who handle everything related to budget and purchases. Fire Admin personnel are responsible for maintaining the proper licensing of the fire department with the County and State, payroll, public records and other citizen requests, correspondence, all department reports, and all internal documents.



Fiscal & Procurement
Coordinator
Robin MacDonald



Data Analyst
Sharon Maraj



Executive Assistant
Debbie Pringle



Fiscal & Procurement Assistant
Lisa Weiss



Senior Office Assistant
Tammy Kahler



Senior Office Assistant
Daisy Diaz

SAFETY, HEALTH, AND WELLNESS DIVISION

Division Chief Christopher Bator
Battalion Chief Jonathan Robbins



The Coral Springs-Parkland Fire Department continues to be a leader in Safety, Health, and Wellness not only in our organization but around the County, State, and Nation. The Safety and Health Committee (SHC) strives to provide the safest and healthiest work environment possible for all members of the department. Now in its 7th year, the SHC has completed numerous projects and continues to work on many other new and exciting

advances in the areas of Safety, Health, and Wellness. Under the direction of the Fire Chief, the program is led by Division Chief Chris Bator, Battalion Chief Jonathan Robbins, as well as a very dedicated group of men and women from all areas of the organization. Each shift and each division are represented. Members include Deputy Chief Mike Moser, Battalion Chief of Training Chief Anthony Gonzalez, Captain Kevin Yannayon, Captain Ronald Abou-Semaan, Battalion Chief Zachary Roseboom, Lt. Kandice Oltz, Lt. John Atwater, Fire Inspector Thomas Hayes, Executive Assistant Debbie Pringle, and from our city's Risk Management Division, Tracy Szatkowski.

The goal of the SHC is to identify and reduce the risk of injury, illness, and exposure to our members by sharing information on several topics, and monitoring trends relating to the safety, health, and wellness of our members and to apply the information, research, and best practices to impact the way the organization conducts itself for the better of all its members.

The SHC meets as a group at least once per quarter and promotes an agenda to improve or modify a current policy or guideline and to rectify a specific issue that may arise. The committee is tasked with developing a plan to address the issue and draft a policy, procedure, training, or best practice and submit the recommendations to the Fire Chief for approval. Once approved, the information is sent out to the department for implementation.

Despite the restrictions placed by the pandemic over the last few years, the fire department has been able to safely conduct its annual Life Scan screening for sworn personnel which has been instrumental in spotting cancerous tumors and other health conditions early, allowing our members to obtain potentially lifesaving treatment in time.

Several other initiatives were also implemented this past year:

- Added an additional clinician to our Clinician Response Team
- Managed personnel assigned to modified duty, working with HR and Risk management

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- Tracking on the job and off the job injury costs to justify funds to be allocated in the future to be used for accident and injury prevention
- Risk Management Training for newly hired personnel
- Financial wellbeing training added to the new hire curriculum
- Awarded the Safety Compliance Certification from the Office of the State Fire Marshal
- PFAS directive moving to PFAS-Free foams at the academy and operational units
- Mental Health
 - Enhanced and improved our Behavioral Health Access Program (BHAP) and Broward Critical Incident Stress Management (CISM)
 - Launched the Struggle Well Program in partnership with the City Manager
 - Conducted clinical direction and Clinician Response
 - Added additional chaplains
 - Updated the city's Employee Mental Wellness Resources website
 - Creation of a Mental Wellness Page on the city website to inform the community on local resources for mental wellness to reduce the dependency on the 911 system
 - Selected a Peer Support Coordinator to manage the CSPFD Peer Support team
- Completed a new Chaplains agreement for additional BHAP resources
- Research - UM Occupational Noise Study (ongoing) Cancer research and survey projects
- Brought University of Miami to CSRIPS for exposure research and aerosol testing while donning and doffing gear
- Brought experts to CSRIPS for regional training on lithium-ion batteries and hazards involved when faced with a lithium ion or EV fire
- Behavioral Health Annual Frontline Survey
- Developed and piloted a Health and Fitness program
- Selected a Peer fitness coordinator to manage the Peer Fitness Trainers and fitness programs being implemented
- Developed a station exercise equipment par list and added new equipment
- Outfitted station 64 with an updated gym
- Deployed BHAP resources through the Statewide Emergency Response Plan (SERP) for Mental Wellness Deployment, during hurricane Idalia
- Developed a maternity policy to educate the risk of firefighting while pregnant and to help give a guide to mothers during this time
- Updated traffic SOG
- Updated modified duty policy
- Released the process to track psychological exposures to comply with State requirements
- Awarded safety certification from Florida Municipal Insurance Trust



Lithium- Ion Battery Training

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

- Submitted for and received a \$100,000 grant for a functional movement screening program to help identify potential injuries
- Received a decontamination grant and purchased hose decontamination washers.
- Purchase of new LED lights for Roadway Responder Safety
- Developed a bereavement document for members to better understand benefits afforded to surviving family member
- Supported our members and families with both work and non-work-related injuries and illness to provide guidance and resources to assist our members in getting the best possible care
- Worked with our Employee Wellness Center to expand services to our employees and their families
- Participated in the planning of the Florida Fire Chiefs Association Safety and Health conference
- In coordination with HR, launched the off-boarding process for future retirees
- Developed retiree program and hosted our second Retiree BBQ event



Retiree BBQ

6/2/2023



Retired Fire Chiefs Frank Babinec, Bill Fyfe, Joe Santangelo, Russ Donovan, Bob Fuller with Fire Chief Michael McNally, second from right



COMMUNITY RISK REDUCTION DIVISION

Division Chief / Fire Marshal Harold Alcalde



The primary mission of the Community Risk Reduction Division (CRRD) is to employ the five “E’s” of fire prevention to prevent fire incidents or personal injury before they occur. The 5 E’s are Engineering, Emergency Response, Economic Incentives, Education, and finally, Enforcement. The CRRD staff is multi-certified and highly qualified to provide a wide range of specialized interventions, technical consultations, and fire code enforcement to help ensure safety of the residents and visitors to the cities of Coral Springs and Parkland.

As Fire Marshal, Division Chief Harold Alcalde oversees the Community Risk Reduction Division, reporting directly to Deputy Fire Chief Michael Moser. Chief Alcalde is actively involved in a variety of organizations that draft additions to or amendments to the fire code at the local, state, and federal level. Additionally, he sits on the City’s Development Review Committee. This committee reviews all new buildings (or those that are altered) prior to building permit application submittal. This is to ensure that fire apparatus has access and can maneuver within the site, that there are ample fire hydrants and that they are properly located. He is on the City’s Traffic Management Team, which reviews all matters that have the potential to cause changes in vehicular movement, which could impact response times for first responders. Chief Alcalde is a member of the Fire Prevention Subcommittee of the Fire Chiefs Association of Broward County. This committee is a vital link between the CRR Division, the Fire Chiefs of Broward County, and the communities that we serve.

The CRRD provides fire inspections, building permit plan reviews, public life safety education, as well as fire-related investigation services for the residents of Coral Springs and Parkland.

During Fiscal Year 2023, CRRD members conducted 17,536 fire inspections and re-inspections.

Throughout the year, we performed fire and life safety inspections on 6,921 properties, and 10,615 reinspections. These include commercial businesses, residential properties containing three or more living units, assisted living facilities, group homes, foster homes, and home-based day care occupancies. We enforce applicable provisions of the National Fire Protection Association (NFPA) Life Safety Codes and Standards, Florida Fire Prevention Code, Broward County State Statutes and Administrative Codes, and the City of Coral Springs and City of Parkland Municipal Codes of Ordinances as it relates to life safety enforcement for the public.

These inspections help mitigate potential hazards that may contribute to a fire developing, a personal injury occurring, or hindrance to a rapid evacuation. In the event there are violations noted during the inspection site visit, results are noted, and a re-inspection is performed, as necessary.

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While the ultimate goal is to achieve compliance with fire codes, should an owner fail to make the required life-safety repairs, the case is processed and set for a hearing in front of a Special Magistrate. At this hearing, the presiding magistrate will determine, based on the severity of the violation, a daily fine amount until the repairs are completed.

During Fiscal Year 2023, we continued to process Special Magistrate cases to achieve compliance and help create a safer community.

The CRRD performed 256 architectural plan reviews prior to any new building being built and any new construction alterations to an existing occupancy. Following approval of the blueprints and issuance of a building permit, these inspections are made throughout the project to ensure the approved plan is adhered to. These inspections are performed on the structural elements, as well as a wide variety of specialized systems, which include:

- Fire Sprinkler Systems
- Fire Alarm Systems
- Restaurant Hood Suppression Systems
- Dry Agent Systems for Computer Rooms or other high dollar loss, sensitive areas
- Propane Tank Installations including gas lines
- Fuel Tank and Piping Installations for Vehicle Fueling Stations
- Communication Systems
- Emergency Backup Power Systems
- Above ground Fuel Storage Tanks
- Paint Spray Booth Suppression Systems used in auto body shops
- Fire Hydrant Placement and Supply Piping
- Fire Flow Tests
- Smoke Detectors
- Smoke Evacuation Tests
- Hazardous Materials Storage
- Mobile Food Vendors

During Fiscal Year 2023, CRRD conducted 1,175 Building Permit inspections.

Some special events, due to the increased number of people in attendance or the nature of the event, could pose a higher-than-normal safety risk. Therefore, our Fire Inspectors are present at these special events as well. Their main goal is to make sure exits remain readily accessible, ensure fire and life safety systems are maintained, and, should an issue arise, render the necessary aid.



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

In addition to special events, CRRD also conducts fire watches at facilities where a required life safety system is out of service. Should emergency services be necessary, early notification to dispatch and assistance with resident and/or employee evacuation is instrumental in saving lives.

During Fiscal Year 2023, CRRD participated in 64 such special events.

Per fire code regulations, a fire investigation is required to determine origin and cause of the fire. Our Fire Inspectors are cross trained as fire investigators and conduct these fire investigations. They have a rotating schedule that guarantees someone is on call to perform investigations when needed. If arson is suspected, the case is turned over to the State Fire Marshal Investigators, and local detectives follow through if an arrest is necessary.

During Fiscal Year 2023, CRRD completed 32 fire investigations.

Another critical mission of the CRRD is to educate the public on Fire and Life Safety issues. **During Fiscal Year 2023, CRRD conducted 183 car seat installations**, and coordinated station tours and fire apparatus appearances at schools and various community events. In addition, they completed a variety of virtual life-safety education presentations to students at all grade levels, scout and youth groups, and other community organizations.



**CAR SEAT
INSTALLATION
EVENT**

**SATURDAY, SEPTEMBER 30
9 a.m. - 1 p.m.**

City Hall Parking Garage
9500 W Sample Rd

CORAL SPRINGS
PARKLAND
FIRE DEPARTMENT

Life-Safety education areas include:

- Basic Fire Safety Education for preschoolers
- Home Fire Escape Drills for elementary school children
- CPR Introduction Experiences for the entire community
- Sleep Safe and Car Seat Education for families
- Hurricane Season Preparation and Planning
- Drowning Prevention Education and Access to Swim Programs for both adults and children
- Fire Safety Response Training for staff at special risk community locations
- Safety Planning for schools and businesses
- Evacuation and Fire Drill Coordination at community educational and childcare locations
- Specialized Programs in cooperation with the Coral Springs Regional Institute of Public Safety and Police Department

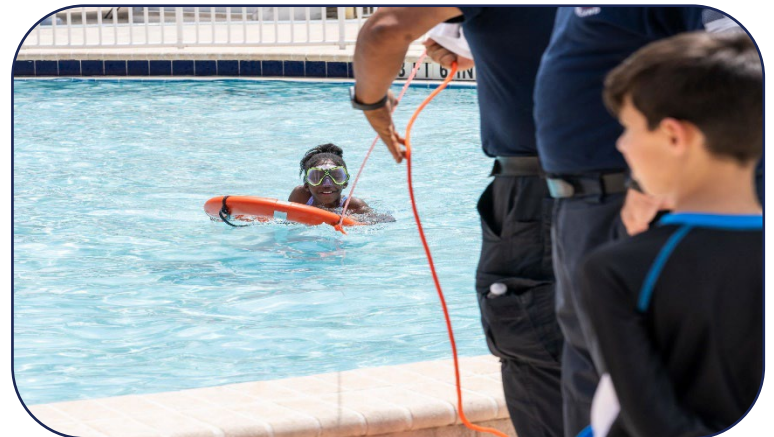
During Fiscal Year 2023, CRRD recorded 626,773 social media and 12,482 citizen contacts totaling 639,255 total public education contacts.

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



The increase in these contacts is significant considering that in the previous two year, our in-person Public Education programs were rebounding from the COVID 19 shut down. By returning to in-person Public Education programs and a combination of virtual life safety education, we continue to expand our reach to a greater amount of the community. CRRD has been very successful with virtual life safety education.

CRRD is a data driven and creative marketer of both the Coral Springs-Parkland Fire Department's missions and the City of Coral Springs core values. For more information on the Coral Springs-Parkland Fire Department's Community Risk Reduction Division, as well as additional links to Fire Prevention Safety Information, please visit our website at www.coral Springs.gov/fire and click Community Risk Reduction Division.



Our water safety day in June was an important Community Event, and these in-person events are supplemented by our social media posts such as our Thanksgiving Turkey Fryer safety video

COMMUNITY Risk Reduction



First Row: Fire Marshal Harold Alcalde, Captain Lici Merritt

Second Row: Fire Inspectors Kenneth Henley, Daniel Chavez, Thomas Hayes, Bruno Matos

Third Row: Fire Inspectors Phil Botting, Martin Harvey, Steve Fernandez, Jonathan Berger



Senior Office Assistant Melissa Rodriguez
Office Assistant Tiffany MacDonald



Senior Office Assistant Sara Caputo
Office Assistant Natalia Torres

COMMUNITY EMERGENCY RESPONSE TEAM (CERT)



The Coral Springs-Parkland all-volunteer Community Emergency Response Team (CERT) program educates residents about disaster preparedness and how to respond to emergency situations in their home, work, and community. When emergencies happen, CERT members give critical support to professional first responders and provide immediate assistance to victims at a disaster site. CERT members can also help with non-emergency projects that help improve the safety of the community. Using classroom and hands-on training, CERT members develop skills to assist others when professional responders are not immediately available. CERT members receive basic training in the areas of Small Fire Suppression, First Aid, Triage, Team Organization, Light Search and Rescue, Disaster Psychology, and Terrorism Awareness. CERT volunteers also receive CPR, AED, and Stop the Bleed training.

The award-winning Coral Springs-Parkland CERT is one of the most active teams in South Florida. Coral Springs-Parkland CERT has been activated hundreds of times to support the police and fire departments for events such as fires, gas leaks, missing person searches, SWAT activations, Mass Casualty Incidents, and funerals. The team has responded to multiple calls in neighboring cities to assist other CERTs while they assist their fire departments. Since its inception, CSPFD CERT has responded to hundreds of calls. In addition to the calls listed above, CERT has responded to large brush fires, a recycling plant fire that burned for over 24 hours, and the Goodyear Blimp crash. Coral Springs-Parkland CERT is regularly called upon to help search for missing persons that may be in danger. This includes children, teens or adults with disabilities or cognitive impairments. CERT has been credited with assisting with dozens of successful searches over the years.

In FY 2023, the team provided support to professional first responders seven times and provided education to the community eleven times.

Coral Springs-Parkland CERT had a very productive year. Our 50 volunteers accounted for nearly 1,300 volunteer hours. During that timeframe, CERT responded to 5 fires, 1



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

SWAT scene and 1 Mass Casualty Incident. CERT mobilized team members to provide first aid at various public events like the Mullins Park July 4th Celebration. CERT assisted reunifying a lost child with his parents at the Mullins Park July 4th Celebration. CERT volunteers provided education and life savings strategies to over 700 residents during public education events.



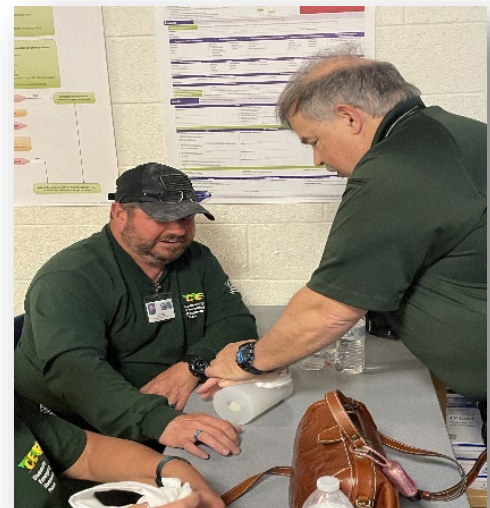
The Regional CERT Academy Basic Training Classes, offered at the Coral Springs Regional Institute of Public Safety, continue to provide training for new CERT volunteers from across the region. Coral Springs-Parkland CERT hosted 2 basic hybrid training academies during the fiscal year, training 14 residents from Coral Springs, Parkland, and four other neighboring cities. Many of these trainees have gone on to volunteer in their respective communities.

CERT members train continuously throughout the year. This year, members participated in a combined total of almost 300 hours of ongoing and refresher training. Training topics include triage, first aid, fire suppression (using fire extinguishers), cribbing, building markings, and more. We continue to provide in person monthly training and the Basic Training Class using the National Hybrid CERT Program model,



consisting of on-demand course work and in person hands-on training. We look forward to hosting three classes in fiscal year 2023-2024.

CPR has always been a major component of CERT training. This year we added one CERT member who became a certified BLS instructor. Our three certified BLS instructors recertified 17 members and academy graduates in BLS. In addition, three CERT members who became certified Stop the Bleed Instructors provided training on bleeding control to our members.



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



Three CERT members participated in additional training in the areas of critical incident stress management, American Sign Language, the National Qualification System and received valuable updates from Volunteer Florida on new requirements for grant eligibility and deployment requirements, at the Florida CERT Association Conference in Orlando. Volunteer Florida announced that CERT members need a level 2 background check to be eligible for grant opportunities and deployment to other cities in Florida who request assistance after natural disasters. CERT has several members interested in deployment opportunities. We are hopeful that Coral Springs Parkland CERT will be able to satisfy the requirements for Volunteer Florida grants and deployment opportunities in the near future.

CERT was assigned a retired chief's F-250 as our new command vehicle. The City of Coral Springs

Communications and Marketing department worked with CERT to develop a marketing video and other collateral to assist with recruitment and public education.



For more information about CERT, and instructions on how to join CERT, visit www.coralsspringscert.org

FIRE STATIONS

The Coral Springs-Parkland Fire Department responds to calls for service from 5 fire stations in Coral Springs, and 3 in Parkland. Each station is responsible for a designated response zone, although all stations are equipped and prepared to respond to any emergency where they are needed.



43 • 64 • 71 • 80 • 95 • 42 • 97 • 109



Station 43



Station 64



Station 80



Station 71



Station 109



Station 95



Station 97



Station 42

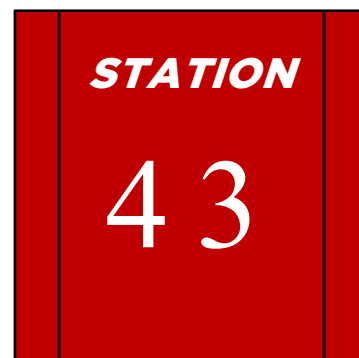
CORAL SPRINGS FIRE STATIONS

STATION 43 - 4550 Rock Island Road



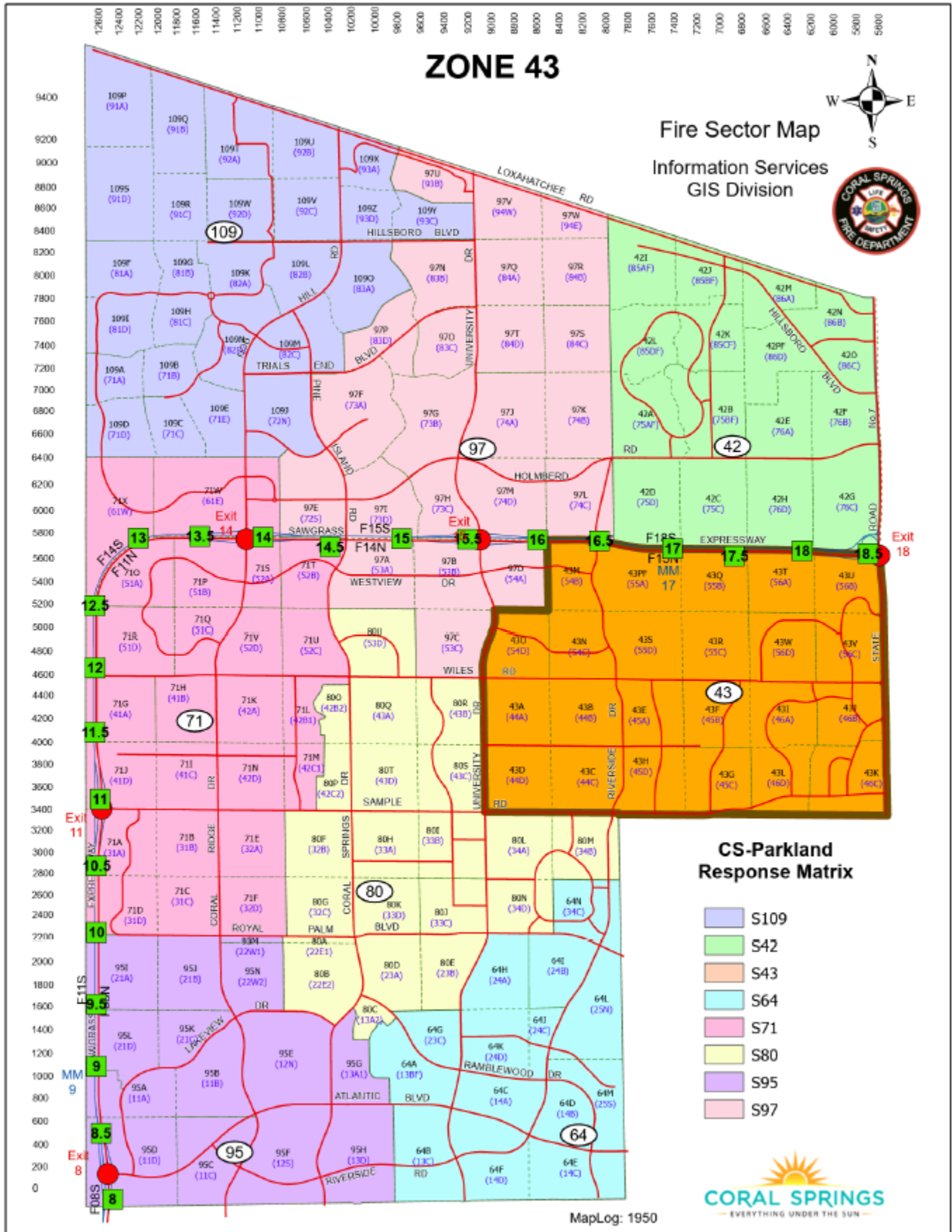
Station 1, now Station 43, opened in its current location in 1988 and is named after William Buchanan. In June 2016, the station was torn down and rebuilt, funded through a General Obligation bond. The newly built station opened in March 2017 housing firefighters, apparatus, and equipment well into the future.

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STATION 43			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 43	3114	5760	● 03:59
R43	2247	2577	● 04:50
E43	767	2378	● 05:36
DST43	82	617	● 02:47
BC43	18	188	● 02:42

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

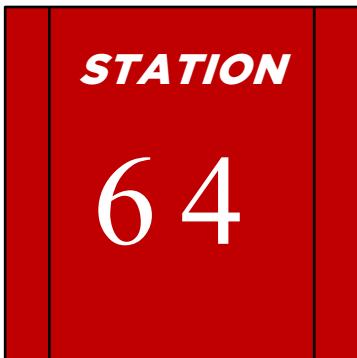


CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

STATION 64 – 500 Ramblewood Drive



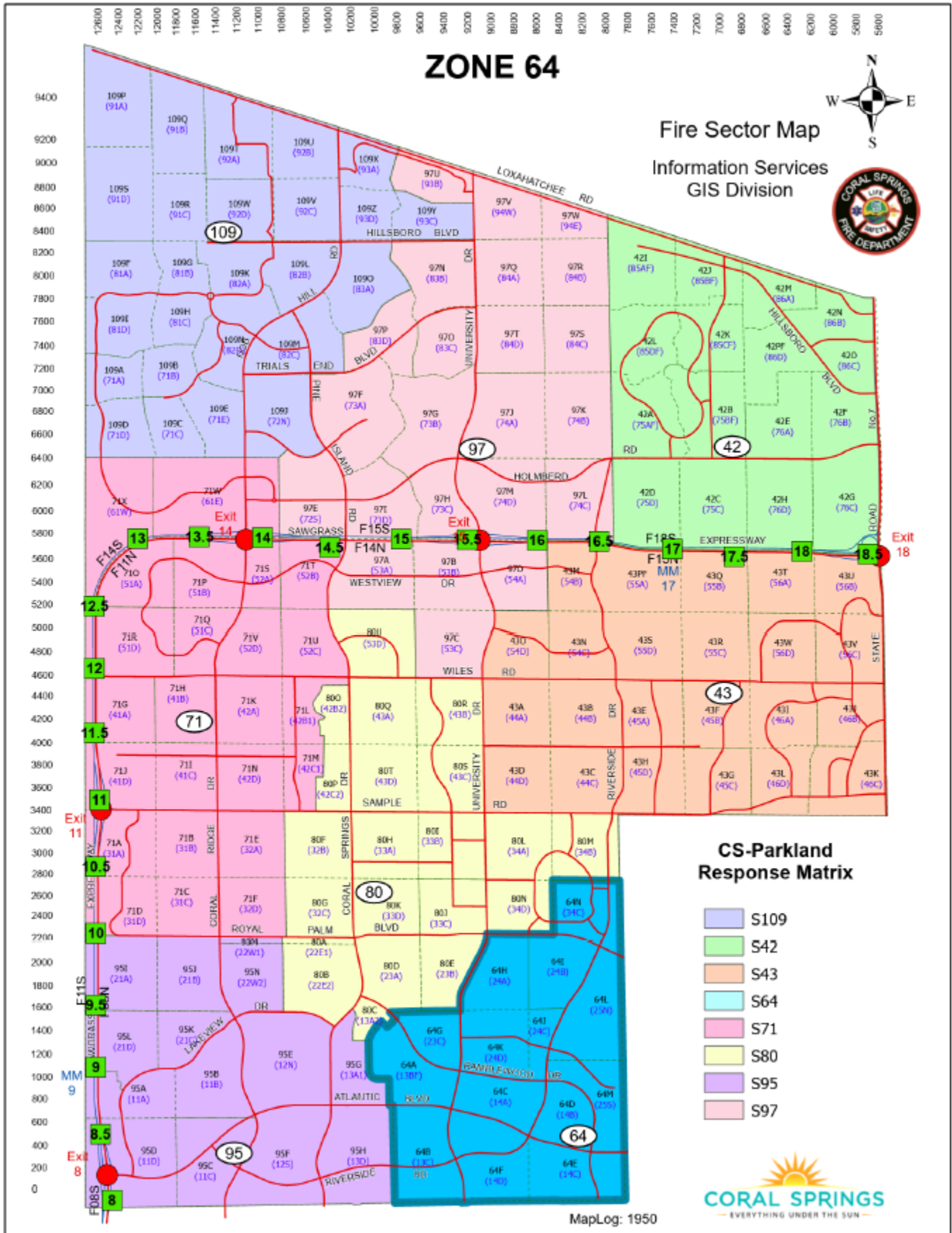
In 1977, Fire Station 2 opened to protect the southeast edge of Coral Springs. Volunteers provided service under Chief Russ Donovan. Fire Station 2 adopted its Broward County number of 64 and underwent various changes through the years, leading to a renovation in 2008. Station 64 has been located at 500 Ramblewood Drive for more than 30 years. In 2023, a new Fire Station 64 was built just to the north in Kiwanis Park and is scheduled to open in October 2023. This station will be dedicated to Retired Coral Springs Fire Chief, Russ Donovan.



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STATION 64			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 64	2595	4157	● 05:15
R64	1864	2199	● 05:00
E64	731	1958	● 05:30

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

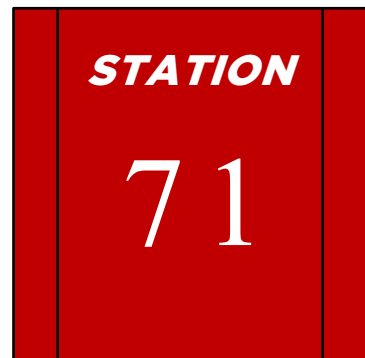
STATION 71 – 11800 NW 41st Street



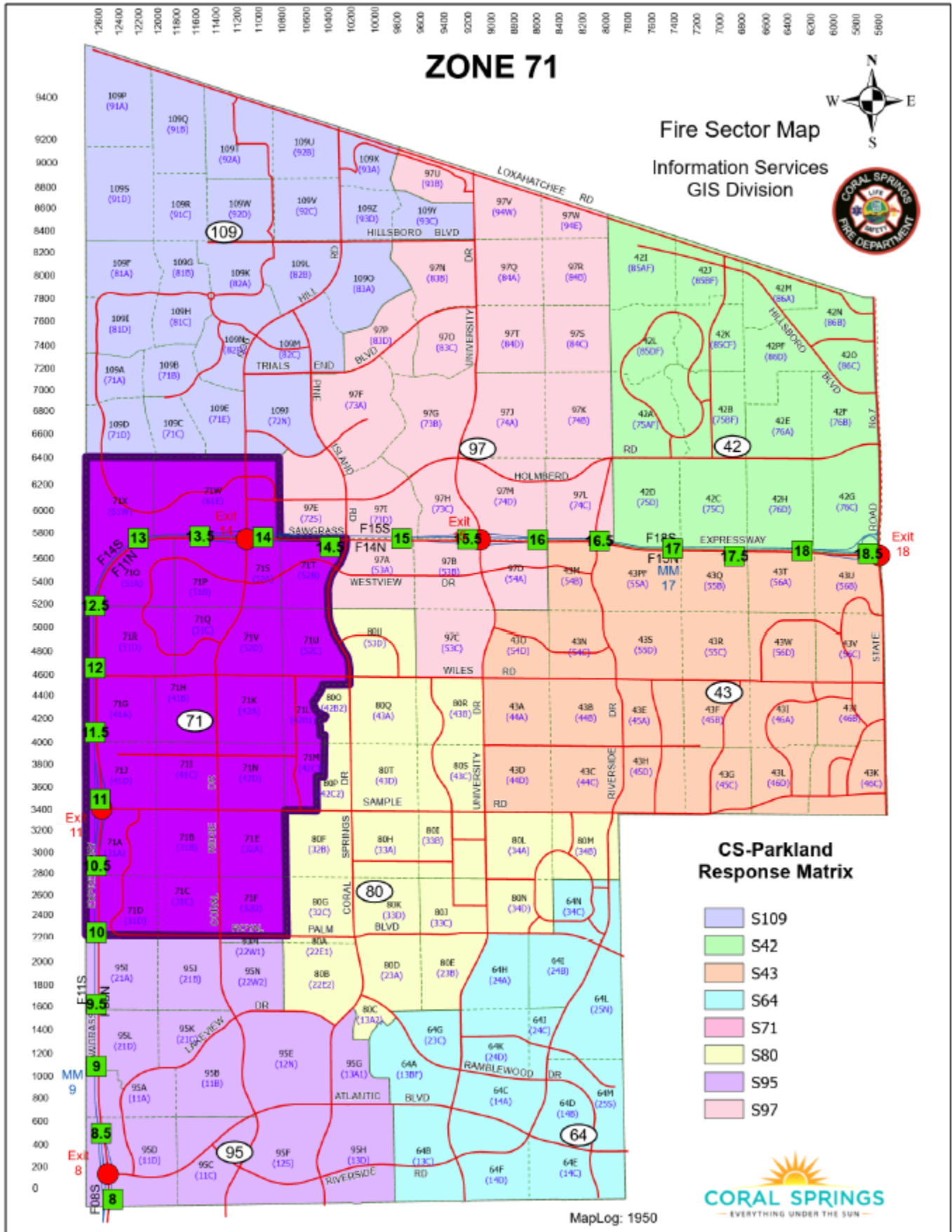
As Coral Springs began to grow and develop in the marshy swamplands in the northwest area of the city, a third fire station was needed. Station 3 became Station 71, its official Broward County designation, provided service to the expanding area and served as a central training point for the then-volunteer Coral Springs Fire Department. In 1991, the city built a four-story training tower behind Station 71 to improve on-site fire service training. Former member Russell Cagle earned the honor of having the station named after him when he retired. Station 71 was torn down and a new station was built at the same location in 2012.

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	>8 Mins	●

STATION 71			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 71	2673	4711	● 05:05
R71	1972	2417	● 04:46
E71	701	2294	● 05:25



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

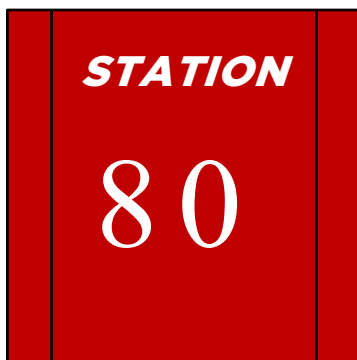


CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

STATION 80 – 2825 Coral Springs Drive



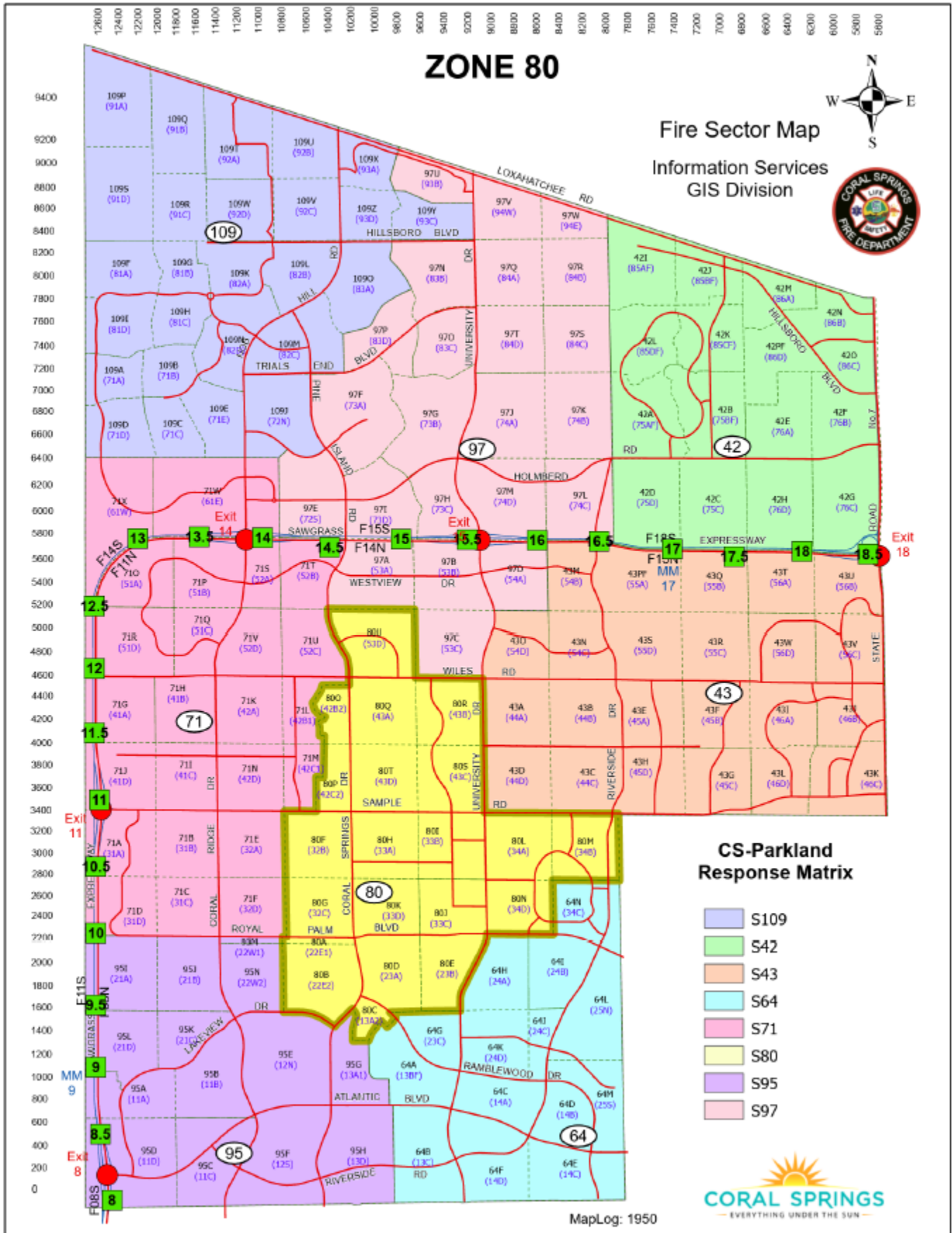
To house volunteers in a central location, the building located at 2801 Coral Springs Drive, became the home of Station 4. The building was home to the Police Department and other essential public safety services. Station 4 gave way to its Broward County designation of number 80 and became the City's main fire station because of its location in the heart of Coral Springs. Heavy call volume and the transition from a volunteer to paid professional department placed a heavy toll on the small firehouse. The city recognized the need for expansion. In 2010, a new era in the city began with a complete Station 80 transformation meant for career firefighters. The new Station 80, at 2825 Coral Springs Drive, is adjacent to the renovated Public Safety Building and is our first LEED certified fire station, with solar panels on the roof. As the central station in the city, Station 80 houses a Reserve 100' platform apparatus, an additional 107' aerial unit, and a primary rescue, as well as the dive boat, a special events detail unit, an airvan incident support apparatus, and the shift's Battalion Chief.



Legend	<6 Mins	●
	6-8 Mins	●
	>8 Mins	●

STATION 80			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 80	3686	6841	● 04:18
R80	2587	3172	● 05:01
L80	497	1550	● 05:52
Q80	398	1024	● 04:08
BC80	90	770	● 03:26
P80	83	220	● 03:40
E80	31	105	● 03:39

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

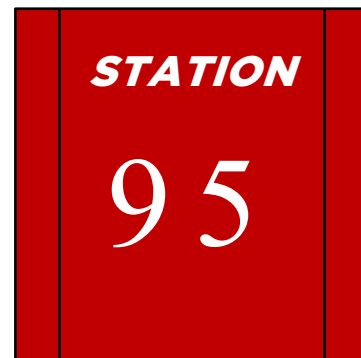
STATION 95 – 300 Coral Ridge Drive



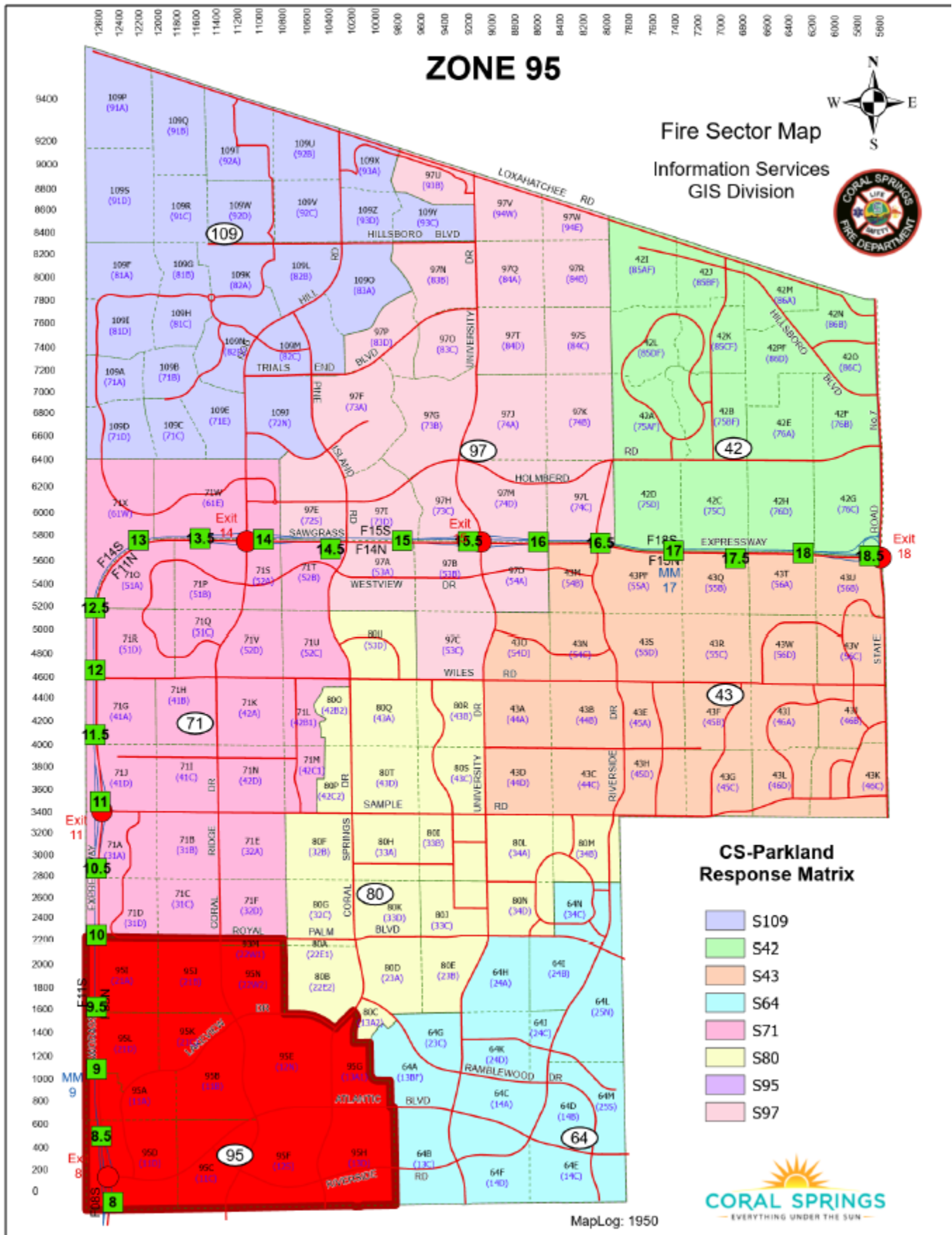
Coral Springs opened its fifth and final fire station in 1994. Station 5 received its Broward County designation as number 95. Located in the southwest corner of the city at 300 Coral Ridge Drive, Station 95 serves as one of the primary units for the Sawgrass Expressway. In June of 2016, the station was torn down and a new building, a twin to Station 43, opened in April 2017.

Legend	<6 Mins	●
	6-8 Mins	●
	>8 Mins	●

STATION 95			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 95	1740	3018	● 05:34
R95	1288	1637	● 05:24
E95	452	1381	● 05:45



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

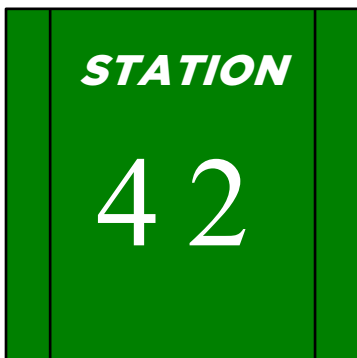


PARKLAND FIRE STATIONS

STATION 42 – 6500 Parkside Drive



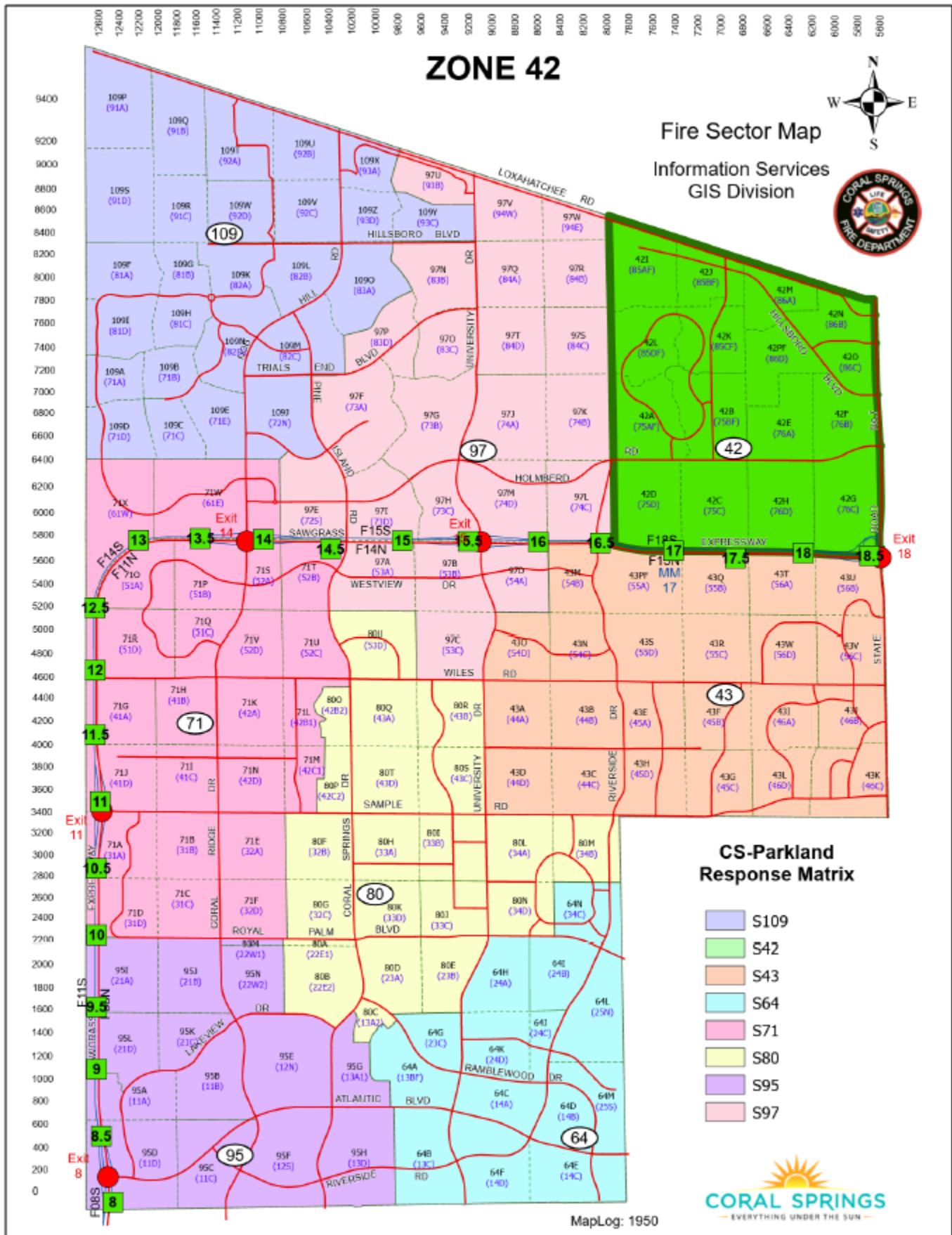
The state-of-the-art Fire Station is located on the East end of the city and is situated on 3 acres, which includes a 7,500 square foot fire station and public works structure along with extensive native landscaping, solar lighting, and associated parking. In 2019, the fire station was expanded to include room for additional firefighter paramedics who would be responding in the new Rescue which went into service in November 2019 to better serve the residents in the eastern section of Parkland. This station also houses an engine in addition to the rescue.



Legend	<6 Mins	●
	6-8 Mins	●
	>8 Mins	●

STATION 42			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 42	1400	2509	● 06:27
E42	452	1308	● 06:53
R42	948	1201	● 06:00

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT






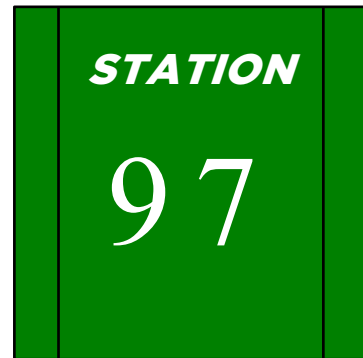
CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



STATION 97 – 6650 N. University Drive



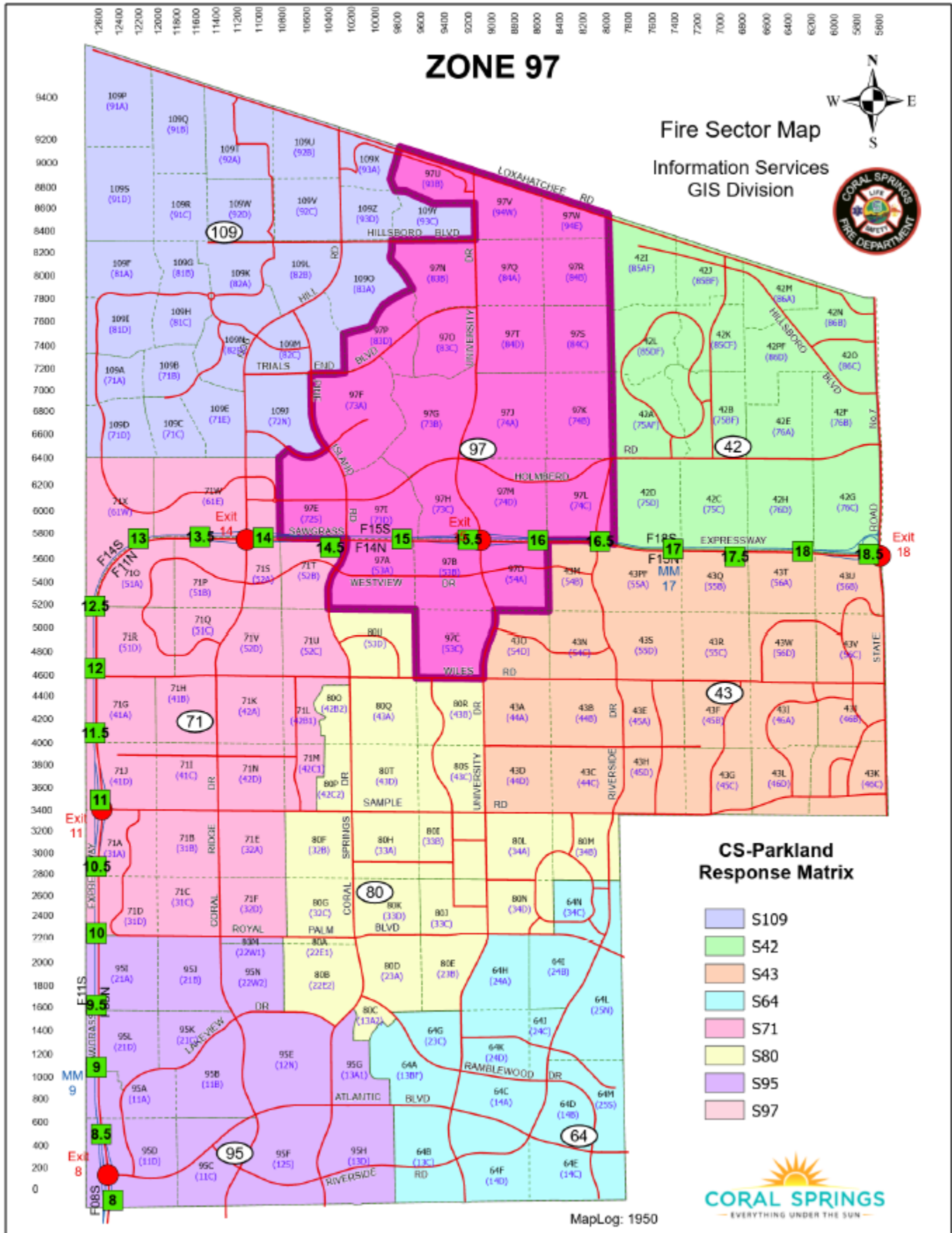
Station 97 is Parkland's centrally located fire station, located within the Public Safety Building complex which shares a home with BSO's Parkland District Office. At this station is an Advanced Life Support Transport Rescue unit and a 3,000-gallon tender truck. This station opened in 2005.

Legend	<6 Mins	
	6-8 Mins	
	>8 Mins	



STATION 97			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 97	1290	1610	 05:13
R97	1290	1609	 05:13
E97	0	1	00:00

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

STATION 109 – 11601 Hillsboro Blvd



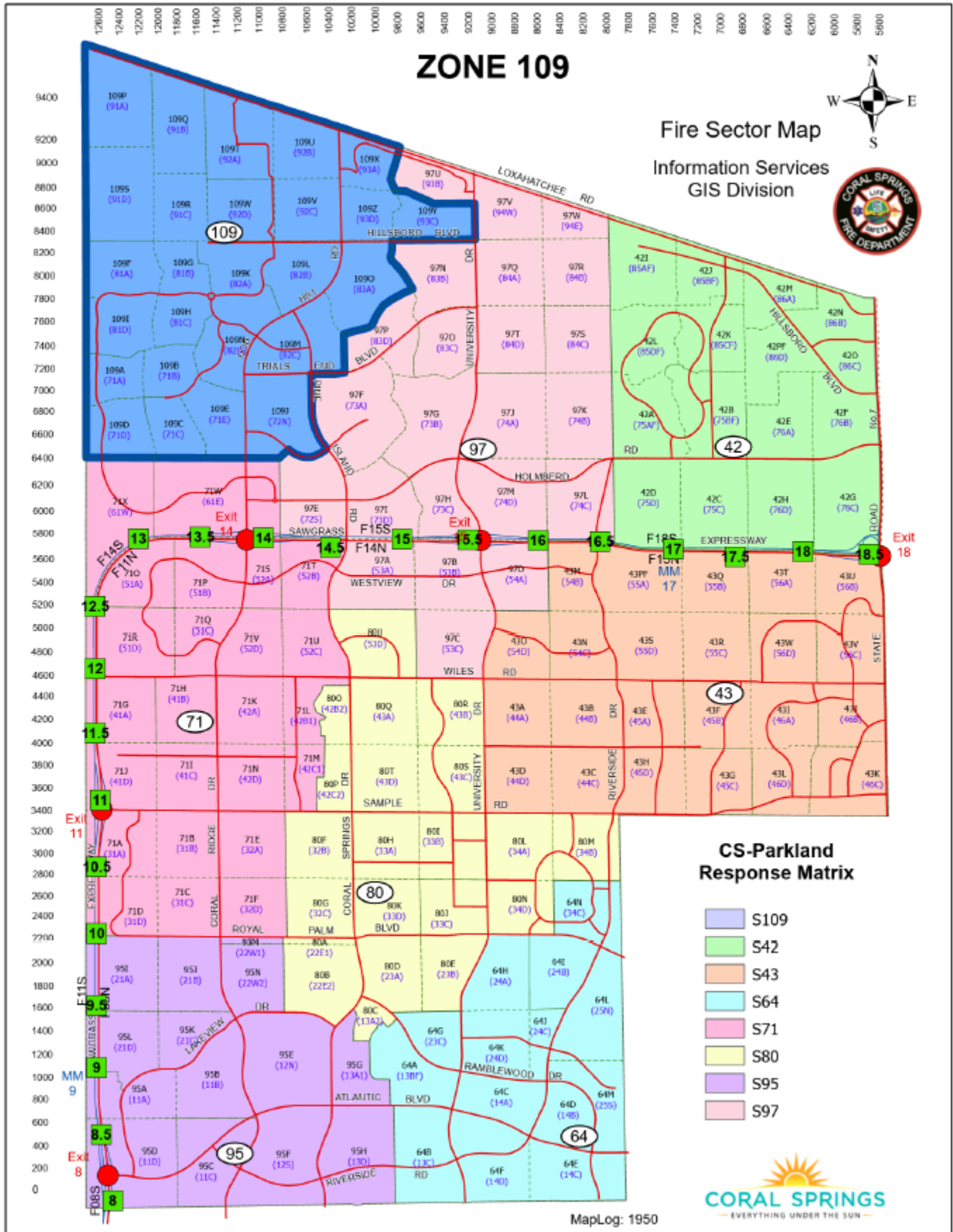
To serve the growing western acres of Parkland, Fire Station 109 was built and opened April 2015. This station houses an Advanced Life Support suppression and Advanced Life Support transport rescue unit. This station also provides coverage to the northwest area of Coral Springs and is the primary response station to Everglades incidents via Loxahatchee Road.



Legend	<6 Mins	●
	6-8 Mins	●
	>8 Mins	●

STATION 109			
Station/Unit	# of Primary Calls	# of Total Responses	Avg Response
Station 109	1018	1820	● 06:34
E109	371	983	● 06:49
R109	647	837	● 06:19

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



CORAL SPRINGS REGIONAL INSTITUTE OF PUBLIC SAFETY

Liz Williams, Operations Manager • 4150-80 NW 120th Ave – 954-346-1774



The Coral Springs Regional Institute of Public Safety (CSRIPS) is led by Liz Williams. During her tenure, Liz led the effort on multiple initiatives including COE accreditation for the main campus, implementing the paramedic program, adding Florida Prepaid and Florida 529 student payment options as well as adding additional licensed and accredited campuses. The Coral Springs Regional Institute of Public Safety (CSRIPS), formerly the Coral Springs Fire Academy, sits on approximately four acres in the Coral Springs Corporate Park. Along with the 3 main programs, EMT-Basic, EMT-Paramedic and Firefighter I & II, CSRIPS conducts CPR training, continuing education, facility usage and promotions for other agencies.



APPROVALS AND ACCREDITING ORGANIZATIONS

Approvals

- Florida Department of Health
- Florida Bureau of Fire Standards and Training
- American Heart Association
- American Red Cross
- Department of Veterans Affairs

Licenses

- Department of Education, Commission for Independent Education

Accreditation

- Council on Occupational Education (COE)
- Committee on Accreditation for the EMS Professions (COAEMSP)
- Commission on Accreditation of Allied Health Education Programs (CAAHEP)

In 2001, CSRIPS first opened its doors utilizing the training tower at Station 71 then gradually expanded and added the EMT program in 2003 in an annex on Sample Rd and University Drive. Rapidly expanding in the number of classes offered, CSRIPS had to look for additional space. In 2007, CSRIPS moved to its current facility thus adding additional classroom space and fireground acreage. As CSRIPS became established with Firefighter I & II and EMT-Basic, the focus moved to accreditation. In 2014, CSRIPS became accredited with the Council on Occupational Education and later that year,

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

added the Paramedic program. 21 years after its inception, CSRIPS is a top-rated school and a four-time winner of the Florida Fire Service Training and Education Provider of the Year Award.

Even during a global pandemic, firefighter paramedics retire, and positions need to be filled. CSRIPS continued to produce graduates in the firefighter, EMT and paramedic programs while conducting classes in the safest ways possible to protect the students, staff, and faculty. Navigating these challenging times was never dull. CSRIPS serves the primary purpose of providing an outstanding training site, and opportunities for the members of the Coral Springs-Parkland Fire Department. CSRIPS plays a critical role in the fire department's succession plan.

2023 Accomplishments:

- Acquired first new engine in CSRIPS history
- Completed construction of a multi-use multi-story training prop
- Hosted the 2nd Annual Career Fair & Job Expo



The 3 Main Programs; EMT-Basic, EMT-Paramedic and Firefighter I & II



EMT-Basic, EMT-Paramedic, and Firefighter I & II are the three main programs conducted by CSRIPS. These programs are approved by their governing body and accredited through the Council on Occupational Education (COE).

PROGRAM	No. of Classes	No. of Students
EMT-BASIC	7	216
EMT-PARAMEDIC	6	99
Firefighter I & II	7	265

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

AMERICAN HEART ASSOCIATION

The City of Coral Springs is an Authorized Training Center for the American Heart Association. There are approximately 8 CPR classes per month held at the main campus. Additionally, CSRIPS provides onsite instruction to companies and schools throughout the region.



In 2023, CSRIPS took part in a Stop the Bleed Day for the City of Coral Springs and City of Parkland residents and hosted multiple classes, in both English and Spanish, in various locations. Additionally, on September 29th, as part of World Heart Day, CSRIPS hosted numerous CPR classes for the City of Coral Springs employees.



Under AHA, CSRIPS provides:

- Heartsaver CPR AED First Aid
- BLS Healthcare Provider
- ACLS – Advanced Cardiovascular Life Support
- PALS – Pediatric Advanced Life Support

In 2023, CSRIPS hosted 55 Heartsaver CPR-AED-First Aid classes, up from 22 the previous year. The number of students taught these critical lifesaving skills more than quadrupled, from 114 to 527.

As an Authorized Training Center, CSRIPS also provides oversight to numerous Training Sites (TS). These locations are external to the City of Coral Springs and consist of other fire agencies and hospitals. CSRIPS ensures the training sites comply with all AHA standards and guidelines.

PROGRAM	No. of Classes	No. of Students
Heartsaver CPR AED First Aid	55	527
K-12 Heartsaver	8	86
BLS Healthcare Provider	57	330
Stop The Bleed	11	51

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

OUR HIGH SCHOOL ROCKSTARS!

The dedication and commitment to take an EMT-Basic course at the high school level is impressive. Not only are the students taking a post-secondary course, but they are also working on college applications and completing their graduation requirements.

Students are required to complete all 306 hours of the program including the clinical rotations and station rides. Passing the final and completing all the hours provides the student with the necessary certificate to test for the National Registry of Emergency Medical Technicians (NREMT) to receive an EMT license.

The West Boca High School students are part of the Health Occupations Students of America (HOSA) program. Many of these students will be entering the medical field and the rest into public safety.

OUTSIDE BUSINESS

CSRIPS not only provides instruction to students desiring to enter the field of public safety, but we also support the region with continuing education classes and conduct promotions for other agencies. Promotional exams may include:

- Battalion Chief
- Captain
- Lieutenant
- Driver Engineer

CONTINUING EDUCATION & CSRIPS BURN FACILITY

CSRIPS has a Class A burn structure providing the region with one of the only facilities to do a true structure burn. During FY23, multiple agencies in the region had facility usage agreements in place.



PROGRAM	No. of Classes	No. of Students
Continuing Education	65	822

COMMUNICATIONS/DISPATCH

Communications Center Manager Kathy Liriano



The Communications Unit serves the City of Coral Springs and the City of Coconut Creek for Police, Fire and EMS for emergency and non-emergency calls for service. Service is provided 24 hours a day, 365 days a year.

For emergencies, dial 9-1-1. Text to 9-1-1 is available now as well. Call if you can, text only if you can't. For non-emergency service, call (954) 344-1800.

For non-emergency service for the City of Coconut Creek, call 954-346-4400.

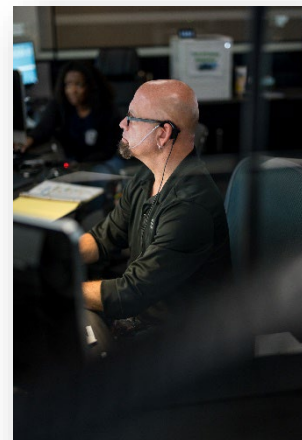
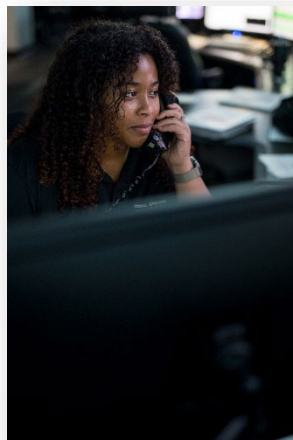
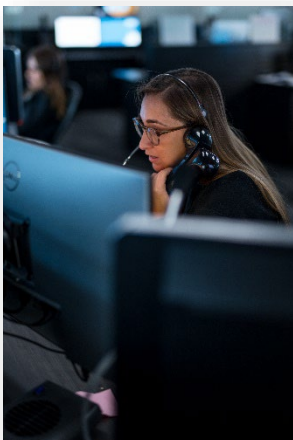
The Coral Springs Emergency Communications Center (ECC) consists of 57 highly trained communications professionals who use the latest technology to dispatch and track responding units.

The Coral Springs ECC became a CALEA Accredited Communications Center in 2007. We continue to be CALEA Accredited and have earned accreditation with excellence for the years 2013, 2016, and most recently in 2020. We are currently in the process for reaccreditation with CALEA.



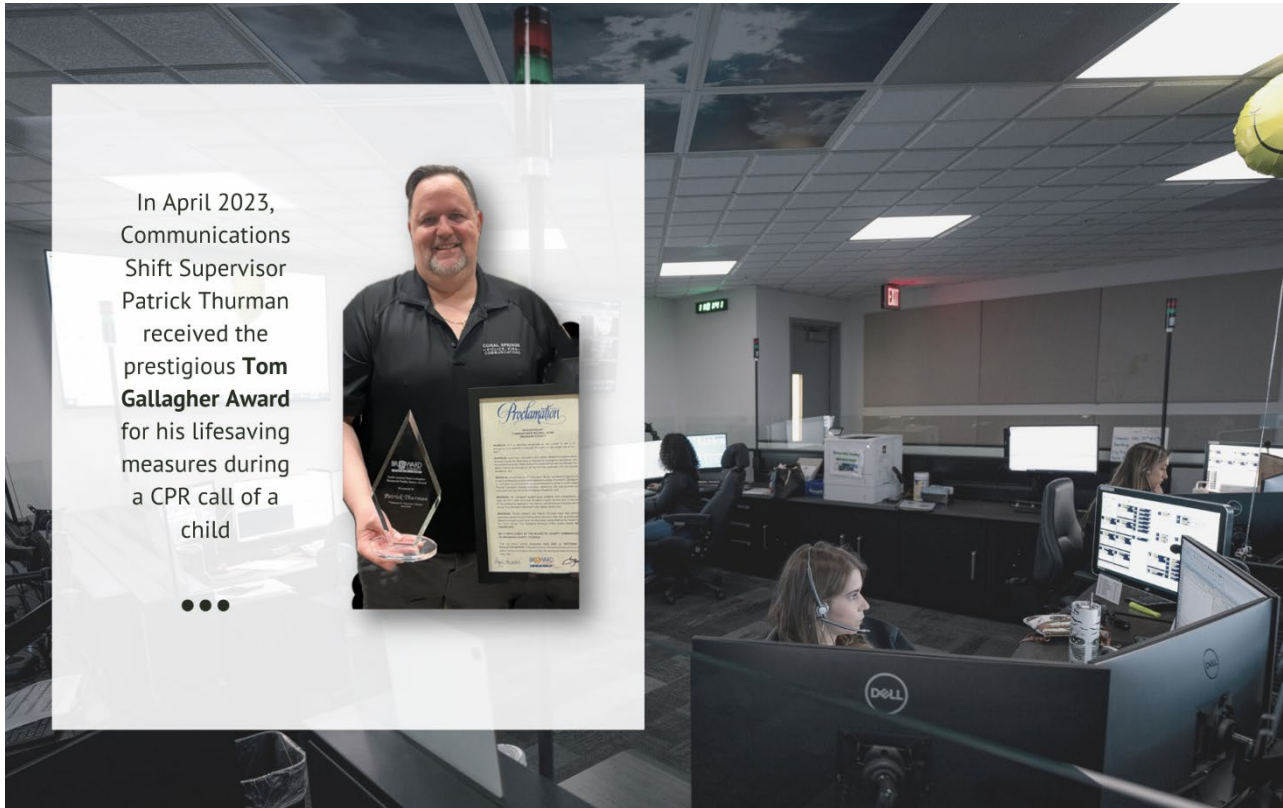
Some of the latest technology includes:

- Motorola Digital P25 800MHz Trunked Radio System
- Intrado Enhanced 911 System
- Central Squares Public Safety ONESolution Computer Aided Dispatch System
- Mapping Including LCD Displays through Central Squares ONESolution Computer Aided Dispatch System
- Automatic Vehicle Location through the GPS located on Motorola Handheld Radios
- Central Squares Public Sector ONESolution MCT Mobile Field Reporting Application
- Russ Bassett workstations with height-adjustable ergonomic consoles



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

We answered a total of 183,696 calls in fiscal year 2023, an increase of 17.3% from the previous year. Out of those calls, 81,849 were 911 calls, which represents a 39.1% increase in 911 calls from FY22. Our 911 call answer time: 10 seconds or less 93.84% of the time. We processed for both Police and Fire 183,565 calls for service this year (this includes self-initiated calls).

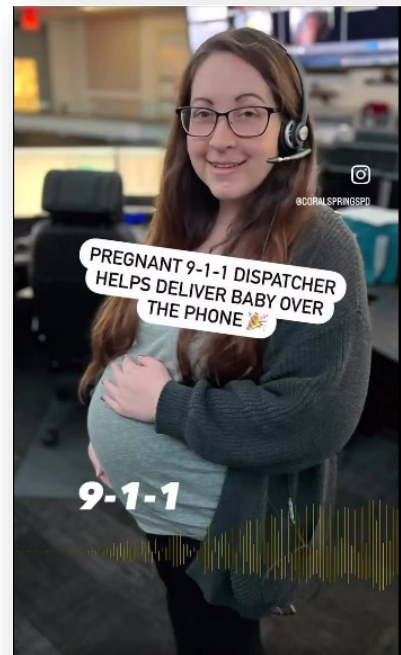


In April 2023, Communications Shift Supervisor Patrick Thurman received the prestigious **Tom Gallagher Award** for his lifesaving measures during a CPR call of a child

•••

Dispatcher Jessica Quitoni was 37 weeks pregnant when she took a call from a dad whose wife was 39 weeks along and had gone into labor at home with no time to get to the hospital.

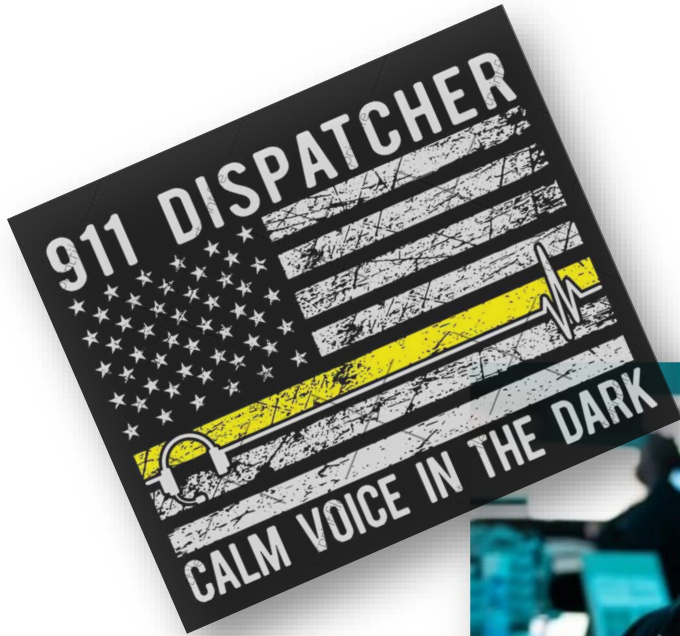
Thanks to Jessica's calm demeanor and clear instructions, Dad safely delivered his baby daughter just before EMS arrived!



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

In April, we honor our hardworking dispatchers, emergency call takers, and other Communications personnel during National Public Safety Telecommunicator's Week. We are grateful and extremely fortunate to have such dedicated staff who are passionate about serving our residents and ensuring effective communication with police and fire.

These often anonymous individuals are the "first" first responders and are truly the unspoken, unheralded heroes of public safety. They are the first voice you hear when you call 911 and often guide callers through CPR and other lifesaving measures until EMS arrives. Although we recognize them officially in April each year, we are indebted to them all year long.



EMERGENCY MANAGEMENT

Emergency Manager, Michael Caldaro
Assistant Emergency Manager, Christian Swinson
Emergency Management Planner, Daniel Pava



Michael Caldaro



Chris Swinson



Daniel Pava

The Office of Emergency Management, while not a Division of the Fire Department, is one which works closely with Fire on both planned events, and emergency incidents. They focus on ensuring essential city services are maintained, our most vulnerable populations are protected, and our community needs are met.

Emergency Management partners with the City's Communications and Marketing Division during city events to ensure that event staff and participants are safe.

Michael Caldaro is the Emergency Manager for the City of Coral Springs. In this position, he directs the Office of Emergency Management (OEM) to prepare for, mitigate, respond to, and recover from all types of hazards. He holds a bachelor's degree in organizational leadership from St. Thomas University and an associate degree in Fire Science from Broward College. He has been in the Fire/Rescue service for 40 years, which includes the past 12 years as part of the City of Coral Springs Emergency Operations Center. He is also a member of the FEMA Urban Search and Rescue Team Florida Task Force Two with deployments to Hurricanes Katrina, Ike, Florence, and the Haiti Earthquake. In addition, Mike serves as a member of the Region 7 (Southeast Florida) All Hazards Incident Management Team. Deployments included COVID relief, Surfside Building Collapse, and Hurricane Ian. Caldaro oversees security projects within the city and coordinates threat assessments to ensure that every facility is prepared in the event of an incident or security breach.

Chris Swinson is the Assistant Emergency Manager for the City of Coral Springs. In his position, he assists the department in preparing, mitigating, and responding to all types of hazards. He also helps the city recover resources during critical incidents and ensures the proper documentation of incident-related expenses. Chris also develops the Incident Action plans for all city events and organizes the security needed to keep our citizens and their guests safe. Chris previously spent 26 years in Law Enforcement, retiring from the Coral Springs Police Department after serving the city for the last 20 years. Chris is the city's Urban Area Security Initiative (UASI) grant administrator and develops and maintains federal funding received from this funding source. Chris also maintains the city's security projects through the American Rescue Plan Act (ARPA).

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

In addition to his role in Emergency Management, Chris assists the Police and Fire Department's Public Information Officer. Chris is a member of the Florida Association of Public Information Officers and the National Information Officers Association (NIOA). Chris is also the program director for the Police Department's FDOT grants and facilitates all program activities to comply with the State of Florida's "Target Zero" vision of eliminating traffic-related fatalities. Since 2019, Chris has been a member of the State of Florida's (FDOT) Teen Safe Driving Coalition which helps in the development and implementation of programs educating Teens on the dangers of Speed and Aggressive Driving.

Daniel Pava is the Emergency Management Planner for the City of Coral Springs and has lived in Coral Springs for over 10 years. Daniel started as a summer intern and through his hard work has earned an opportunity to work full-time. In this position, he is directly involved with state reimbursements, and UASI grants, and helps mitigate and respond to all types of disasters and hazards. Daniel is currently attending Florida Atlantic University, where he is working on his bachelor's degree in public safety administration with a concentration in Disaster and Emergency Management. Daniel was involved with the planning and mitigation of Hurricane IAN and is currently assisting in the development of the City's new Emergency Operations Center. After watching disasters occur around the country, Daniel is eager to help the City of Coral Springs develop effective ideas to mitigate the effects of a critical incident.

During FY23, the Emergency Management team had several accomplishments and deployments including the following:

- Created City Facility Emergency Operations Plans
- Created an overall city security plan
- Re-qualified and renewed the city's Storm Ready certificate
- Created security plans for the Coral Springs Center for the Arts
- Created incident plans for all the city's 60th anniversary events and July 4th

As always you can stay connected with the Office of Emergency Management by registering for Alert Coral Springs. You can opt in for these alerts by visiting <http://www.alertcoralsprings.org> or by texting **alertcs** to 888-777.



PUBLIC SAFETY MARKETING

Ryan Himmel, Public Safety Marketing Manager

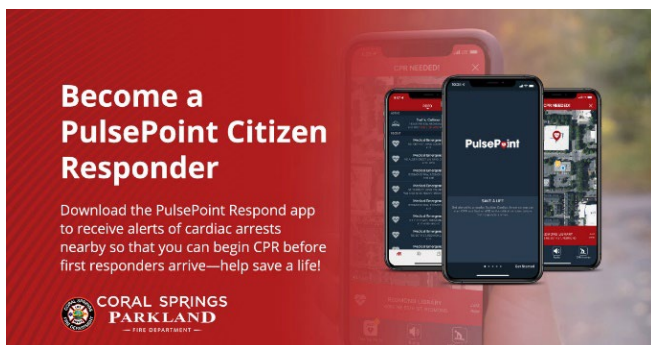


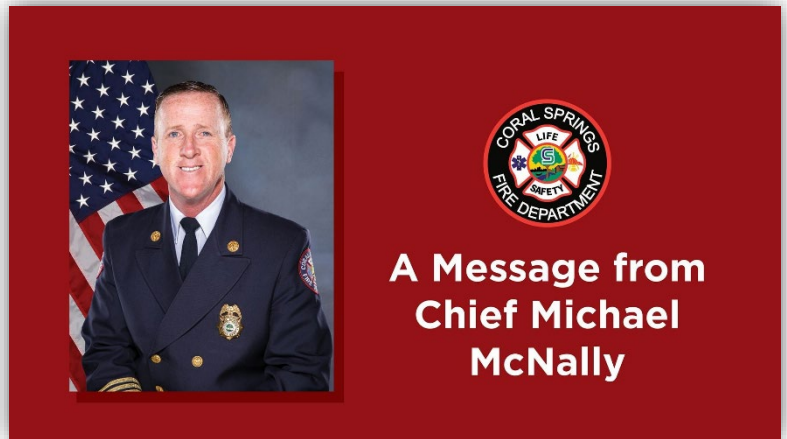
Ryan Himmel oversees all public safety marketing development, content, and implementation for the City of Coral Springs Police Department and the Coral Springs -Parkland Fire Department. This position is responsible for the development of communication strategies to promote public safety and outreach, manage interactions with the public through social media platforms, and provide timely responses to residents and media inquiries. Responsibilities include development of precisely written communications, implementation of creative digital campaigns and active resident and media engagement. In addition, and in collaboration with the Police Chief and Fire Chief, Ryan provides crisis communications for public safety and monitors trends and social interactions to improve engagement and minimize misinformation under the direction of the Communications and marketing Department.

Ryan has served with the City of Coral Springs for 7 years and prior to serving as the Public Safety Manager, he was the Video/Production Manager. He is a graduate of the Art Institute of Fort Lauderdale and is a 7-time Emmy Award winner in the areas of videography, production, editing and direction. Most notably, he received an Emmy Award in 2019 for the 'Our Story' video about cancer and cancer prevention within the fire service. In addition, Ryan received 14 Telly Awards, including one for police recruitment video production and one for the story of Firefighter Brian Hobson.

Ryan is responsible for the management and training of the UAS Drone Team for the City of Coral Springs, which is vital when responding to police and fire emergencies.

During fiscal year 2023, Ryan's social media efforts increased fire department engagement by 53.6%. Ryan also launched a public safety YouTube account, which has amassed almost 5 million viewers since August 2023.





Just a few of the many posted messages on Facebook, Instagram, and Twitter. Our department is grateful for Ryan's assistance to help us reach out to our community.



COMMUNITY INVOLVEMENT

Each year our personnel, both sworn and civilian, partner with other city employees, and organizations throughout our region, in a variety of community events. We raise awareness, we raise funds, and we look for innovative ways to reach out to the community.

October 2022

At our annual Pasta Dinner we were proud to raise funds for cancer research and serve a delicious pasta dinner to hundreds of residents and visitors.



Feb 14, 2023

It's hard to believe five years have passed since the terrible tragedy at MSD High School. Our hearts are always with the families of those who were lost, or injured, and our fellow first responders that answered the call that day.

The students and faculty have held a breakfast each year for the first responders of our community and it is a special time for us all. We will never forget and we remain #MSDSTRONG



FOREVER
#MSDSTRONG



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



We honor the tradition of holding a "wet down" ceremony whenever we welcome a new piece of apparatus to our department. In August, our City Manager, City Attorney, and our commissioners participated in the wet down of our new engine for the Coral Springs Regional Institute of Public Safety

Our fire personnel in Parkland stop for a refreshing cup of lemonade from a young entrepreneur.



Above, Safety, Health, and Wellness Battalion Chief Jon Robbins, and Fire Chief Michael McNally attend one of the city's 60th Birthday events .

Right, participating in the Egg Drop science experiment at Renaissance Charter School



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



Above left, Deputy Chief John Whalen participates in "Read for the Record" and above right, we honor our hard working partners in the ER during Nurses Week



Right, Chief McNally presents a certificate to a student at a Safety Town Program graduation



Below, Lt. Johana Cinque participates in Career Day



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



Above, our units participated in a drive by birthday celebration for a local child fighting cancer.

Below, Captain Adam Schreibman, and Firefighter Paramedics Laura Young, and Xavier Lee prepare for deployment to the west coast following Hurricane Ian



RETIREMENTS, PROMOTIONS AND DEPARTMENT NEWS

Last year, several long-time members retired after more than a hundred years of service combined! Their retirements provided opportunities for promotions all the way down the line, and we are so proud of our personnel that earned their way to a new position. We congratulate our retirees and wish them a long, healthy, and happy retirement!



EMS Division Chief Juan Cardona retires after 26 years of service



Driver Engineer Paul Grilo retires after nearly 22 years of service



Public Education Officer Bob Bertone retires after 32 years of service



Fire Inspector Ralph Troino retires after 40 years of service



Fire Marshal Bruce Bowers retires after 39 years of service



Captain Joe Russoniello retires after 31 years of service

In FY 23, our newest retirees included Fire Marshal Bruce Bowers, EMS Division Chief Juan Cardona, Public Education Officer Bob Bertone, Fire Inspector Ralph Troino, Captain Joe Russoniello, and Driver Engineer Paul Grilo.

We hope they will come back to visit during our Retiree Barbecue and other events, and we thank them for their service to the communities we serve.

Filling the newly vacated positions were individuals who were either promoted or made a lateral change or made the decision to take on a lower ranked role in order to gain more widespread experience so they would be even more qualified for the next promotional opportunity.

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

We congratulate all the following for their new roles:

Harold Alcalde > Fire Marshal, Division Chief of Community Risk Reduction

John Barry > Division Chief of Training and EMS

Jason Gonzalez > Division Chief of Support Services

Eduardo Lopez > District Chief, C Shift

Zachary Roseboom > Battalion Chief, Support Services

Daniel Nyer > Battalion Chief, A Shift

Patrick Staab > Battalion Chief, EMS

Robert Thomas > Captain

Kevin O'Connell > Captain

Lici Merritt > Captain, Community Risk Reduction

Adam Schreibman > Captain

Dakota Koch > Lieutenant

Ryan Mason > Lieutenant

Alex Caroscio > Lieutenant

Andrea Mora > Lieutenant

Christopher Loy > Lieutenant

Jason Roloff > Driver Engineer



CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



Deputy Chiefs Mike Moser and John Whalen with Adam Schreiberman



Fire Marshal Harold Alcalde



Proud Dad and Driver Engineer Dave Loy with son Chris Loy and Chief McNally



Rob Thomas, Danny Nyer, Eddie Lopez, Jason Gonzalez, Michael McNally, John Barry, Lici Merritt, Jason Roloff, Dakota Koch



Chief McNally with Jason Gonzalez and Zachary Roseboom



Patrick Staab, Kevin O'Connell and Jarrod Hahn



Chief McNally with Ryan Mason, Alex Caroscio, and Andrea Mora

AEDs IN THE PARKS – A NEW INITIATIVE



The safety, health and wellness of our community remains a priority in Coral Springs. Ensuring public access to vital life safety equipment in our parks has been an ongoing initiative, which the city has looked to identify potential grant opportunities to complete. Through use of the ARPA funds, the city installed emergency alerting and access poles in select city parks, and outside City Hall, during FY23.

The installation includes poles that provide patrons the ability to obtain access to an AED and bleeding control kit to provide advanced life saving measures before help arrives. The access can provide first responders with crucial information to aid in their efforts. The impact this will have on the community is life safety and a sense of safety and security. AEDs have been installed at select parks. Parks were selected based upon size and citizen usage.

One of the city's strategic priorities is to ensure an active, healthy community. The placement of AEDs, Bleeding Control Kits, and the ability to use an emergency alert system in our parks will ensure the safety, health, and wellness of our community. This initiative was possible through a collaboration with the departments of Parks & Recreation, Communications & Marketing, Budget & Finance, the City Attorney's Office, Public Works, Dispatch, and the Fire Department.

AEDs are installed at the following select parks and city facilities. Units are housed in tall red and yellow cabinets and display the

AED and Stop the Bleed symbols.

- City Hall – 9500 W. Sample Road
- Betti Stradling Park – 10301 Wiles Road
- Cypress Hammock Park – 1300 Coral Springs Drive
- Cypress Park – 1301 Coral Springs Drive
- Dr. Paul's Dog Park – 2915 Sportsplex Drive
- Kiwanis Park – 520 Ramblewood Drive
- Mullins Park – 10000 NW 29th Street
- North Community Park – 5601 Coral Springs Drive
- Riverside Park – 205 Coral Ridge Drive
- Sportsplex Park – 2800 Sportsplex Drive

For more information, visit www.CoralSprings.gov/AED



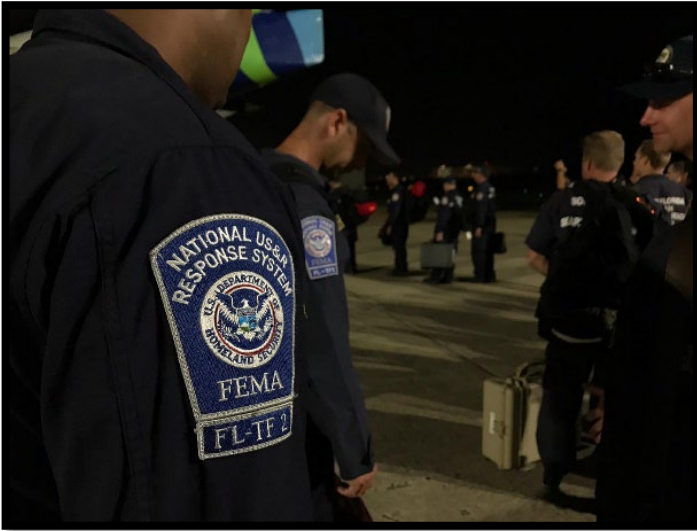
CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

In other initiatives to create a safer community, the City of Coral Springs partnered with the Aden Perry Good Samaritan and Scholarship Fund to provide more than 70 "Rescue Rings" to be installed near bodies of water in city parks. These rings are not only a safety enhancement, but also honor the memory of heroic teen Aden Perry, who jumped into a pond to save another teen, whose car plunged into the water, and sadly lost his own life in the process. In one of our many public education videos shared to social media, Lieutenant Ryan Mason demonstrated how to use the Rescue Rings for bystanders who may see a person in the water needing help.

Lieutenant Ryan Mason



FEMA URBAN SEARCH & RESCUE – FLORIDA TASK FORCE 2



Since 1991, the Department of Homeland Security (DHS) Federal Emergency Management Agency (FEMA) Urban Search and Rescue Florida Task Force Two (FL-TF2) has been serving the national and international community during manmade and natural disaster incidents. If a disaster event warrants national USAR support, FEMA will deploy the three closest task forces within four (4) hours of notification, and additional teams as necessary. The role of these task forces is to support state and local emergency responders' efforts to locate victims and manage recovery operations.

Florida Task Force Two consists of over two hundred and fifty members from twenty-four agencies. We currently have thirteen (13) members assigned to this team. The team is made up of various specialized divisions; rescue specialists, technical search specialists, canine search specialists, heavy rigging specialist, planning section, structural specialists, logistics specialists, technical information specialists, communication specialists, swiftwater rescue specialist, hazardous materials specialist, medical specialists, doctors, safety officers and various leadership positions. US&R task force members work in four areas of specialization: search, to find victims trapped after a disaster; rescue, which includes safely digging victims out of tons of collapsed concrete and metal; technical, made up of structural specialists who make rescues safe for the rescuers; and medical, which cares for the victims before and after a rescue.

Each member is required to complete a set number of training and equipment familiarization sessions annually. These first responders consistently go to the front lines when America needs them most, but they are not just a national resource that can be deployed to a major disaster or structural collapse anywhere in the country. They are also the local firefighters and paramedics who answer when you call 911 in your local community.

We are extremely proud of the members of the Coral Springs-Parkland Fire Department who have chosen to make the commitment to being part of Florida Task Force II, Urban Search and Rescue Team. In FY23 Task Force II responded to both Hurricane Ian in October 2022 and Hurricane Idalia in August 2023.



SPECIAL OPS – SWAT/TACTICAL PARAMEDICS



The Coral Springs Tac-Medic Team was the first in Broward County to provide medical assistance in conjunction with SWAT (Special Weapons and Tactics) as a fully operational team during a high-risk operation.

The SWAT Team and Tac-Medics will respond to any incident deemed as a potential hazard for responding medical personnel, as well as police personnel.

These incidents include, but are not limited to responding to violent citizens, barricaded subjects, hostage situations, search warrant service, dignitary protection service, and drug-related incidents. The team was also part of the response to Marjory Stoneman Douglas High School on February 14th, 2018.

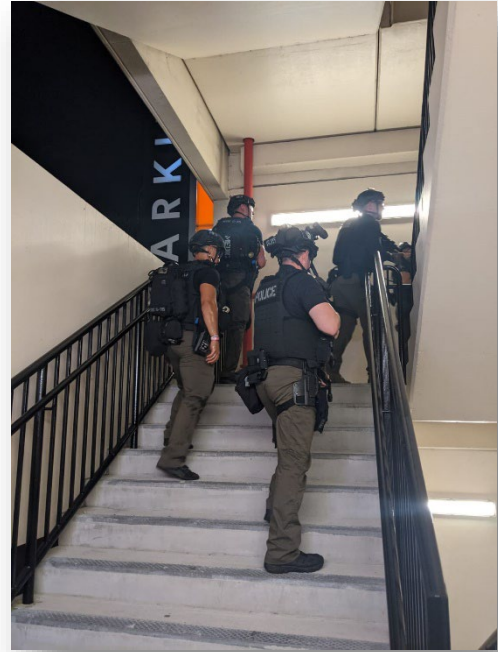
The SWAT medics have participated in numerous competitions including the International Tactical Emergency Medical Support (ITEMS), which brings TEMS

providers from around the world to compete in a simulated "real time" style competition involving tactical emergencies and working with other SWAT teams. The Coral Springs SWAT Medics have placed numerous times including 2nd and 3rd with members on two different teams in 2002 (Toronto, Ca), 2nd in 2003 (Dallas, TX) and eventually taking 1st place in 2004 in Virginia Beach, VA. Members of the team are often used to provide tactical medical training to the Police Department, and surrounding Departments, as many of the team members are instructors for Tactical Combat Casualty Care (TCCC).

The Coral Springs-Parkland Fire Department established the SWAT medic program in conjunction with the Police Department's Special Response Team in 1999. The team was formed to provide close medical support to SWAT Officers during training, search and/or arrest warrants, and any operation outside the scope of normal police operations. The members of the team are chosen based on a selection process involving a physical ability test, oral interview, and experience. The team members are required to attend Tactical Emergency Medical Support (TEMS) Training as part of maintaining a demanding training schedule in order to be active on the team. The team is operating with 7 medics and responded to over a dozen call outs during fiscal year 2023. They continue to train new members on a fire suppression system they developed using the "Bearcat", a specialized vehicle. This gives them the ability to start fire suppression and rescue in hazardous environments involving a possible active shooter where it would be dangerous to deploy standard firefighting tactics and personnel.

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

Team members have completed 24 training days locally and a week of offsite specialized training including night vision and night ops.



HONOR GUARD



The Coral Springs-Parkland Fire Department Honor Guard was started in September 2003. The Honor Guard consists of several members of the department who dedicate their time to represent the department with the utmost professionalism.

Examples of the events they participate in are:

- Award Ceremonies and New Hire Graduations
- Fire station openings
- Annual holiday parade
- Opening of miscellaneous city functions
- Firefighter/Police Officer funerals
- 9-11 memorial ceremonies throughout the South Florida area
- Dignitary welcoming ceremonies
- Veteran's Day Ceremonies



Left to Right, Lt. Beth Courtney, Captain Frank Gonzalez, Driver Engineer David Eickwort, Lt. Adam Hamilton, Captain Sophia Moser



In Colorado Springs, at the Fallen Firefighter Memorial, Honor Guard member Joel Straszheim holds the Coral Springs flag at the ceremony that honored Firefighter Paramedic Nate Leonard, who we lost to occupational cancer in 2022. All firefighter line of duty deaths in the USA and Canada are memorialized on the wall

PIPES AND DRUMS

Since the inception of the Coral Springs Professional Firefighters Pipes and Drums in 2008, the band has played at many functions throughout the tri-county area. Members of the band are active members of the fire department and they represent the spirit of the history of the pipes and drums across the country. The Pipes and Drums continue to provide their service for the following types of events and fundraisers:

- Fire Department Retirements & Funeral Services
- Award Ceremonies and New Hire Graduations
- Memorial Parades & events
- Fire Academy Graduations & Parties
- Community & Promotional Events
- Military Events



Band members Lt. Travis Kane, Firefighter Paramedic Chase Caldararo, Captain Dave Schneider, Driver Engineer Kasey Easley, Captain Kevin Olejniczak, and recently retired Captain, Joe Russoniello

During the past year, they were honored to play at a birthday party for a 102 year old resident of Aston Gardens, in Parkland, as well as the St. Patrick's Day parade in Delray Beach, and other events. They were deeply honored to participate in the Fallen Firefighter Memorial Ceremony in Colorado Springs in September, when Firefighter Paramedic Nate Leonard was added to the wall that commemorates all Firefighter Line of Duty Deaths. Nate passed away in January of 2022.



Margaret Feeley, 102, loved the sound of bagpipes and the band was honored to make her birthday wish come true. We were saddened to learn of Mrs. Feeley's passing three months later, but glad we could give her a happy memory for her birthday before she passed.



Joe Russoniello and Travis Kane in Colorado Springs at the Fallen Firefighter Memorial



CORAL SPRINGS PROFESSIONAL FIREFIGHTERS BENEVOLENT ASSOCIATION

President, Lieutenant Michael Farmer



The Coral Springs Professional Firefighters Benevolent Association is made up of the members of the Coral Springs-Parkland Fire Department. The organization includes members from Suppression (Firefighter Paramedics, Lieutenants, Driver Engineers, and Captains), Community Risk Reduction (Inspectors) and Administration (Chiefs and Assistants). They have been an established non-profit organization since 2000 providing support and services internally to our members and the community through our own contributions. The goal and mission of our organization is to create a partnership with the residents and businesses in the community to assist us in raising funds; gathering donations while providing awareness for local charitable events that offer a direct benefit to the people, person or organization in need. We participate in many community events throughout each year and the events can always be found on our website at www.coral Springs firefighters.org



Left, a tray of homemade meatballs for our annual pasta dinner cancer fundraiser is ready to be served

Right, Driver Engineer Joel Feijoo, Captain John Pluchino and Battalion Chief of Training, Anthony Gonzalez



METRO-BROWARD PROFESSIONAL FIREFIGHTERS LOCAL 3080

District 11 President, Lieutenant John Atwater

Sworn personnel are also members of the Metro-Broward Professional Firefighters IAFF Local 3080. Metro-Broward Professional Firefighters Local 3080 is a proud member of the International Association of Firefighters (IAFF). The IAFF has a fascinating history, noble cause and provides unwavering service and support for Professional Firefighters throughout the country. Metro-Broward Professional Firefighters Local 3080 was originally formed on January 16th, 1989 when several cities got together and united to form one large Local. Today, our Local currently represent over 800 Firefighters and Paramedics that protect and serve the residents and visitors of 11 Cities in Broward County. Those cities include Coral Springs - serving the City of Parkland, Plantation, Lauderdale, Lighthouse Point, Margate, Coconut Creek, North Lauderdale, Oakland Park, Sunrise, and Tamarac.



Metro-Broward Local 3080 is operated by an Executive Board and Board of Trustees who report to the General Membership. The Executive Board consists of three Principal Officers - President, Executive Vice President, Secretary/Treasurer - and nine District Vice Presidents, one representing each of our 9 Districts. The Board of Trustees consists of three members that are elected from the General Membership to oversee the financial operations of the Local and its affiliated internal operations. Coral Springs-Parkland Fire Department Lieutenant John Atwater serves as District President for District 11.



Coral Springs-Parkland Fire Department administration is proud to work hand in hand with the Benevolent Association and Union representatives to better serve our membership and our communities.

FIRE EXPLORER PROGRAM

Thomas Hayes, Program Advisor



The Coral Springs-Parkland Fire Explorer Program is a hands-on career development program designed for Middle and High School aged students, 14-20 years old, who are interested in the Fire Service profession. The Explorers train alongside Firefighters and Paramedics where they learn firefighting and emergency medical care and develop leadership experience.

After successful completion of their probation period, active attendance in both meetings and details, and overall good standing: Explorers are permitted to ride along on the fire and medical apparatus and respond to emergency calls. They also complete hundreds of hours of community service each month. During FY23, the Fire Explorer program members participated in

54 events, meetings, and functions and totaled 5,733 community service hours.

The Coral Springs-Parkland Fire Explorers hosted and competed in the annual Regional Fire Explorer competition. In this event, our Explorers landed 3rd place overall. This is a competition of 15 teams from different programs in the region showcasing the skills they learn through training.

Each year, promising senior Explorers are selected to receive a scholarship to the Coral Springs Regional Institute of Public Safety so they can begin their formal training upon their graduation from High School. Recipient chosen in March 2023 include James Sweeney, who was also our Fire Explorer of the year. This year, Talan Smollett was selected to receive a scholarship as well, from the "**For Paul Foundation**", toward Fire or EMS education.



During this summer, in conjunction with city staff, the Coral Springs-Parkland Fire Explorers coordinated and conducted the safety town summer camp. Safety Town is a nationally recognized program for children ages 4-6 years of age. Located at Kiwanis Park, the program has been in place for more than 30 years. Each year, kindergarten students in the City of Coral Springs attend an educational field trip coordinated by the police department to Safety Town where they learn important and valuable lessons about safety.

The Coral Springs-Parkland Fire Explorer Program has graduated hundreds of young men and women over the years, many of them becoming full-time firefighters, EMTs, and Paramedics. Some of our past Explorers have become high-ranking officials in Fire Departments across the country.

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT

Members of Coral Springs-Parkland Fire Explorer Post 273 assisting at various city events



AWARDS AND ACHIEVEMENTS

We are proud of the accolades that our department and our members achieved this past fiscal year, for the outstanding work that they do. In April 2023 we announced the following awards for 2022:

- 5 Letters of Commendation
- 12 Lifesaving Commendations
- 57 Phoenix Commendations
- 9 Technical Rescue Commendations
- 7 Letters of Commendation
- 2 Distinguished Service Commendations

We also honored the following personnel:

Firefighter of the Year: Driver Engineer Robert Lubinger

Supervisor of the Year: Captain William Schermerhorn

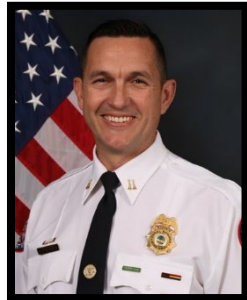
Civilian Employee of the Year: Senior Office Assistant Tammy Kahler

Instructor of the Year: John Hudak

Fire Explorer of the Year: James Sweeney



Robert Lubinger



William Schermerhorn



Tammy Kahler



John Hudak



James Sweeney



In FY2023, the City of Coral Springs Communications and Marketing Department was honored with a Telly Award, a premier achievement, for their video highlighting the occupational cancer which featured Driver Engineer Brian Hobson. We are extremely proud of Brian's courage to share his story. The hope is that its impact will encourage someone else to make positive changes and take preventative screening measures.

Left, Chris Bator, Patrick Staab, Michael McNally, Mike Moser, Robert Wood, Drew Walker, Stephanie Palmer/Mike Latino, Brian Hobson, John Whalen, Ryan Himmel, Jon Robbins, Frank Babinec, Mike Ferrara, Megan Robbins/Alain Jerez, Bob Bertone

CORAL SPRINGS-PARKLAND FIRE DEPARTMENT



Top Left, Tammy Kahler and Rob Lubinger attended the Kiwanis Breakfast which honored our personnel of the year

Top Right, and Center, Lt. Hayden Buckner received the Broward Health Paramedic of the Year.

Bottom Left, Deputy Fire Chief John Whalen was honored by the Fire Chiefs Association of Broward County (FCABC) as Chief Officer of the Year

Bottom Right, Deputy Fire Chief Mike Moser received the FCABC President's Award

IN MEMORIAM



We were saddened to learn of the passing of the Coral Springs Fire Department's first Fire Chief, Bob Fuller, on September 17, 2023.

Chief Fuller was an important part of our city's history. He first served the city as Vice Mayor from 1965 -1969. The Fire Department was established in 1970 to provide services to a community with a population of approximately 18,000 in an area that was primarily farmland. Chief Fuller was appointed to serve as Volunteer Fire Chief from 1970-1971. Through Chief Fuller's community outreach efforts, volunteer firefighters were recruited, and under his leadership, the first Fire Station was established in the heart of the city and deemed Station #1. Located at 3800 NW 85th Ave, it housed one engine and one brush truck, equipped to provide suppression services for residences and to mitigate brush fires.

The city grew significantly throughout the years; the department went from all volunteers to a paid department with both fire and EMS, and it was an honor to have Chief Fuller maintain his connection with us. During the last two years, we hosted a Retiree Barbecue and Chief Fuller attended with his son, Fire Chief Brian Fuller, who serves as chief for Greenacres Fire Department. He also came to Fire Administration last year, and we are grateful we had the chance to capture these visits in the following pictures. He will be remembered always.



Chief Fuller and Chief McNally, during a visit to Fire Administration in 2022

Six of our Fire Chiefs and the Years they served as Chief

Left to Right:

- Frank Babinec, 2014-2019
- Bill Fyfe, 1989-2000
- Joe Santangelo, 1981-1984
- Michael McNally, 2020-Present
- Bob Fuller, 1970-1971



CORAL SPRINGS PARKLAND

— FIRE DEPARTMENT —

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