



2025 Coral Springs Community Survey Findings Report

Presented to the City of
Coral Springs, Florida

January 2026



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Executive Summary

2025 Coral Springs Community Survey Executive Summary



Purpose

ETC Institute administered a survey to residents of the City of Coral Springs during the summer of 2025. The purpose of the survey was to gather feedback about how the City is meeting community needs. Responses will help guide future decisions about how to spend tax dollars and how City leaders will allocate resources.

Methodology

The three-page survey, cover letter and postage-paid return envelope were mailed to a random sample of households in Coral Springs. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online. After the mailed surveys arrived, ETC Institute initiated follow-up messages to encourage participation.

A total of 1,120 residents completed the survey. The overall results for the sample of 1,120 households have a precision of at least +/-2.9% at the 95% level of confidence. The percentage of “don’t know” responses has been excluded from many of the graphs shown in this report to facilitate valid comparisons of the results from Coral Springs with the results from other communities in ETC Institute’s *DirectionFinder*® database. Since the number of “don’t know” responses often reflects the utilization and awareness of City services, the percentage of “don’t know” responses has been provided in the tabular data section of this report. When the “don’t know” responses have been excluded, this summary report will indicate that the responses have been excluded with the phrase “*who had an opinion.*”

This report contains the following:

- an executive summary of the methodology and major findings
- charts depicting the overall results of the survey, including comparisons to the 2020 survey results where applicable
- benchmarking data that show how the results for Coral Springs compare to other communities
- tabular data for the overall results to each question of the survey
- a copy of the survey instrument

Ratings of Quality of Life in the City

Most residents surveyed (91%), *who had an opinion*, rated the quality of life in Coral Springs as “excellent” (30%) or “good” (61%); 8% rated the quality of life in the City as “neutral,” and only 2% rated the quality of life in Coral Springs as “poor” or “very poor.”

2025 Coral Springs Community Survey Executive Summary



Likelihood of Recommending the City as a Place to Live

Eighty-one percent (81%) of the residents surveyed, *who had an opinion*, are “very likely” (39%) or “likely” (42%) of recommending Coral Springs as a place to live; 13% are “neutral,” 4% are “unlikely,” and only 1% are “very unlikely” to recommend the City of Coral Springs as a place to live.

Likelihood of Living in Coral Springs Five Years from Now

Seventy-two percent (72%) of the residents surveyed, *who had an opinion*, are “very likely” (43%) or “likely” (29%) to be living in Coral Springs five years from now; 13% are “neutral,” 11% are “unlikely,” and 3% are “very unlikely” to be living in Coral Springs five years from now.

Satisfaction With Characteristics of Coral Springs

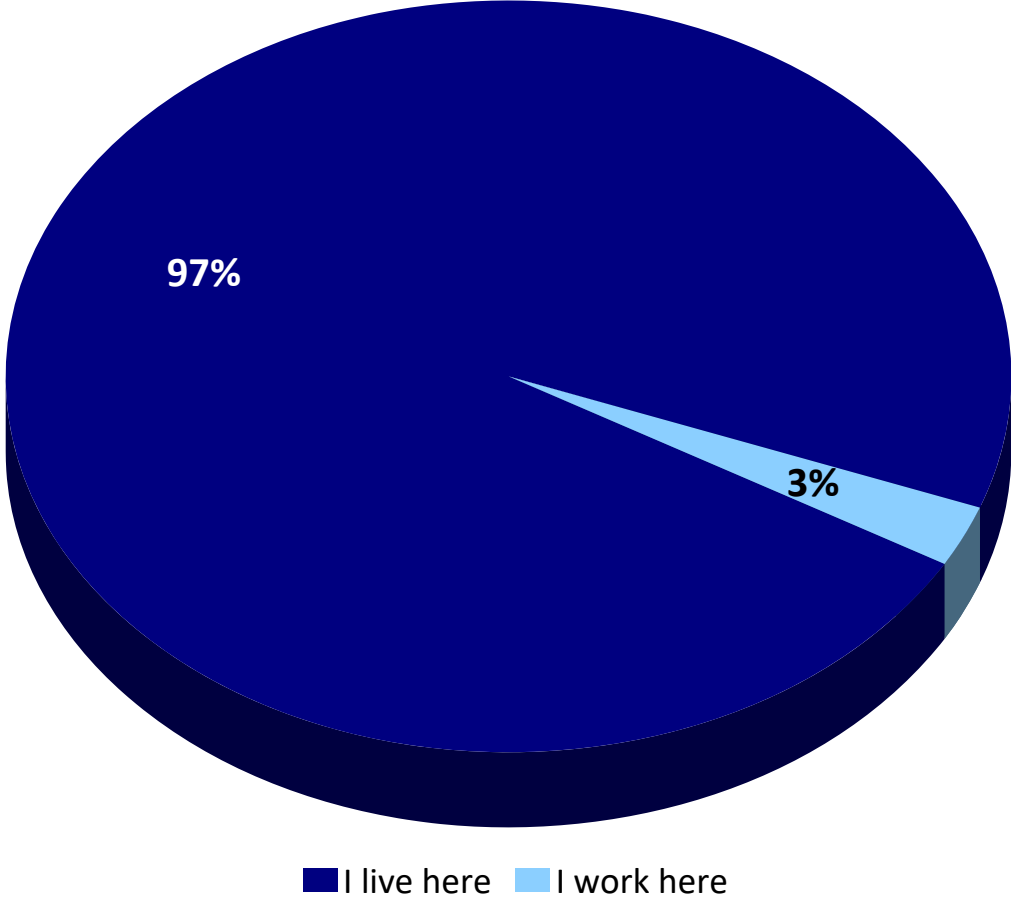
The characteristics of the City of Coral Springs that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents *who had an opinion*, were: quality of service from Emergency Paramedics (91%), quality of service from the Coral Springs Fire Department (91%), appearance of Parks and Recreation facilities (89%), quality of service from the Coral Springs Police Department (87%), condition and appearance of medians (83%), access to quality health care services (83%), litter collection from major streets (82%), and overall cleanliness and maintenance (81%).



Charts and Graphs

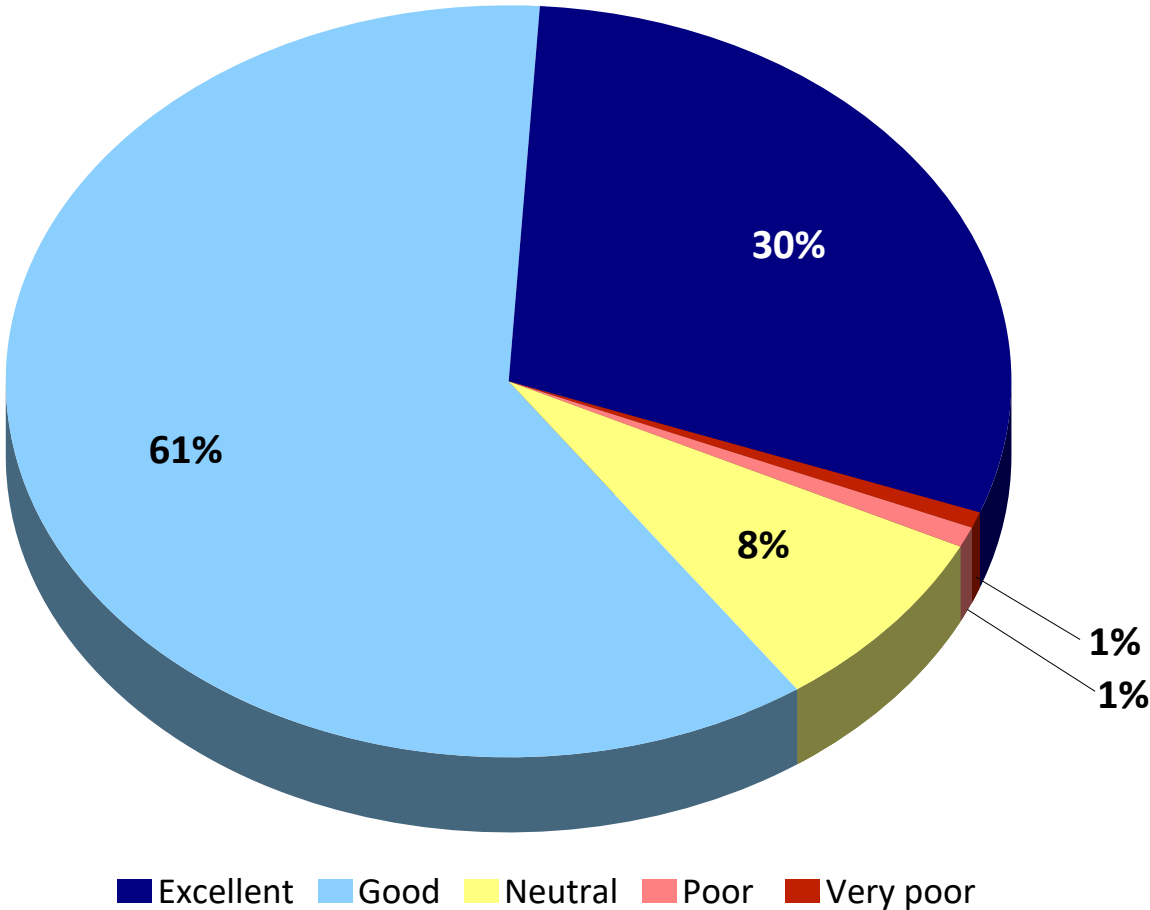
Q1. Do you live or work within the limits of Coral Springs?

by percentage of respondents



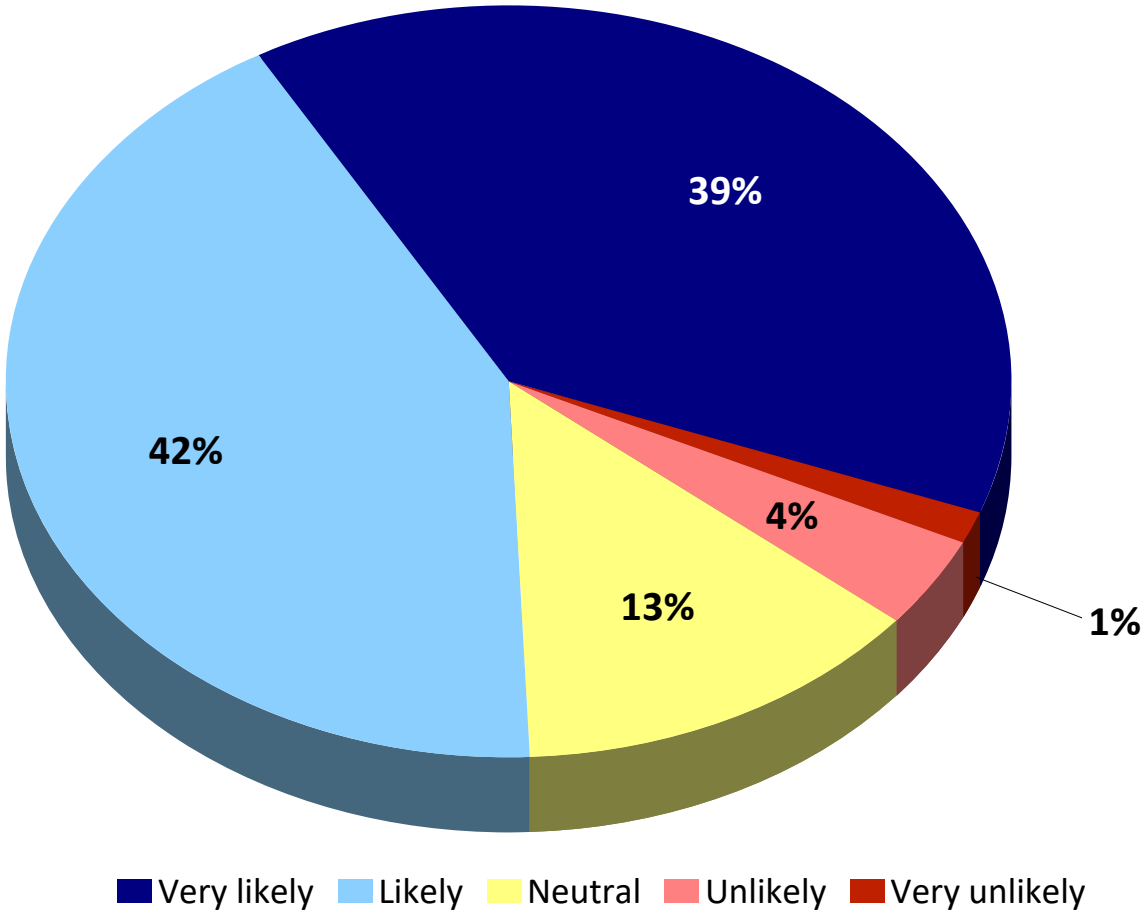
Q2. How is the overall quality of life in Coral Springs?

by percentage of respondents (excluding "not provided")



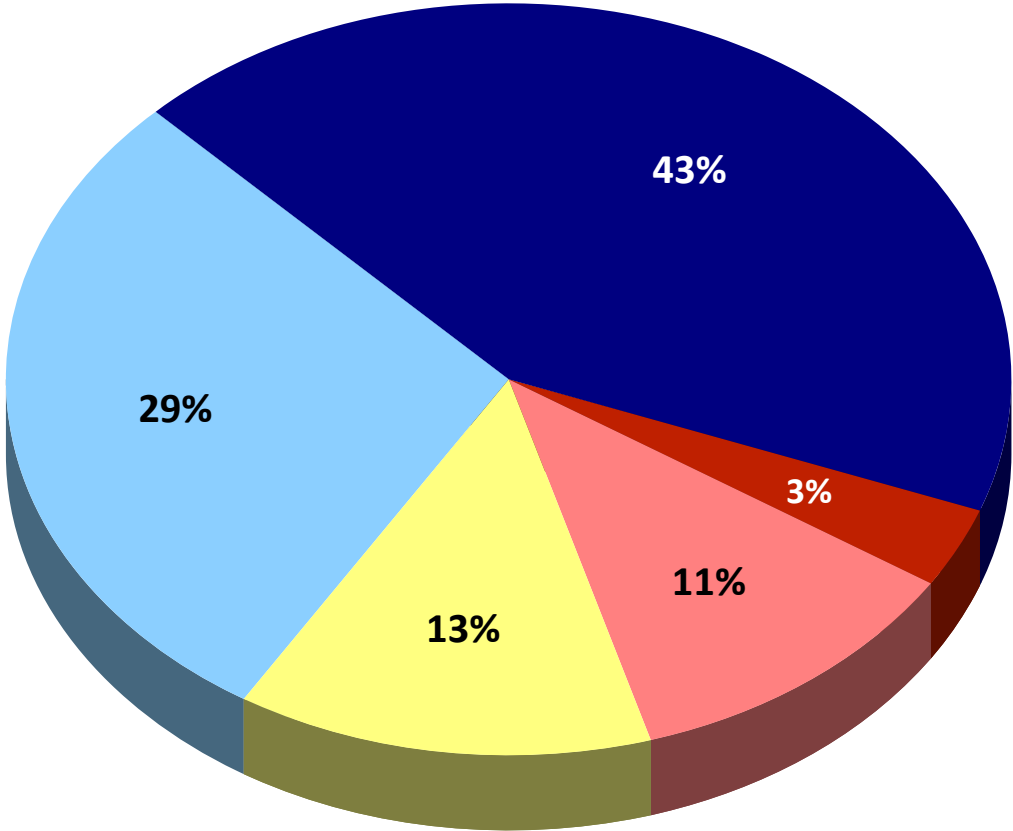
Q3. How likely are you to recommend Coral Springs as a place to live?

by percentage of respondents (excluding "not provided")



Q4. How likely are you to be living in Coral Springs 5 years from now?

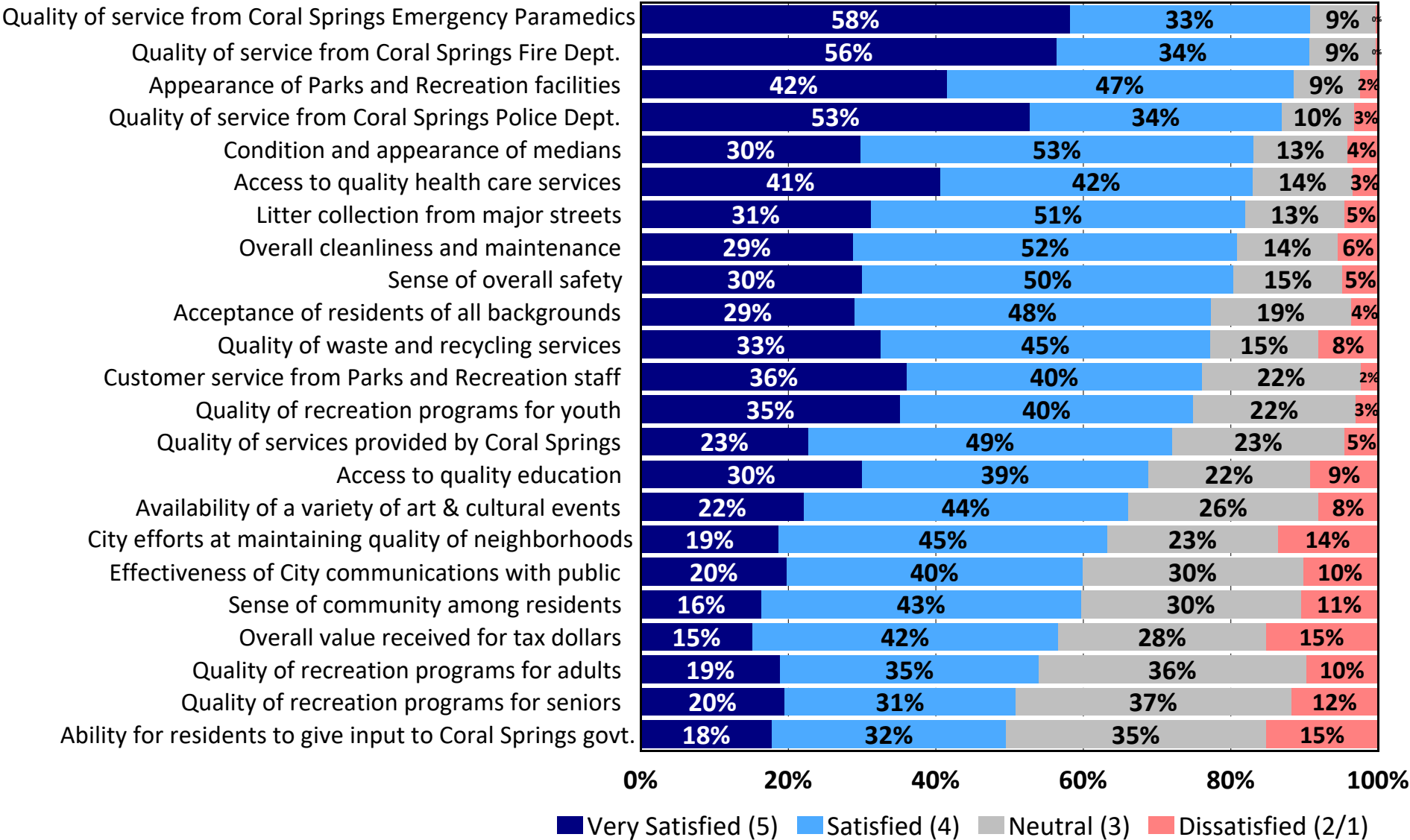
by percentage of respondents (excluding "not provided")



Very likely Likely Neutral Unlikely Very unlikely

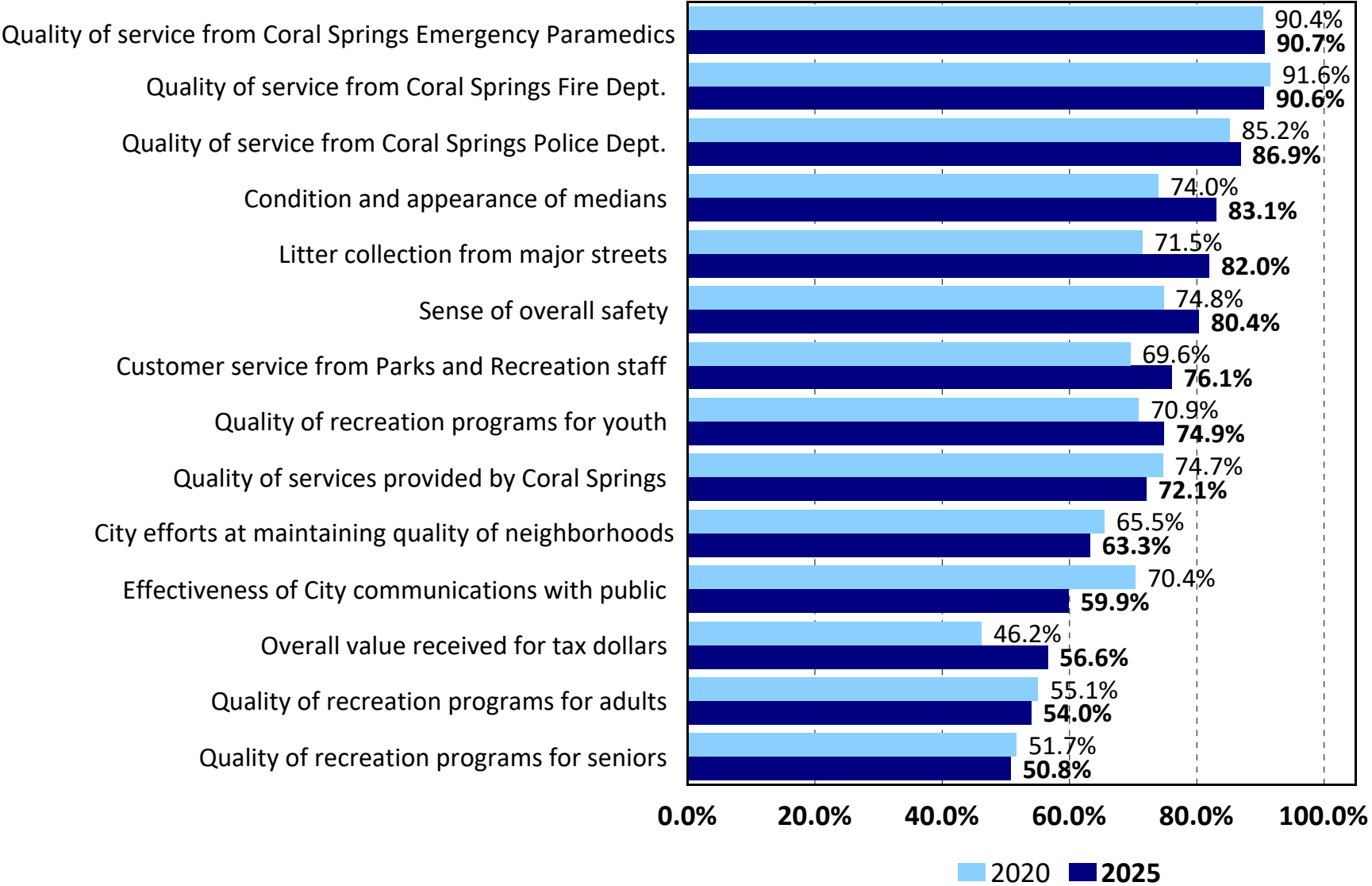
Q5. Satisfaction with the Following Characteristics of Coral Springs

by percentage of respondents (excluding "don't know")



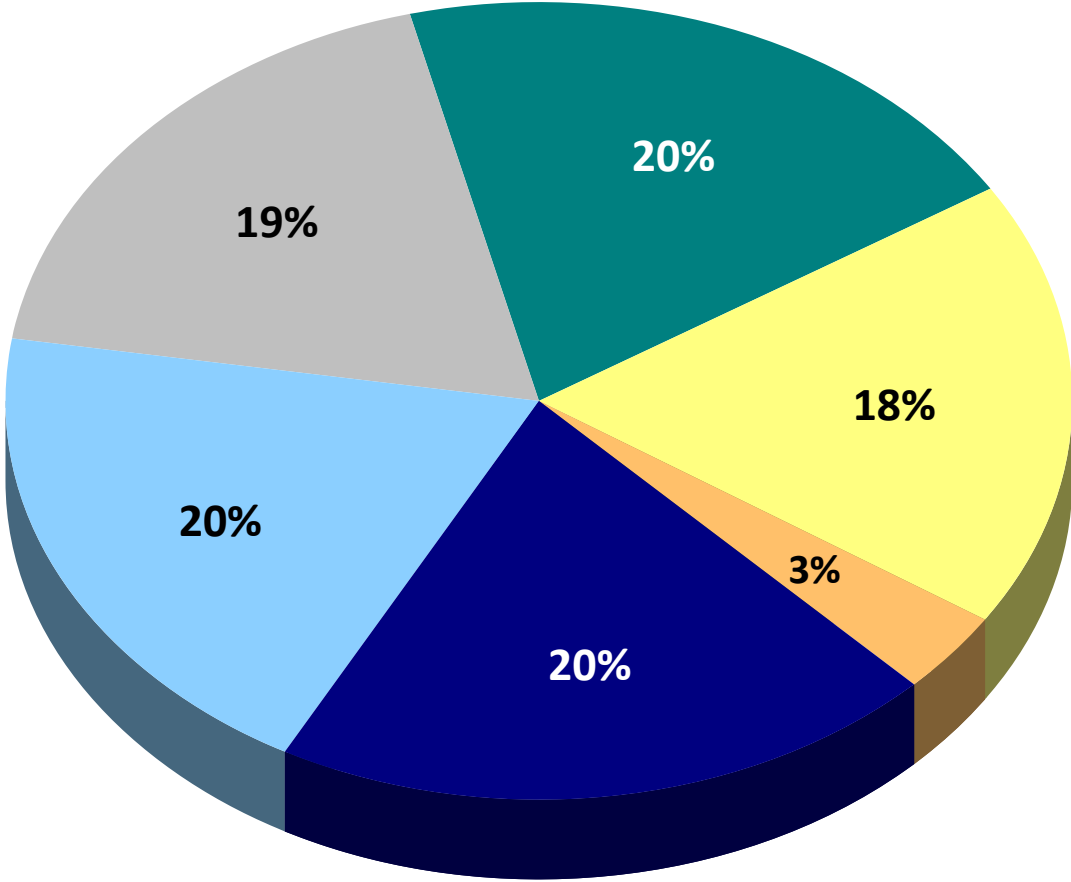
TRENDS: Satisfaction with the Following Characteristics of Coral Springs - 2020 vs. 2025

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



Q6. Demographics: Age of Respondent

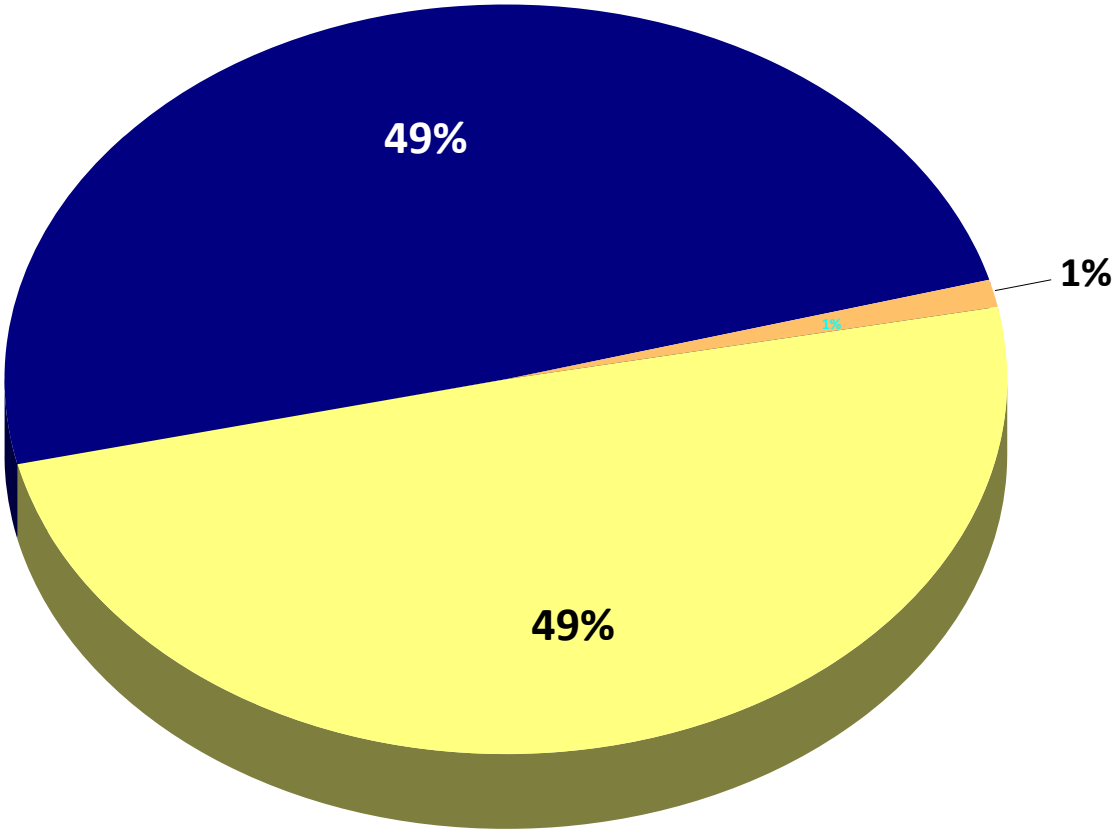
by percentage of respondents



Under 35 35 to 44 45 to 54 55 to 64 65+ Not provided

Q7. Demographics: How Respondents Identify Themselves

by percentage of respondents

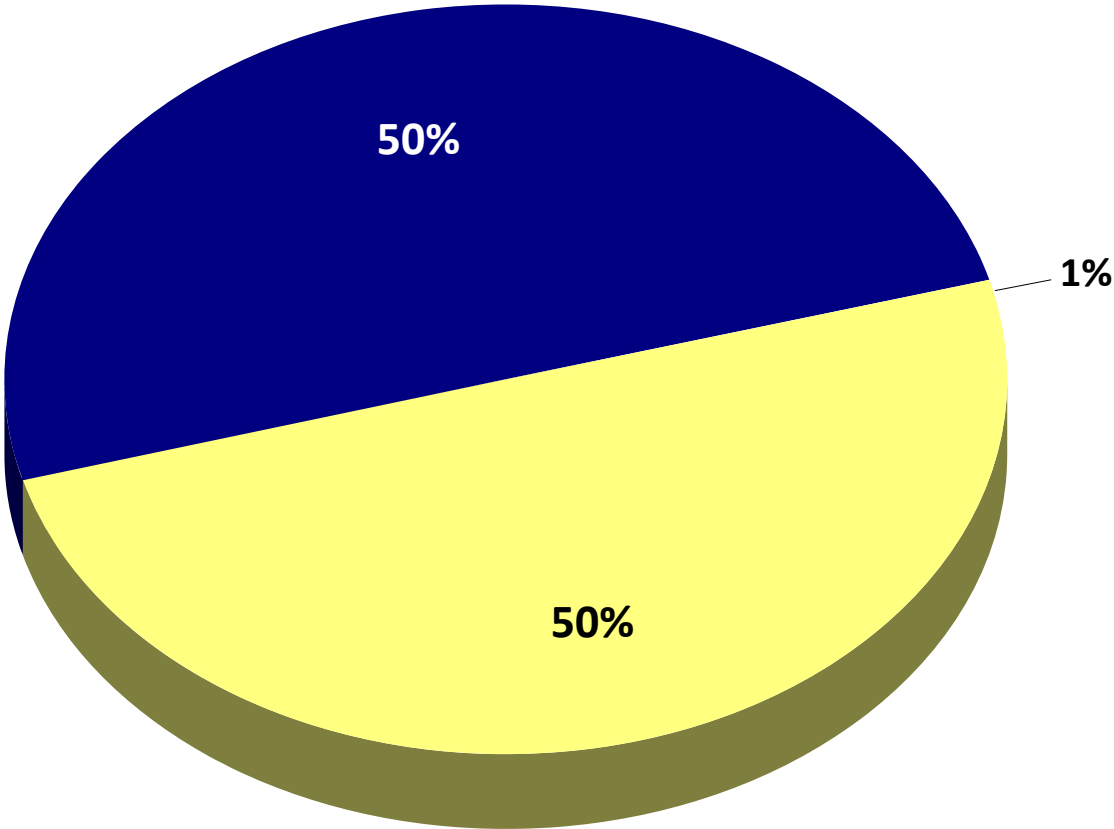


Male Female Not provided

0.4% preferred to self-describe

Q8. Demographics: Gender That Respondents Identify As

by percentage of respondents

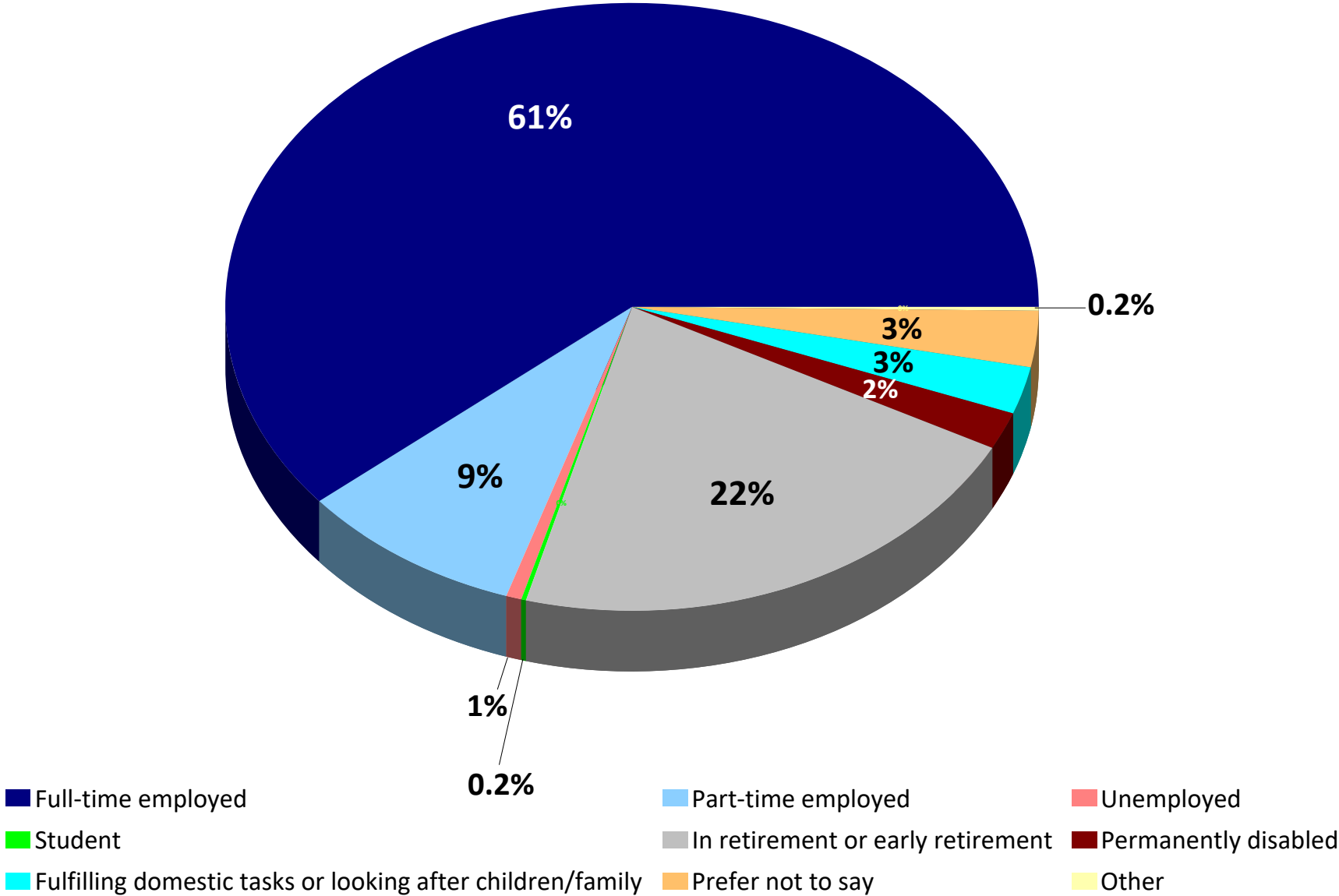


■ Male ■ Female

*0.2% self-identified as non-binary
0.1% self-identified as transmale
0.1% self-identified as cisgender*

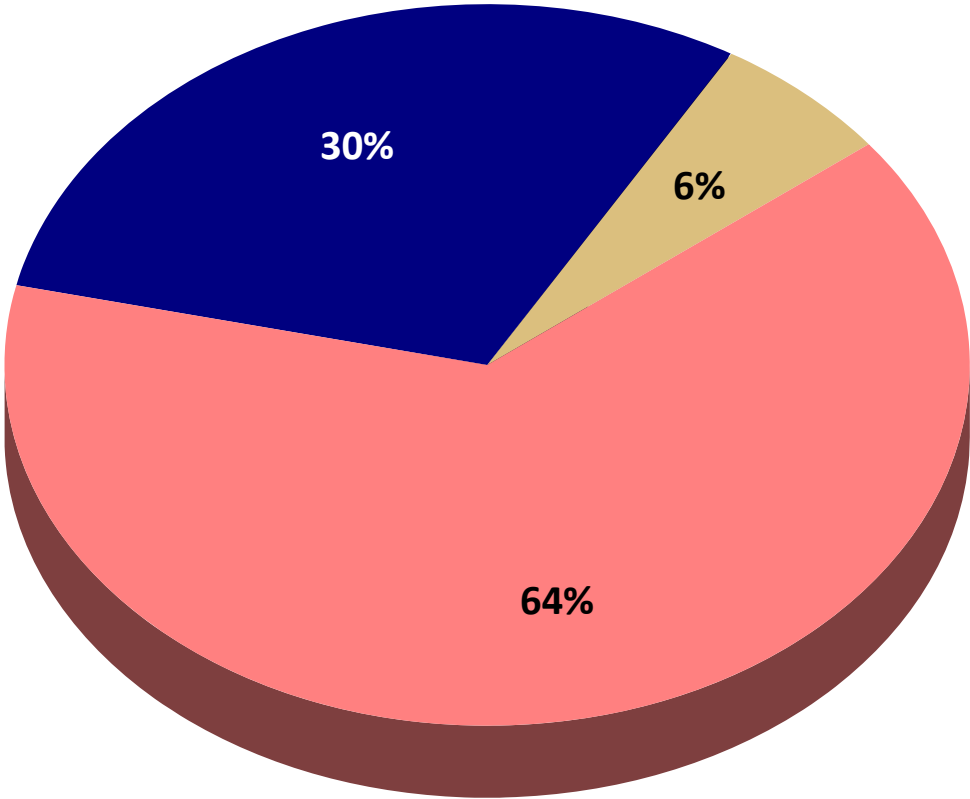
Q9. Demographics: Current Employment Situation

by percentage of respondents



Q10. Demographics: Are you of Hispanic, Latino, or Spanish origin?

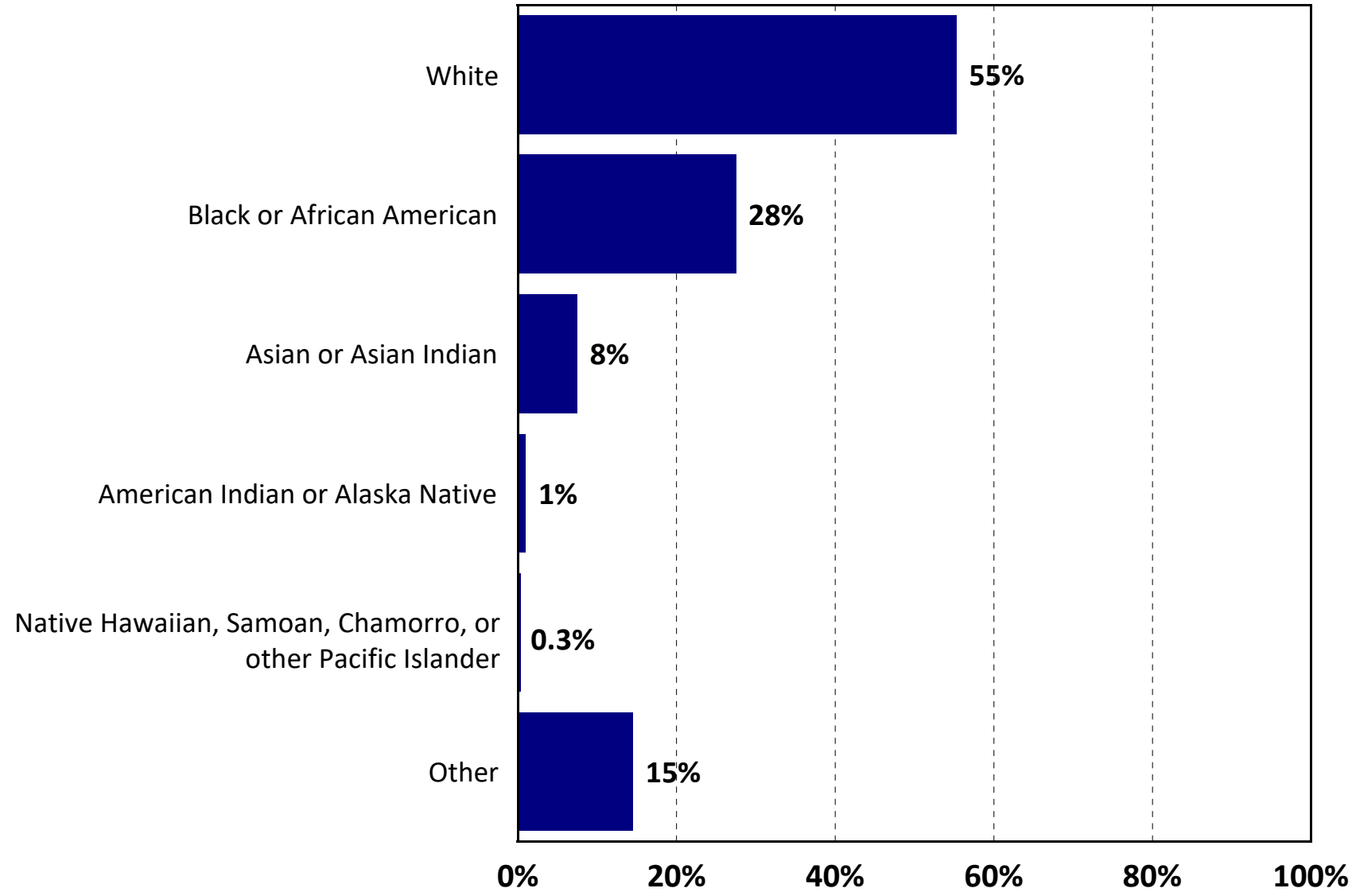
by percentage of respondents



■ Yes ■ No ■ Prefer not to say

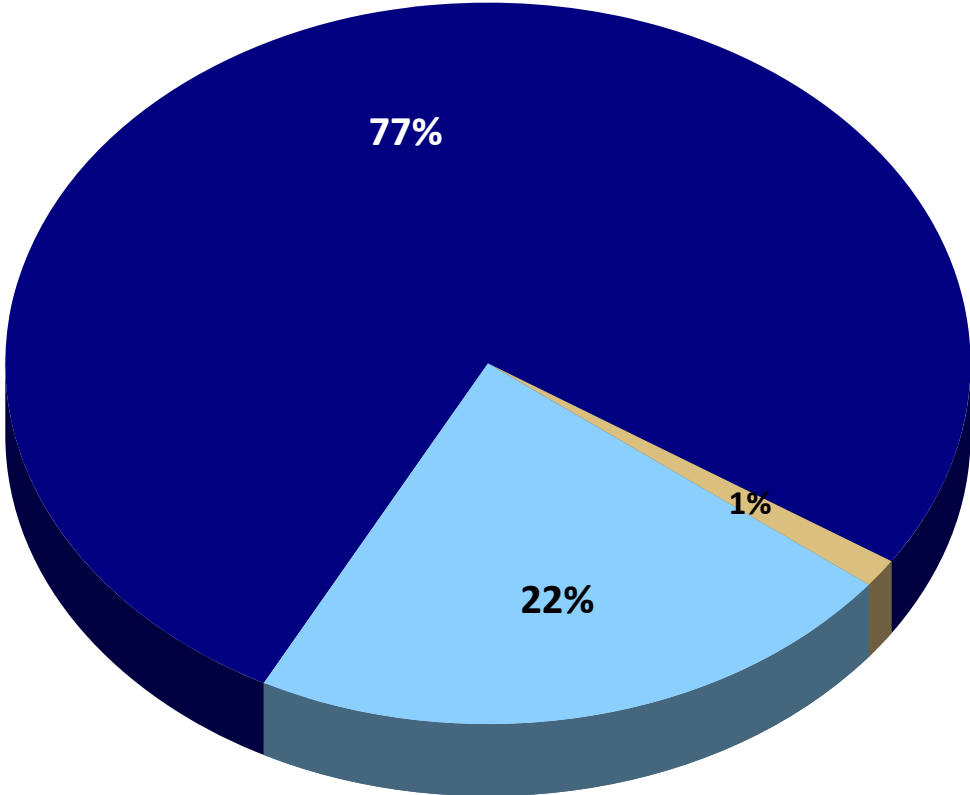
Q11. Demographics: Race/Ethnicity

by percentage of respondents (excluding “none selected” - multiple selections could be made)



Q12. Demographics: Is your home...

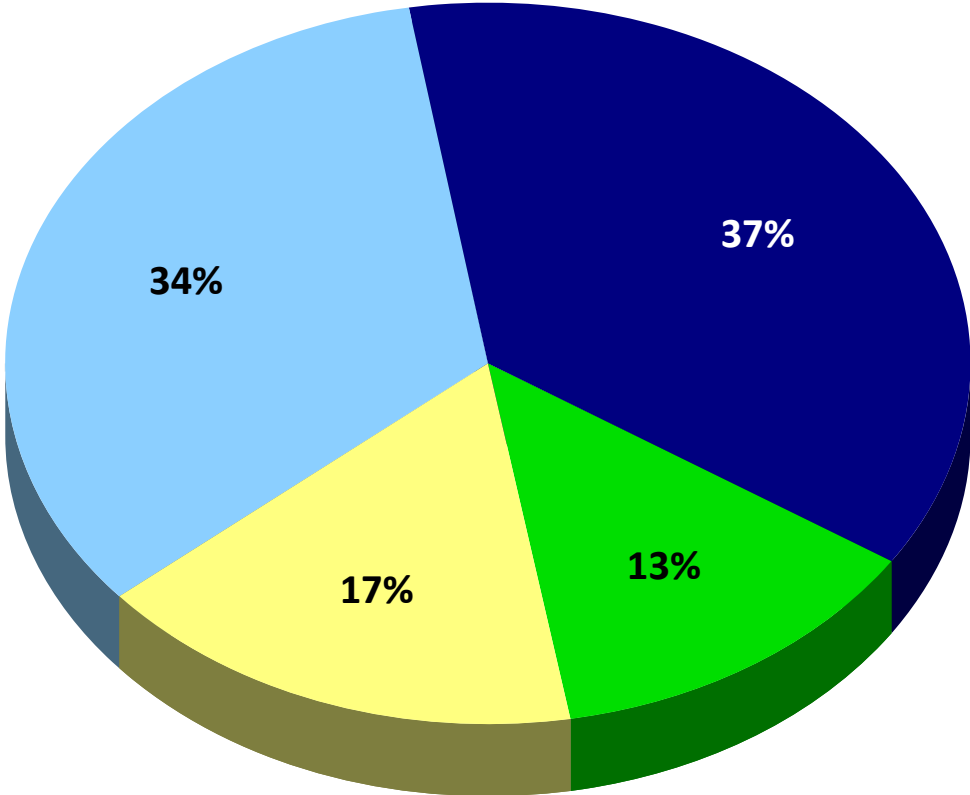
by percentage of respondents



- Owned by you or someone in your household, with or without a mortgage loan
- Rented
- Prefer not to say

Q13. Demographics: Home Zip Code

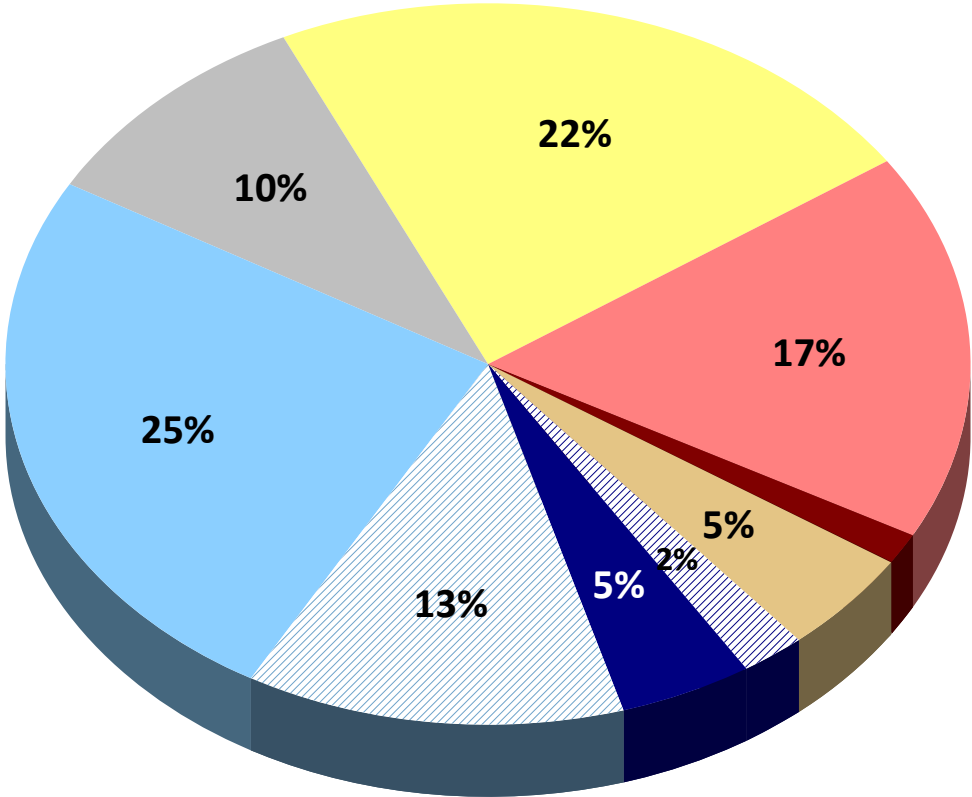
by percentage of respondents



■ 33065 ■ 33071 ■ 33076 ■ 33067

Q14. Demographics: Highest Level of Education Completed

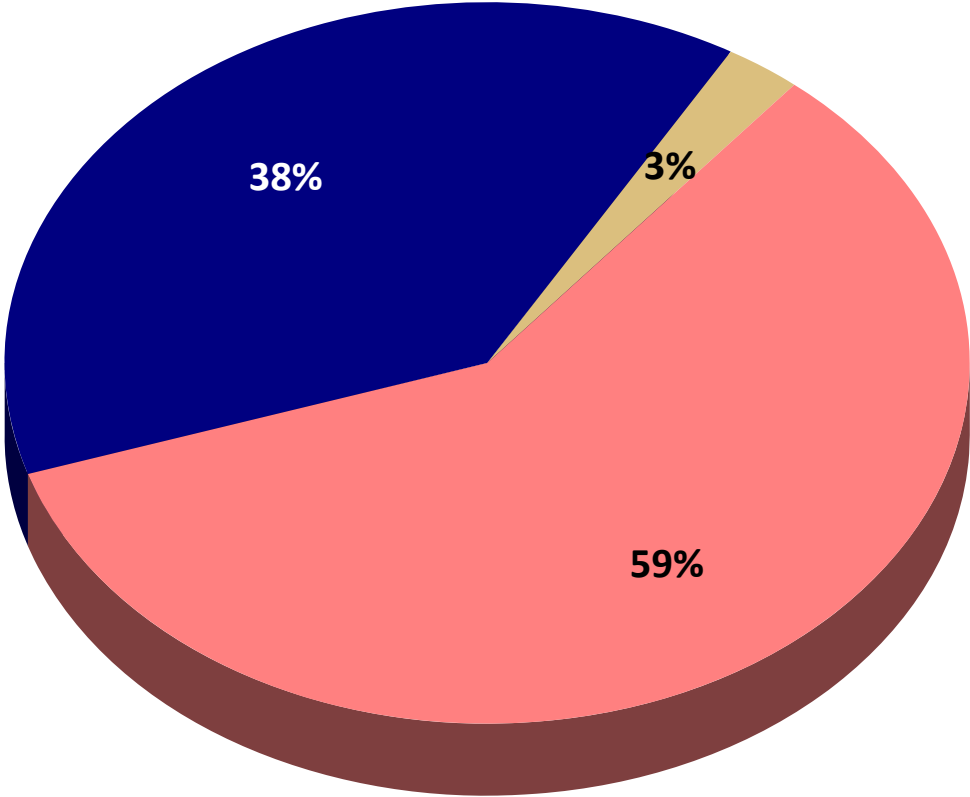
by percentage of respondents



- Less than a high school diploma
- High school graduate or GED
- Some college but no degree
- Associate degree in college
- Bachelor's degree (e.g. BA, AB, BS)
- Master's degree (e.g. MA, MS, MBA)
- Professional school degree (e.g. MD, DDS, DVM, LLB, JD)
- Doctorate degree (e.g. PhD, EdD)
- Prefer not to say

Q15. Demographics: Do any children under 18 live in your household at least half of the time?

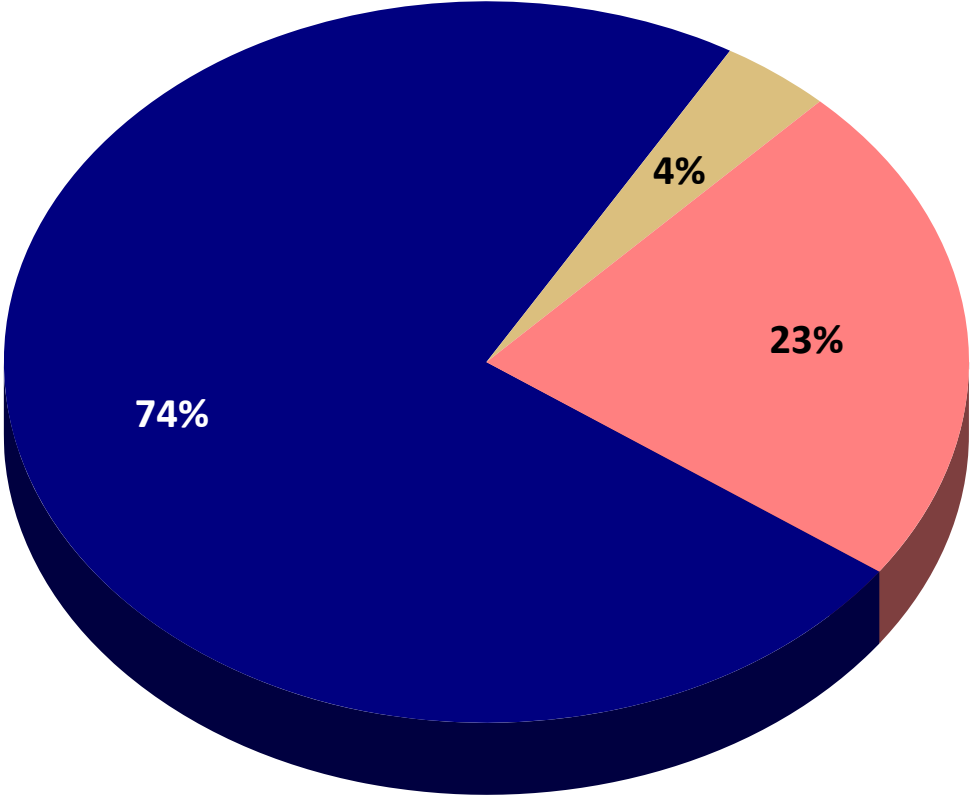
by percentage of respondents



■ Yes ■ No ■ Prefer not to say

Q16. Demographics: Were you born in the United States?

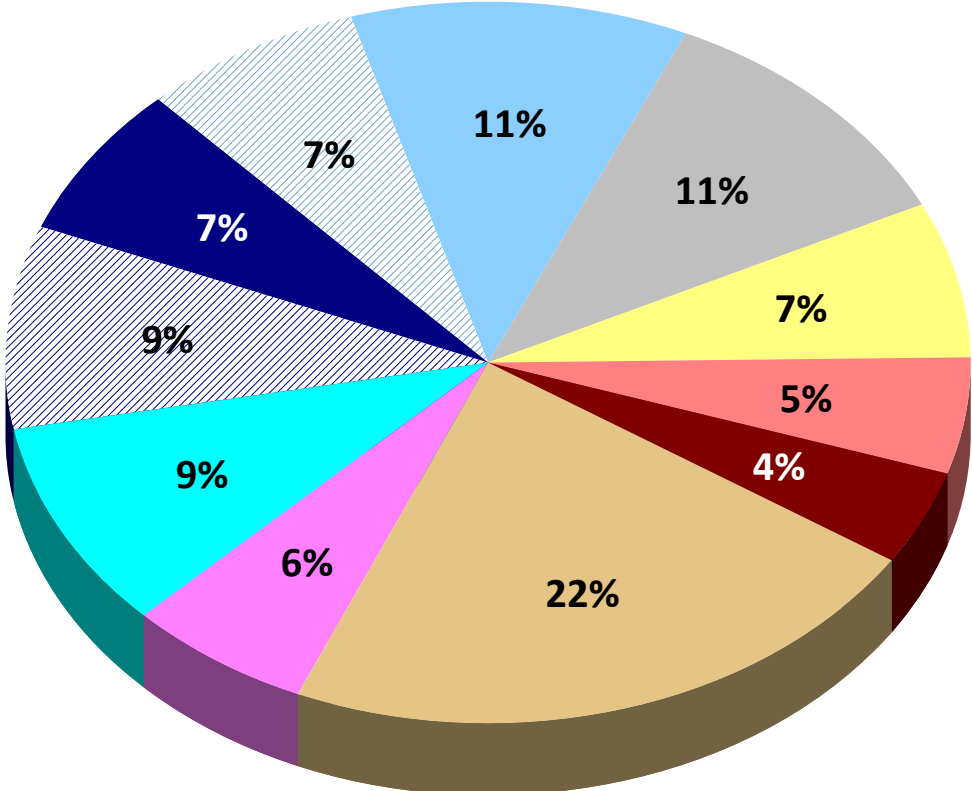
by percentage of respondents



- Yes, I was born in the United States
- No, born outside the United States
- Prefer not to say

Q17. Demographics: Household's Income Over the Past Year

by percentage of respondents



- \$14,999 or less
- \$15K to \$29,999
- \$30K to \$49,999
- \$50K to \$74,999
- \$75K to \$99,999
- \$100K to \$124,999
- \$125K to \$149,999
- \$150K to \$199,999
- \$200K to \$299,999
- \$300K+
- Prefer not to say



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**Benchmarking
Analysis**

Benchmarking Analysis



Overview

ETC Institute's DirectionFinder® program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 500 cities and counties in 49 states.

This report contains benchmarking data from two sources. The first source is from a national survey that was administered by ETC Institute during the summer of 2025 to a random sample of residents in the continental United States. The second source is from a regional survey administered to a random sample of residents in the state of Florida during the summer of 2025.

The “U.S. Average” shown in the charts reflects the overall results of ETC Institute’s national survey of residents; the Florida Average shown in the charts reflects the results of the regional survey of residents in the state of Florida.

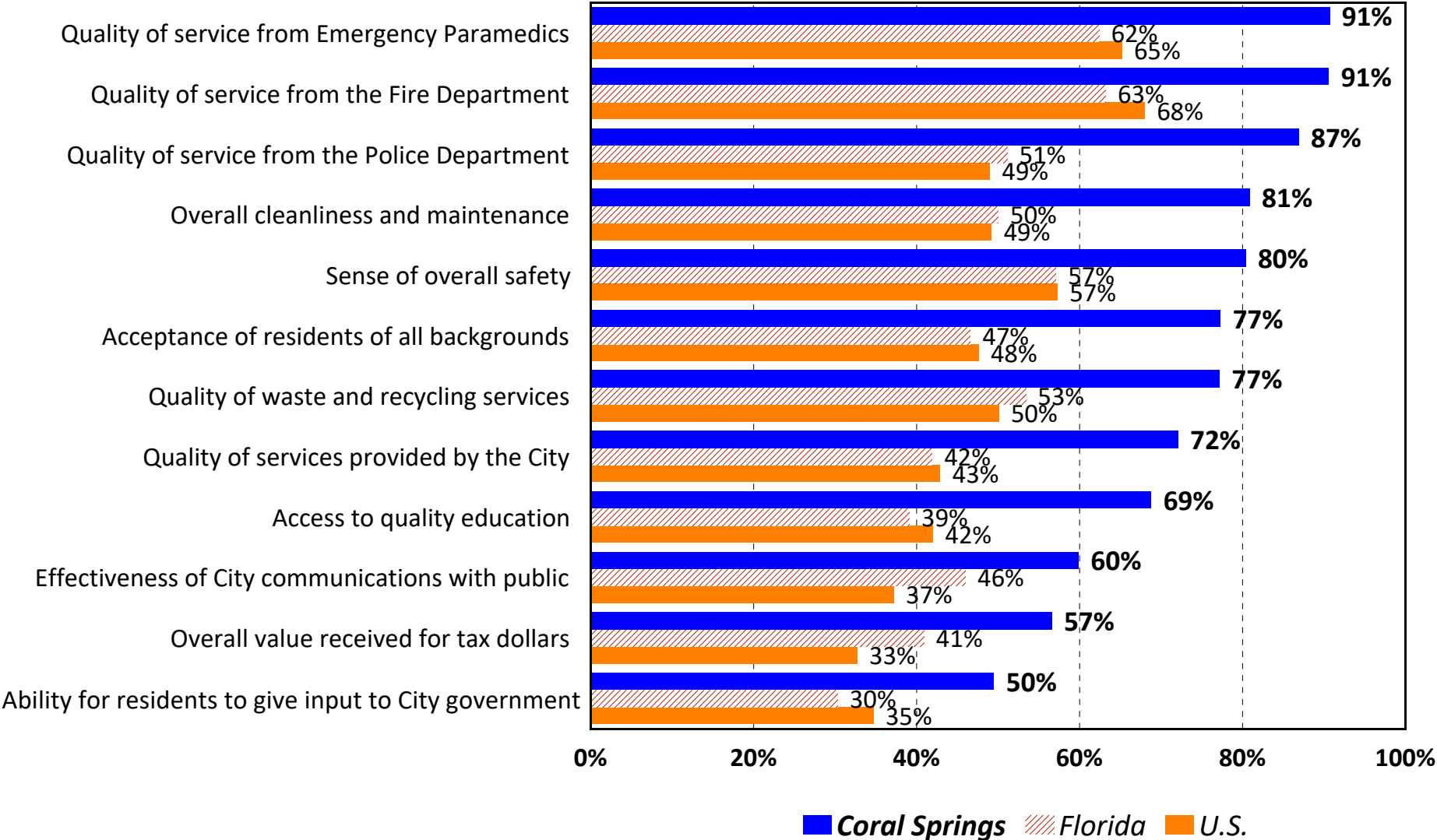
National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Coral Springs, Florida is not authorized without written consent from ETC Institute.

Satisfaction with the Following Characteristics of the City

Coral Springs vs. Florida vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding don't knows)





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Tabular Data

Q1. Do you live or work within the limits of Coral Springs?

Q1. Do you live or work within the limits of Coral Springs	Number	Percent
I live here	1090	97.1 %
I work here	30	2.7 %
None of the above	2	0.2 %
Total	1122	100.0 %

Q2. How is the overall quality of life in Coral Springs?

Q2. How is the overall quality of life in Coral Springs	Number	Percent
Excellent	330	29.5 %
Good	676	60.4 %
Neutral	91	8.1 %
Poor	10	0.9 %
Very poor	8	0.7 %
Not provided	5	0.4 %
Total	1120	100.0 %

WITHOUT "NOT PROVIDED"

Q2. How is the overall quality of life in Coral Springs? (without "not provided")

Q2. How is the overall quality of life in Coral Springs	Number	Percent
Excellent	330	29.6 %
Good	676	60.6 %
Neutral	91	8.2 %
Poor	10	0.9 %
Very poor	8	0.7 %
Total	1115	100.0 %

Q3. How likely are you to recommend Coral Springs as a place to live?

Q3. How likely are you to recommend Coral Springs as a place to live	Number	Percent
Very likely	433	38.7 %
Likely	474	42.3 %
Neutral	150	13.4 %
Unlikely	45	4.0 %
Very unlikely	16	1.4 %
Not provided	2	0.2 %
Total	1120	100.0 %

WITHOUT "NOT PROVIDED"

Q3. How likely are you to recommend Coral Springs as a place to live? (without "not provided")

Q3. How likely are you to recommend Coral Springs as a place to live	Number	Percent
Very likely	433	38.7 %
Likely	474	42.4 %
Neutral	150	13.4 %
Unlikely	45	4.0 %
Very unlikely	16	1.4 %
Total	1118	100.0 %

Q4. How likely are you to be living in Coral Springs 5 years from now?

Q4. How likely are you to be living in Coral Springs 5 years from now	Number	Percent
Very likely	480	42.9 %
Likely	322	28.8 %
Neutral	147	13.1 %
Unlikely	128	11.4 %
Very unlikely	39	3.5 %
Not provided	4	0.4 %
Total	1120	100.0 %

WITHOUT "NOT PROVIDED"

Q4. How likely are you to be living in Coral Springs 5 years from now? (without "not provided")

Q4. How likely are you to be living in Coral Springs 5 years from now	Number	Percent
Very likely	480	43.0 %
Likely	322	28.9 %
Neutral	147	13.2 %
Unlikely	128	11.5 %
Very unlikely	39	3.5 %
Total	1116	100.0 %

Q5. On a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please indicate how satisfied you are with the following characteristics of Coral Springs.

(N=1120)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5-1. Access to quality health care services	39.5%	41.3%	13.1%	2.8%	0.6%	2.8%
Q5-2. Access to quality education	26.0%	33.7%	19.1%	5.6%	2.3%	13.3%
Q5-3. Availability of a variety of art & cultural events	20.9%	41.7%	24.5%	6.6%	1.1%	5.3%
Q5-4. Sense of overall safety	29.8%	50.1%	14.6%	4.6%	0.4%	0.5%
Q5-5. Sense of community among residents	16.2%	42.8%	29.4%	8.1%	2.2%	1.3%
Q5-6. Acceptance of residents of all backgrounds	28.1%	46.9%	18.4%	2.3%	1.3%	2.9%
Q5-7. Ability for residents to give input to the Coral Springs government	15.6%	27.9%	31.1%	8.5%	4.9%	12.1%
Q5-8. Overall cleanliness & maintenance	28.6%	51.8%	13.5%	4.6%	1.0%	0.6%
Q5-9. Condition & appearance of medians	29.5%	52.7%	12.6%	3.3%	0.7%	1.3%
Q5-10. Appearance of Parks & Recreation facilities	40.6%	46.0%	8.8%	1.8%	0.6%	2.1%
Q5-11. Quality of recreation programs for youth	26.4%	29.8%	16.5%	1.8%	0.5%	24.9%
Q5-12. Quality of recreation programs for adults	14.0%	26.0%	26.8%	5.9%	1.3%	26.0%
Q5-13. Quality of recreation programs for seniors	12.7%	20.4%	24.4%	5.7%	2.0%	34.9%
Q5-14. Quality of waste & recycling services	31.8%	43.5%	14.4%	5.4%	2.4%	2.5%
Q5-15. Litter collection from major streets	30.5%	49.7%	13.1%	3.1%	1.3%	2.1%

Q5. On a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please indicate how satisfied you are with the following characteristics of Coral Springs.

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5-16. Overall value received for your tax dollars	14.6%	40.4%	27.4%	10.5%	4.2%	2.9%
Q5-17. City efforts at maintaining quality of neighborhoods	18.2%	43.4%	22.5%	10.0%	3.1%	2.8%
Q5-18. Effectiveness of City communications with the public	19.0%	38.6%	28.8%	7.4%	2.3%	3.9%
Q5-19. Overall quality of services provided by Coral Springs	22.0%	47.9%	22.6%	3.5%	1.1%	3.0%
Q5-20. Quality of service from the Coral Springs Fire Department	47.9%	29.0%	7.7%	0.2%	0.1%	15.2%
Q5-21. Quality of service from the Coral Springs Emergency Paramedics	48.9%	27.3%	7.6%	0.1%	0.2%	15.9%
Q5-22. Quality of service from the Coral Springs Police Department	48.7%	31.4%	9.0%	2.5%	0.6%	7.8%
Q5-23. Customer service from Parks & Recreation staff	29.2%	32.4%	17.4%	1.8%	0.2%	19.0%

WITHOUT "DON'T KNOW"

Q5. On a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please indicate how satisfied you are with the following characteristics of Coral Springs. (without "don't know")

(N=1120)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5-1. Access to quality health care services	40.6%	42.4%	13.5%	2.8%	0.6%
Q5-2. Access to quality education	30.0%	38.8%	22.0%	6.5%	2.7%
Q5-3. Availability of a variety of art & cultural events	22.1%	44.0%	25.8%	7.0%	1.1%
Q5-4. Sense of overall safety	30.0%	50.4%	14.7%	4.6%	0.4%
Q5-5. Sense of community among residents	16.4%	43.3%	29.8%	8.2%	2.3%
Q5-6. Acceptance of residents of all backgrounds	29.0%	48.3%	19.0%	2.4%	1.4%
Q5-7. Ability for residents to give input to the Coral Springs government	17.8%	31.7%	35.3%	9.6%	5.6%
Q5-8. Overall cleanliness & maintenance	28.8%	52.1%	13.6%	4.6%	1.0%
Q5-9. Condition & appearance of medians	29.8%	53.3%	12.7%	3.3%	0.7%
Q5-10. Appearance of Parks & Recreation facilities	41.5%	47.0%	9.0%	1.8%	0.6%
Q5-11. Quality of recreation programs for youth	35.2%	39.7%	22.0%	2.4%	0.7%
Q5-12. Quality of recreation programs for adults	18.9%	35.1%	36.2%	8.0%	1.8%
Q5-13. Quality of recreation programs for seniors	19.5%	31.3%	37.4%	8.8%	3.0%
Q5-14. Quality of waste & recycling services	32.6%	44.6%	14.7%	5.6%	2.5%
Q5-15. Litter collection from major streets	31.2%	50.8%	13.4%	3.2%	1.4%
Q5-16. Overall value received for your tax dollars	15.1%	41.5%	28.2%	10.8%	4.3%

WITHOUT "DON'T KNOW"

Q5. On a scale of 1 to 5, where 5 means "Excellent" and 1 means "Very Poor," please indicate how satisfied you are with the following characteristics of Coral Springs. (without "don't know")

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5-17. City efforts at maintaining quality of neighborhoods	18.7%	44.6%	23.1%	10.3%	3.2%
Q5-18. Effectiveness of City communications with the public	19.8%	40.1%	29.9%	7.7%	2.4%
Q5-19. Overall quality of services provided by Coral Springs	22.7%	49.4%	23.3%	3.6%	1.1%
Q5-20. Quality of service from the Coral Springs Fire Department	56.4%	34.2%	9.1%	0.2%	0.1%
Q5-21. Quality of service from the Coral Springs Emergency Paramedics	58.2%	32.5%	9.0%	0.1%	0.2%
Q5-22. Quality of service from the Coral Springs Police Department	52.8%	34.1%	9.8%	2.7%	0.7%
Q5-23. Customer service from Parks & Recreation staff	36.1%	40.0%	21.5%	2.2%	0.2%

Q6. In what year were you born?

<u>Q6. In what year were you born</u>	<u>Number</u>	<u>Percent</u>
1983	35	3.2 %
1991	34	3.1 %
1966	33	3.0 %
1968	32	3.0 %
1986	30	2.8 %
1962	30	2.8 %
1993	28	2.6 %
1971	27	2.5 %
1988	26	2.4 %
1967	26	2.4 %
1977	25	2.3 %
1969	25	2.3 %
1985	25	2.3 %
1981	25	2.3 %
1996	25	2.3 %
1980	25	2.3 %
1979	24	2.2 %
1984	24	2.2 %
1961	22	2.0 %
1953	22	2.0 %
1994	22	2.0 %
1987	21	1.9 %
1992	20	1.8 %
1978	20	1.8 %
1972	20	1.8 %
1958	20	1.8 %
1982	19	1.8 %
1974	19	1.8 %
1976	19	1.8 %
1955	18	1.7 %
1954	18	1.7 %
1951	18	1.7 %
1965	17	1.6 %
1975	16	1.5 %
1973	16	1.5 %
1959	16	1.5 %
1952	15	1.4 %
1956	14	1.3 %
1995	14	1.3 %
1963	13	1.2 %
1999	13	1.2 %
1998	13	1.2 %
1989	12	1.1 %
1964	12	1.1 %
1997	12	1.1 %
1960	11	1.0 %
1957	11	1.0 %
1970	10	0.9 %
1947	8	0.7 %
1948	7	0.6 %
2000	7	0.6 %

Q6. In what year were you born?

<u>Q6. In what year were you born</u>	<u>Number</u>	<u>Percent</u>
1949	7	0.6 %
1950	7	0.6 %
1946	6	0.6 %
1945	6	0.6 %
1941	6	0.6 %
1990	6	0.6 %
1943	4	0.4 %
1940	3	0.3 %
1942	3	0.3 %
2002	2	0.2 %
2001	2	0.2 %
2007	2	0.2 %
2005	2	0.2 %
2004	2	0.2 %
2006	2	0.2 %
2003	2	0.2 %
1944	2	0.2 %
1932	1	0.1 %
1931	1	0.1 %
1937	1	0.1 %
1929	1	0.1 %
Total	1082	100.0 %

Q6. Your age:

Q6. Your age	Number	Percent
18-34	202	18.0 %
35-44	223	19.9 %
45-54	211	18.8 %
55-64	220	19.6 %
65+	226	20.2 %
Not provided	38	3.4 %
Total	1120	100.0 %

WITHOUT "NOT PROVIDED"

Q6. Your age: (without "not provided")

Q6. Your age	Number	Percent
18-34	202	18.7 %
35-44	223	20.6 %
45-54	211	19.5 %
55-64	220	20.3 %
65+	226	20.9 %
Total	1082	100.0 %

Q7. Which of the following do you identify as?

Q7. Which following do you identify as	Number	Percent
Male	551	49.2 %
Female	552	49.3 %
Prefer to self-describe	4	0.4 %
Not provided	13	1.2 %
Total	1120	100.0 %

WITHOUT "NOT PROVIDED"**Q7. Which of the following do you identify as? (without "not provided")**

Q7. Which following do you identify as	Number	Percent
Male	551	49.8 %
Female	552	49.9 %
Prefer to self-describe	4	0.4 %
Total	1107	100.0 %

Q7-3. Self-describe your gender identity:

Q7-3. Self-describe your gender identity	Number	Percent
Nonbinary	2	50.0 %
Transmale	1	25.0 %
CISGENDER	1	25.0 %
Total	4	100.0 %

Q8. Please state the gender you identify as:

Q8. Your gender identify	Number	Percent
Female	552	49.9 %
Male	551	49.8 %
Nonbinary	2	0.2 %
Transmale	1	0.1 %
CISGENDER	1	0.1 %
Total	1107	100.0 %

Q9. Which one of these statements best describes your current situation?

<u>Q9. Your current employment situation</u>	<u>Number</u>	<u>Percent</u>
Full-time employed	683	61.0 %
Part-time employed	102	9.1 %
Unemployed	7	0.6 %
Student	2	0.2 %
In retirement or early retirement	241	21.5 %
Permanently disabled	22	2.0 %
Fulfilling domestic tasks or looking after children/family	28	2.5 %
Prefer not to say	33	2.9 %
<u>Other</u>	<u>2</u>	<u>0.2 %</u>
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"**Q9. Which one of these statements best describes your current situation? (without "prefer not to say")**

<u>Q9. Your current employment situation</u>	<u>Number</u>	<u>Percent</u>
Full-time employed	683	62.8 %
Part-time employed	102	9.4 %
Unemployed	7	0.6 %
Student	2	0.2 %
In retirement or early retirement	241	22.2 %
Permanently disabled	22	2.0 %
Fulfilling domestic tasks or looking after children/family	28	2.6 %
<u>Other</u>	<u>2</u>	<u>0.2 %</u>
Total	1087	100.0 %

Q9-10. Other:

<u>Q9-10. Other</u>	<u>Number</u>	<u>Percent</u>
Volunteer	1	50.0 %
Caregiver	1	50.0 %
Total	2	100.0 %

Q10. Are you of Hispanic, Latino, or Spanish origin?

Q10. Are you of Hispanic, Latino, or Spanish origin	Number	Percent
Yes	335	29.9 %
No	716	63.9 %
Prefer not to say	69	6.2 %
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"

Q10. Are you of Hispanic, Latino, or Spanish origin? (without "prefer not to say")

Q10. Are you of Hispanic, Latino, or Spanish origin	Number	Percent
Yes	335	31.9 %
No	716	68.1 %
Total	1051	100.0 %

Q11. Which of the following best describes your race/ethnicity?

<u>Q11. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	67	6.0 %
Black or African American	247	22.1 %
American Indian or Alaska Native	9	0.8 %
White	496	44.3 %
Native Hawaiian, Samoan, Chamorro, or other Pacific Islander	3	0.3 %
None selected	223	19.9 %
Other	130	11.6 %
Total	1175	

WITHOUT "NONE SELECTED"**Q11. Which of the following best describes your race/ethnicity? (without "none selected")**

<u>Q11. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
White	496	55.3 %
Black or African American	247	27.5 %
Other	130	14.5 %
Asian or Asian Indian	67	7.5 %
American Indian or Alaska Native	9	1.0 %
Native Hawaiian, Samoan, Chamorro, or other Pacific Islander	3	0.3 %
Total	952	

Q11-9. Self-describe your race/ethnicity:

<u>Q11-9. Self-describe your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Hispanic/Latino	99	76.2 %
Mixed	3	2.3 %
Middle Eastern	3	2.3 %
Multiracial	3	2.3 %
Caribbean	3	2.3 %
European	2	1.5 %
Jewish	2	1.5 %
Peruvian/Italian	1	0.8 %
Black Hispanic	1	0.8 %
European, Sub-Saharan, Scandanavian	1	0.8 %
African/European American	1	0.8 %
Biracial	1	0.8 %
Puerto Rican	1	0.8 %
British	1	0.8 %
African Caribbean	1	0.8 %
Indian and Black	1	0.8 %
West Indian-Caribbean	1	0.8 %
Colombian	1	0.8 %
HAITIAN	1	0.8 %
Cuban	1	0.8 %
Brazilian	1	0.8 %
Guyanese	1	0.8 %
Total	130	100.0 %

Q12. Is your home:

<u>Q12. Is your home</u>	<u>Number</u>	<u>Percent</u>
Owned by you or someone in your household, with or without a mortgage or loan	857	76.5 %
Rented	248	22.1 %
Prefer not to say	15	1.3 %
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"**Q12. Is your home: (without "prefer not to say")**

<u>Q12. Is your home</u>	<u>Number</u>	<u>Percent</u>
Owned by you or someone in your household, with or without a mortgage or loan	857	77.6 %
Rented	248	22.4 %
Total	1105	100.0 %

Q13. What is your home zip code?

Q13. Your home zip code	Number	Percent
33065	411	36.7 %
33071	376	33.6 %
33076	185	16.5 %
33067	148	13.2 %
Total	1120	100.0 %

Q14. What is the highest level of school you have completed or the highest degree you have received?

Q14. Highest level of school you have completed or highest degree you have received	Number	Percent
Less than a high school diploma	16	1.4 %
High school graduate or GED	193	17.2 %
Some college but no degree	251	22.4 %
Associate degree in college	111	9.9 %
Bachelor's degree (e.g. BA, AB, BS)	281	25.1 %
Master's degree (e.g. MA, MS, MBA)	140	12.5 %
Professional school degree (e.g. MD, DDS, DVM, LLB, JD)	50	4.5 %
Doctorate degree (e.g. PhD, EdD)	25	2.2 %
Prefer not to say	53	4.7 %
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"**Q14. What is the highest level of school you have completed or the highest degree you have received? (without "prefer not to say")**

Q14. Highest level of school you have completed or highest degree you have received	Number	Percent
Less than a high school diploma	16	1.5 %
High school graduate or GED	193	18.1 %
Some college but no degree	251	23.5 %
Associate degree in college	111	10.4 %
Bachelor's degree (e.g. BA, AB, BS)	281	26.3 %
Master's degree (e.g. MA, MS, MBA)	140	13.1 %
Professional school degree (e.g. MD, DDS, DVM, LLB, JD)	50	4.7 %
Doctorate degree (e.g. PhD, EdD)	25	2.3 %
Total	1067	100.0 %

Q15. Do any children under the age of 18 live in your household at least half of the time?

Q15. Do any children under 18 live in your household at least half of the time	Number	Percent
Yes	428	38.2 %
No	663	59.2 %
Prefer not to say	29	2.6 %
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"**Q15. Do any children under the age of 18 live in your household at least half of the time? (without "prefer not to say")**

Q15. Do any children under 18 live in your household at least half of the time	Number	Percent
Yes	428	39.2 %
No	663	60.8 %
Total	1091	100.0 %

Q16. Were you born in the United States?

Q16. Were you born in the United States	Number	Percent
Yes, I was born in the United States	824	73.6 %
No, born outside the United States	254	22.7 %
Prefer not to say	42	3.8 %
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"**Q16. Were you born in the United States? (without "prefer not to say")**

Q16. Were you born in the United States	Number	Percent
Yes, I was born in the United States	824	76.4 %
No, born outside the United States	254	23.6 %
Total	1078	100.0 %

Q17. Which category best represents your household's total income over the past year?

<u>Q17. Your household's total income over past year</u>	<u>Number</u>	<u>Percent</u>
\$14,999 or less	48	4.3 %
\$15K-\$29,999	57	5.1 %
\$30K-\$49,999	77	6.9 %
\$50K-\$74,999	126	11.3 %
\$75K-\$99,999	124	11.1 %
\$100K-\$124,999	84	7.5 %
\$125K-\$149,999	78	7.0 %
\$150K-\$199,999	100	8.9 %
\$200K-\$299,999	106	9.5 %
\$300K+	71	6.3 %
<u>Prefer not to say</u>	<u>249</u>	<u>22.2 %</u>
Total	1120	100.0 %

WITHOUT "PREFER NOT TO SAY"**Q17. Which category best represents your household's total income over the past year? (without "prefer not to say")**

<u>Q17. Your household's total income over past year</u>	<u>Number</u>	<u>Percent</u>
\$14,999 or less	48	5.5 %
\$15K-\$29,999	57	6.5 %
\$30K-\$49,999	77	8.8 %
\$50K-\$74,999	126	14.5 %
\$75K-\$99,999	124	14.2 %
\$100K-\$124,999	84	9.6 %
\$125K-\$149,999	78	9.0 %
\$150K-\$199,999	100	11.5 %
\$200K-\$299,999	106	12.2 %
\$300K+	71	8.2 %
Total	871	100.0 %



4 Survey Instrument

May 2025

Dear Coral Springs Resident:

We are excited to inform you that your household has been selected to participate in the City of Coral Springs' Annual Community Survey. Your feedback is invaluable in helping us enhance the services, programs, and infrastructure that directly impact our community.

As we work to shape the city's future, your input plays a crucial role in guiding the development of our strategic plan and initiatives. Your responses will empower city leaders and staff to make informed decisions that address both current and future needs. This is an opportunity for you to share what matters most to you, ensuring that we continue to create a premier community in which to live, work and raise a family.

Your voice matters! By completing this survey, you'll be contributing to the improvement of services for all Coral Springs residents.

Please take a moment to complete the survey and return it using the enclosed prepaid envelope within one week. Alternatively, you can fill out the survey online by visiting: coralspringsurvey.org

If you have any questions, please feel free to reach out to Nicole Giordano, Performance Management Manager, at (954) 344-5928. Rest assured, your responses and identity will remain completely confidential.

Thank you for your time and for helping us build a brighter future for Coral Springs!

Para obtener ayuda para completar la encuesta en español, visite el enlace de arriba o llame al 844-811-0411.

Pour obtenir de l'aide pour remplir le formulaire en français, veuillez visiter le lien ci-dessus ou appeler le 844-393-4437.

Pou èd pou ranpli an kreyòl, tanpri vizite lyen ki anwo a oswa rele 844-247-8190.

2025 Coral Springs Community Survey

Coral Springs is running this confidential feedback survey to hear from residents like you about your quality of life here. Your answers help us know what to focus on and how to plan for the future. Thank you for taking the time to share what you think. If you would prefer to complete this survey online, you may do so at coralspringssurvey.org.

1. Do you live or work within the limits of Coral Springs?

- ___(1) I live here
- ___(2) I work here
- ___(3) None of the above *[Please discontinue. This survey is for people who live or work in Coral Springs.]*

General Satisfaction

2. How is the overall quality of life in Coral Springs?

- ___(5) Excellent ___(4) Good ___(3) Neutral ___(2) Poor ___(1) Very poor

3. How likely are you to recommend Coral Springs as a place to live?

- ___(5) Very likely ___(4) Likely ___(3) Neutral ___(2) Unlikely ___(1) Very unlikely

4. How likely are you to be living in Coral Springs 5 years from now?

- ___(5) Very likely ___(4) Likely ___(3) Neutral ___(2) Unlikely ___(1) Very unlikely

Community Characteristics

5. On a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," how satisfied are you with the following Characteristics of Coral Springs?

Quality of life overall satisfaction score:		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Access to quality health care services	5	4	3	2	1	9
02.	Access to quality education	5	4	3	2	1	9
03.	Availability of a variety of art and cultural events	5	4	3	2	1	9
04.	Sense of overall safety	5	4	3	2	1	9
05.	Sense of community among residents	5	4	3	2	1	9
06.	Acceptance of residents of all backgrounds	5	4	3	2	1	9
07.	Ability for residents to give input to the Coral Springs government	5	4	3	2	1	9
08.	Overall cleanliness and maintenance	5	4	3	2	1	9
09.	Condition and appearance of medians	5	4	3	2	1	9
10.	Appearance of Parks and Recreation Facilities	5	4	3	2	1	9
11.	Quality of recreation programs for youth	5	4	3	2	1	9
12.	Quality of recreation programs for adults	5	4	3	2	1	9
13.	Quality of recreation programs for seniors	5	4	3	2	1	9
14.	Quality of waste and recycling services	5	4	3	2	1	9
15.	Litter collection from major streets	5	4	3	2	1	9
16.	Overall value received for your tax dollars	5	4	3	2	1	9
17.	City efforts at maintaining quality of neighborhoods	5	4	3	2	1	9
18.	Effectiveness of City communications with the public	5	4	3	2	1	9
19.	Overall quality of services provided by Coral Springs	5	4	3	2	1	9
20.	Quality of service from the Coral Springs Fire Department	5	4	3	2	1	9
21.	Quality of service from the Coral Springs Emergency Paramedics	5	4	3	2	1	9
22.	Quality of service from the Coral Springs Police Department	5	4	3	2	1	9
23.	Customer service from Parks and Recreation staff	5	4	3	2	1	9

Demographics - To make sure we hear from all resident groups that make up Coral Springs, we have a few questions about who you are. Your answers will never be used to identify you.

6. **In what year were you born?** _____
7. **Which of the following do you identify as?**
____(1) Male ____ (2) Female ____ (3) Prefer to self-describe: _____
8. **Please state the gender you identify as:** _____
9. **Which one of these statements best describes your current situation?**
____(01) Full-time employed ____ (06) In retirement or early retirement
____(02) Part-time employed ____ (07) Permanently disabled
____(03) Unemployed ____ (08) Fulfilling domestic tasks or looking after children/family
____(04) Student ____ (09) Prefer not to say
____(05) Apprentice/intern ____ (10) Other: _____
10. **Are you of Hispanic, Latino, or Spanish origin?** ____ (1) Yes ____ (2) No ____ (3) Prefer not to say
11. **Which of the following best describes your race/ethnicity? [Check all that apply.]**
____(01) Asian or Asian Indian ____ (04) White
____(02) Black or African American ____ (05) Native Hawaiian, Samoan, Chamorro, or other Pacific Islander
____(03) American Indian or Alaska Native ____ (99) Other: _____
12. **Is your home:**
____ (1) Owned by you or someone in your household, with or without a mortgage or loan
____ (2) Rented
____ (3) Occupied without payment of rent
____ (4) Prefer not to say
13. **What is your home zip code?** _____
14. **What is the highest level of school you have completed or the highest degree you have received?**
____ (1) Less than a high school diploma ____ (6) Master's degree (for example: MA, MS, MBA)
____ (2) High school graduate or GED ____ (7) Professional school degree (for example: MD, DDS, DVM, LLB, JD)
____ (3) Some college but no degree
____ (4) Associate degree in college ____ (8) Doctorate degree (for example: PhD, EdD)
____ (5) Bachelor's degree (For example: BA, AB, BS) ____ (9) Prefer not to say
15. **Do any children under the age of 18 live in your household at least half of the time?**
____ (1) Yes ____ (2) No ____ (3) Prefer not to say
16. **Were you born in the United States?**
____ (1) Yes, I was born in the United States ____ (3) Prefer not to say
____ (2) No, born outside the United States
17. **Which category best represents your household's total income over the past year?**
____ (01) \$14,999 or less ____ (05) \$75,000-\$99,999 ____ (09) \$200,000-\$299,999
____ (02) \$15,000-\$29,999 ____ (06) \$100,000-\$124,999 ____ (10) \$300,000 or more
____ (03) \$30,000-\$49,999 ____ (07) \$125,000-\$149,999 ____ (11) Prefer not to say
____ (04) \$50,000-\$74,999 ____ (08) \$150,000-\$199,999

18. Would you be willing to participate in future surveys sponsored by Coral Springs?

____(1) Yes *[Answer Q18a.]* ____ (2) No

18a. Please provide your contact information.

Mobile Phone Number: _____

Email Address: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The address information to the right will ONLY be used to help classify regional travel habits.